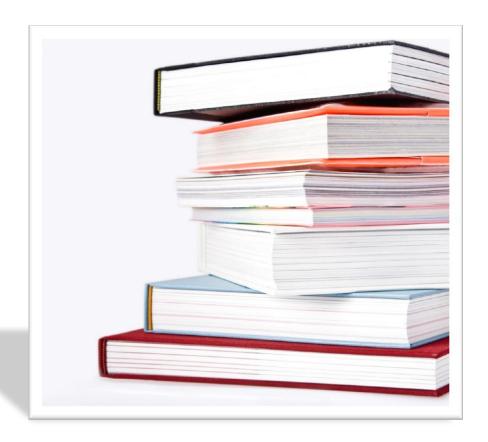


ANNUAIRE DE LA RECHERCHE 2011 RESEARCH YEARBOOK 2011



01/2012

Research Center

INTRODUCTION

Cet annuaire de la recherche reprend toutes les publications des membres du centre de recherche lÉSEG RESEARCH pendant l'année 2011. Le centre de recherche lÉSEG RESEARCH rassemble tous les enseignants permanents¹ de l'IESEG School of Management qui ont une activité de recherche significative. Provenant de 26 pays différents, ces enseignants-chercheurs forment une véritable équipe multiculturelle et contribuent directement au projet résolument international de l'Ecole.

La vocation d'IESEG RESEARCH est de faire progresser les connaissances dans les différents domaines du management et de l'économie appliquée. Ses membres visent à publier les résultats de leurs recherches dans des revues scientifiques reconnues internationalement, ou des ouvrages publiés par des maisons d'édition de renom.

Une partie des membres d'IESEG RESEARCH sont également membres du LEM-UMR CNRS 8179, dont l'IÉSEG est une institution fondatrice.

DR ERIC DOR



This Research Yearbook presents all the scientific publications made by our Research Center, called IESEG RESEARCH, during the year 2011. This Research Center gathers all the regular professors² of IESEG School of Management who display a significant research activity. Coming from 26 different countries, our researchers work in a true multicultural environment, and directly contribute to the international project of the School.

The mission of IESEG RESEARCH is to contribute to the increase in scientific knowledge in the fields of management and applied economics.

Members of IESEG RESEARCH conduct projects which are designed to lead to significant contributors, in the form of papers leading academic journals or books edited by major publishing houses.

¹ Les enseignants permanents sont des salariés de l'IÉSEG. Leurs activités de recherche sint financées par L'IÉSEG. Cet annuaire ne reprend donc **pas** les publications réalisées par les enseignants vacataires de l'IÉSEG, dont les activités de recherche sont financées par leur employeur principal (Université Etrangère, Université Publique Française, Entreprise,.....).

² The regular professors are employees of IESEG. Their research activity is financed by IESEG. This yearbook does **not** contain the publications made by free lance professors of IESEG, since their research activity is financed by their principal employer (Foreign University, Public French University, Corporate Firm,....)

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- **Leclercq-Vandelannoitte**, **A.** (2011), The interrelationship of identity and technology in IT assimilation, 19th Pre-European Conference on Information Systems, Helsinki, Finland, 9-11 June.

Lefebvre, I., **Plé**, **L**. (2011), From value co-creation to value co-destruction in B2B contexts, *Naples Forum* on *Service*, 14-17 June.

Lindgreen, A., Vanhamme, J., Vallaster, C., **Maon**, **F.** (2011), Sustainable brands: religious brands vs. non-religious brands, 18th Annual International Conference Promoting Business Ethics, St John's University, New York, October.

Maon, **F.**, Janssen, C., Gond, J.P. (2011), (Re)Considering the ideological premise of stakeholder influence strategy, *European Group of Organizational Studies annual colloquium*, Gothenburg, Sweden, 6-9 July.

Maon, F., Swaen, V. (2011), Ethical dimensions in consumer decision-making processes: mapping the territory, 18th Annual International Conference Promoting Business Ethics, St John's University, New York, 26-28 October.

Maon, F., Swaen, V. (2011), From Eastern Dawn to Northern Lights: A Comparative Analysis of CSR Implementation Practices Across Europe, *IABS* 2011 Conference, Bath, UK, 23-26 June.

Malloch, **H.** (2011), Invited Keynote Speaker, 3rd International Conference on Cross-Cultural Management: Practice and Research, University of Jammu, India, 3-5 March.

Roux, **B.** (2011), De l'Utilité du Business Model en tant que Variable Explicative de la Performance des Firmes, AIMS 2011 Conference, Nantes, 7-9 June.

Roux, **B.** (2011), Business Models in Network Industries, doctoral Seminar, AIMS 2011 Conference (International Association for Strategic Management), Nantes, 7-9 June.

Seghers, A., Maes, J., Manigart, S. (2011), The impact of the amount of start-up financing on entrepreneurial management and firm performance, 2011 Babson College Entrepreneurship Research Conference (BCERC), Syracuse, New York (USA), 8-11 June.

Slavich, B., Cappetta, R., Salvemini, S. (2011), Beyond the prototype. Creativity and "zero defects" in haute cuisine industry, 2011 Academy of Management, San Antonio, Texas, USA, 12-16 August.

Slavich, **B.**, Castellucci, F. (2011), The moderating effect of categories conformity on status transfer. 2011 EGOS Colloquium, Gothenburg, Sweden, 6-9 July.

Slavich, B., Cappetta, R., Salvemini, S. (2011), Can Italian haute cuisine become a real industry? Some lessons from the near-by cultural industries. 11th International Conference on Arts and Cultural Management AIMAC 2011, Antwerp, Belgium, 3-6 July.

Slavich, **B.**, Cappetta, R., Salvemini, S. (2011), The paradoxes of creativity. Fostering and controlling creativity in haute cuisine industry, *EURAM 2011 European Academy of Management*, Tallin, Estonia, 1-4 June.

Slavich, **B.**, Cappetta, R., Salvemini, S. (2011), The paradoxes of creativity in haute cuisine industry. How to organize creativity to last beyond first generation, WOA, Workshop of Italian Researchers of Organization Studies, Naples, Italy, June.

Slavich, **B**, Cappetta, R., Salvemini, S. (2011), The paradoxes of creativity. The case of Italian haute cuisine industry. Paper presented at the Workshop The Hidden Sides Of Creativity in Organizational Settings, ESSEC Business School, Paris, May.

Thokala, P., **Duenas**, **A.**, Devlin, N. J. (2011), Multiple Criteria Decision Analysis for Health Technology Assessment, ISPOR 14th Annual European Congress. Madrid, Spain, November.

Vargas-Palacios, A., Stevenson, M., **Duenas**, **A**, .Wailloo. A. (2011), Comparing the use of dynamic and static infectivous disease models in Latin America with North America, Europe, Asio and other regions, ISPOR 3rd Latin America Conference, Mexico, 8-10 September.

Zanetto, C., Loquineau, O., Caplan, A., Billiot, M., Toumazeau, K., **Goethals**, **F.** (2011), Using antecedents of Offline Training Satisfaction to explain the Intention to Use Online Learning Platforms, 2nd INTEL-EDU Workshop, Riga, Latvia, October 6.

Zhang, L. (2011), 1) Identifying Mapping Relationships between Functions and Technologies: an Approach based on Association Rule Mining, 2) Designing an Integrated Order Fulfillment System for Configure-to-Order Production, 3) Process Family Planning: a Methodology Integrating Petri Nets and Knowledge-based Systems, 4) Planning Process Families with a Knowledge-based System, *The IEEE International Conference on Industrial Engineering and Engineering Management (IEEM)*, Singapore, 10-13 December.

MARKETING

Chen, C.-Y. (2011) Language impact in multinational teamwork, *EURAM 2011 Conference*, Tallinn, Estonia, 1-4 June.

Chen, C.-Y. (2011), Conflict in virtual teams. Workshop on Strategic Human Resource Management, 26th Workshop on Strategic Human Resource Management, Reykjavik, Iceland, 16-17 May.

Chumpitaz, **R.**, Ford, J., **Paparoidamis**, **N.** (2011), Service Quality, Customer Satisfaction, Value and Loyalty: An Empirical Investigation of the Airline Services Industry, 40th Academy of Marketing Science Annual Conference, Coral Gables, Florida, USA, 24-27 May.

Coussement, K., Benoit D.F., Van den Poel, D. (2011), Preventing Customers from Running Away! Exploring Generalized Additive Models for Customer Churn Prediction, 40th Academy of Marketing Science Annual Conference, Coral Gables (Florida, USA), 24-27 May.

Coussement K., Buckinx, W. (2011), Calibration? Definition, Motivation and Insights Learned from a Direct Marketing Setting, Marketing Science, Houston (Texas, USA), 9-11 June.

De Bock, **K.W.**, Van den Poel, D. (2011), Strategies for Extracting Knowledge from Ensemble Classifiers Based on Generalized Additive Models, 2011 *Joint Statistical Meeting*, Miami, USA, 30 July-4 August.

Demoulin, N., Zidda, P. (2011), Investigation of the Effect of Loyalty Card Membership Levels on Customers' Perception of Benefits and on their Loyalty, 18th International conference on Recent Advances in Retailing and Services Science (EIRASS), San Diego, USA, 15-18 July.

Demoulin, N. (2011), Customers' irritation after a grocery shopping experience and its impact on their satisfaction, 40th EMAC Conference, Ljubljana, Slovenia, 24-27 May.

El Abboubi, M., **Swaen**, **V**. (2011), Engaging with local communities: A sociological-based approach, 18th Annual International Conference Promoting Business Ethics at the Manhattan campus of St. John's University, 26-28 October.

Janssen, C., **Swaen V.**, Vanhamme, J. (2011), Toward an understanding of consumers' perceptions of Corporate Social Responsibility Crises, *EMAC 2011 Conference*, University of Ljubljana, Faculty of Economics, Ljubljana, Slovenia, 24-27 May.

Paparoidamis, N., Chumpitaz, R. (2011), Influence of Social Responsibility Image and Cause-Brand Alliance on Brand Trust, CLADEA 2011 Conference, San Juan, Porto Rico, 20-23 October.

Paparoidamis, N., Chumpitaz, R. (2011), Antecedents of Salesperson's Performance: Sales Unit's Absorptive Capacity, LMX and Salesperson's Trust and Goal Commitment, 40th Academy of Marketing Science Annual Conference, Coral Gables, Florida, USA, 24-27 May.

Paparoidamis, N., Chumpitaz, R. (2011), Sales Managers' Learning Orientation and Salespersons' Goal Orientation and Performance, 2011 Sales Management Conference, University of Paris Est Créteil, France, 5 May.

Pauwels Delassus V., Mogos Descotes, R. (2011), Can trust and Loyalty be transferred in the case of a brand change? Academy of Marketing Science The Customer is NOT Always Right? Marketing Orientations in a Dynamic Business World, World Marketing Congress, Reims, France, 20-23 July.

COMMUNICATIONS SCIENTIFIQUES DANS D'AUTRES COLLOQUES ET SEMINAIRES / OTHER CONFERENCE AND SEMINAR PRESENTATIONS

APPLIED MICROECONOMICS AND INDUSTRIAL ECONOMICS

Bierla, I., Huver, B., Richard, S. (2011), When employees overcommitte: the question of presenteeism, *Seminar ESTEFE-CLERSE*, University of Lille 1, 14 March.

Bierla, I., Huver, B., Richard, S. (2011), Presenteeism at work, the influence of managers, Seminar for *PhD students of CLERSE*, University of Lille I, 1 March.

Kerstens, K. (2011), Portfolio Selection With Skewness: A Comparison of Methods and a Generalized Two Fund Separation Result, Seminar at Lille (SKEMA Business School), 21 November.

Kerstens, **K.** (2011), Portfolio Selection With Skewness: A Comparison and a Generalized Two Fund Separation Result, Seminar at Barcelona (Universitat Autònoma de Barcelona, Departament d'Economia de l'Empresa), 8 September.

Kerstens, K. (2011), Polynomial Goal Programming and Shortage Function Portfolio With Skewness: A Comparison, *LEM Research Day*, IESEG School of Management, Lille, 14 June.

Kerstens, K. (2011), Polynomial Goal Programming and Shortage Function Approaches to Reconstruct MVS Portfolio Frontiers: A Preliminary Comparison Bath, Seminar at University of Bath, Department of Economics, 2 March.

FINANCE AND MONETARY MACROECONOMICS

Beaupain, **R**. (2011), Nonlinear liquidity adjustments in the euro area overnight money market, Lille School of Management Research Center, Faculté de Finance, Banque et Comptabilité, Université de Lille 2 and SKEMA Business School, 17 January.

Dor, E. (2011), Peut-on encore sauver l'euro ? Lille Place financière, 8 November.

Dor, E. (2011), Discussion of the paper "Macroeconomic Uncertainty, Differences in Belief, and Bond Risk Premia" of Buraschi and Whelan, IESEG Cambridge conference on "The Yield Curve and New Developments in Macro-finance: What have we learnt from the 2007-2010 financial crises?", University of Cambridge, 1-2 September.

Hübner, G., **Joliet**, **R.** (2011), The added value of a Central Agency of European Debt, 19ème Congrès des Économistes Belges de Langue Française, Facultés Universitaires Notre-Dame de la Paix, Namur, Belgium, 17 November.

MANAGEMENT

Beldi, A., Peillon, M.P. (2011), Quelle place pour les immatériels dans la communication financière, Symposium International « Évaluation et valorisation des actifs immatériels », Bercy, Paris, France 6-7 October.

Duenas, A. (2011), Decision Analysis Stream Organiser for the Young OR 17 Conference of the Operational Research Society, Nottingham, UK, 5-7 April.

MARKETING

Coussement, K., De Bock, K. (2011), Please Don't Go! An Empirical Investigation of Generalized Additive Models for Customer Churn Prediction, LEM Research Day, Lille, France.

Coussement, K. Demoulin, N., Charry, K. (2011), Marketing Research with SAS Enterprise Guide: A Practical Guide, SAS Forum France 2011, Paris (France), 13-14 October.

De Bock, K. (2011), The Future of Internet Marketing is Inbound: On Deploying Search and Word-Of-Mouse To Accomplish Online Marketing Objectives, Beyond Business Borders: USB Alumni Refresher Event, Bellville, Cape Town, South Africa.

De Bock, **K.** (2011), When Predictive Models Join Forces: on the How and Why of Ensemble Learning for Customer Intelligence, SAS Forum Belux, Louvain-La-Neuve, Belgium.

Louche, C., **Swaen**, **V.** (2011), Premier Baromètre des Entreprises Responsables en Belgique, Presentation at FEB, Brussels, 14 September.

DOCUMENTS DE TRAVAIL / WORKING PAPERS

APPLIED MICROECONOMICS AND INDUSTRIAL ECONOMICS

Ayadi, R., **Boussemart**, **J.P.**, **Leleu**, **H.**, Saidane, D. (2011), Mergers & Acquisitions in European Banking. Higher productivity or better synergy among business lines? IESEG Working Paper, 2011-ECO-03 and LEM Working Paper, n°2011-04.

Ben Lakhdar, C., **Leleu**, **H.**, Vaillant, N., Wolff, F-C. (2011), Efficiency of purchasing and selling agents in markets with quality uncertainty: The case of illicit drug transactions. IESEG Working Paper, 2011-ECO-02 and LEM Working Paper, n°2011-03.

Berre, **D.**, Blancard, S., **Boussemart**, **J.-P.**, **Leleu**, **H.** (2011), Analyse de l'efficience écoenvironnementale des exploitations laitières réunionnaises, IESEG Working Paper Series 2011-ECO-09 and LEM Working Paper 2011-13.

Briec, W., **Kerstens**, **K.**, Van de Woestyne, I. (2011), Nonparametric Cost and Revenue Functions under Constant Economies of Scale: An Enumeration Approach for the Single Output or Input Case, LEM Working Paper 2011-11.

Briec, W., **Kerstens**, **K.** Van de Woestyne, I. (2011), Portfolio Selection with Skewness: A Comparison and a Generalized Two Fund Separation Result, LEM Working Paper 2011-10.

Briec, W., Cavaignac, L., **Kerstens**, **K**. (2011), Input Efficiency Measures: A Generalized, Encompassing Formulation, Lille, LEM Working Paper 2011-05.

Crainich, D., Eeckhoudt, L., Trannoy, A. (2011), Even (mixed) risk lovers are prudent, IESEG Working Paper Series 2011-ECO-05 and LEM Working Paper 2011-08.

Crainich, D. (2011), Self-insurance with genetic testing tools, LEM Working Paper 2011-01.

Leleu, H., Moises, J., Valdmanis, V. (2011), Optimal productive size of hospital's intensive care units. IESEG Working Paper, 2011-ECO-01 and LEM Working paper 2011-02.

Sahoo, K.B., **Kerstens**, **K.**, Tone, K. (2011), Returns to Growth in a Non-Parametric DEA Approach, LEM Working paper 2011-09.

FINANCE AND MONETARY MACROECONOMICS

Dor, E. (2011), The enormous loans of the Deutsche Bundesbank to distressed European countries' central banks, IESEG Working Paper Series 2011-ECO-08.

Dor, E. (2011), Les prêts gigantesques de la Bundesbank aux banques centrales des pays en détresse de la zone euro, IESEG Working Paper Series 2011-ECO-07.

Dor, E. (2011), Leaving the euro zone: a user's guide, IESEG Working Paper Series 2011-ECO-06.

Dor, E. (2011), Quitter la zone euro: y a-t-il un mode d'emploi? IESEG Working Paper Series 2011-ECO-04.

MANAGEMENT

Giangreco, **A.**, **Goethals**, **F.** (2011), Students' Overall Satisfaction with Training in Business Education Institutions Going through International Accreditation Processes, IESEG Working Paper Series 2011-MAN-01.

MARKETING

Coussement, K., Buckinx, W. (2011), A Probability-Mapping Algorithm for Calibrating the Posterior Probabilities: A Direct Marketing Application, IESEG Working Paper Series 2011-MARK-01 and LEM Working Paper 2011-06.

De Bock, **K.**, Van den Poel, D. (2011), An empirical evaluation of rotation-based ensemble classifiers for customer churn prediction, IESEG Working Paper Series 2011-MARK-01 and LEM Working Paper 2011-07.

Zarantonello, **L.**, Jedidi, K., Schmitt, B.H. (2011), Functional and experiential routes to persuasion: An analysis of advertising in emerging markets, IESEG Working Paper Series 2011-MARK-03 and LEM Working Paper 2011-12.

Zarantonello, **L.**, Jedidi K., Schmitt, B.H. (2011), Functional and experiential routes to persuasion: An analysis of advertising in emerging markets, Document de travail du LEM, 2011-12.

ETUDES DE CAS / CASE STUDIES

MANAGEMENT

Beldi, **A.**, Miloud, T. (2011), Motobyke: Evaluation d'un Projet de Recherche & Développement: (VAN, approche 'Monte-Carlo'). Centrale de cas et médias pédagogiques, CCMP - Centrale des Cas et des Médias Pédagogiques; case study code F0502.

Clocchiatti, A., Ramponi, M., **Giangreco**, **A.** (2011), Replicated Panels for a Flight Simulator: A Case of Project Management (In-class version), *ECCH* - *European Case Clearing House* 611-017-1, Take-home version 611-018-1; Teaching Note 611-017-8.

MARKETING

Hota, M. (2011), The Big Mac in its Different Cultural Avaatars, ECCH - European Case Clearing House 511-013-1, Teaching Note 511-013-8.

Hota, **M**. (2011), Developing Consumer Products for International Markets, ECCH - European Case Clearing House, Background Note 511-013-5.

RAPPORTS DE RECHERCHE / RESEARCH REPORTS

APPLIED MICROECONOMICS AND INDUSTRIAL ECONOMICS

Boussemart, J.P., Leleu, H. (2010-2013), Projet EPAD « Efficience environnementale et productions animales pour le développement durable » du programme de recherche SYSTERRA de l'ANR (Agence Nationale de la Recherche).

Boussemart, J.P., Leleu, H. (2009-2011), Analyse des choix technologiques dans la production des grandes cultures et leur impact sur l'environnement, Projet POPSY « Systèmes de production en grandes cultures, environnement, politiques publiques » du programme de recherche SYSTERRA de l'ANR (Agence Nationale de la Recherche).

COMPOSITION DU CENTRE DE RECHERCHE EN 2011 / MEMBERS OF THE RESEARCH CENTER IN 2011

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Ph.D. in Economics, EHESS and University of Aix-Marseille, France

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Ph.D. in Industrial Systems and Optimization, University of Technology of Troyes, France

<u>Specialisation fields:</u> Game theory, Planification and scheduling problem, Mathematical programming (espec. Integer programming), Operational research, Nonlinear optimization, Convex and correspondence analysis



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FINANCE AND MONETARY MACROECONOMICS



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Ph.D. in Economics and Management (specialism in Finance), University of Namur (FUNDP), Belgium

<u>Specialisation fields:</u> Monetary policy implementation, Microstructure of financial markets, High frequency data sets and aggregation, Market quality, liquidity and resilience, Financial econometrics, Corporate valuation and portfolio management, Modeling of financial mechanisms and computer implementation



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Ph.D. in Economics, University of Warwick, United Kingdom

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Ph.D. in Economics and Management, University of Liège, Belgium

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<u>Specialisation fields:</u> Knowledge processes in Information Systems Development. Management of information system development projects, IT project management in distributed organizations, The interplay of information technology, organisations, work practices and mental models. System approach as lens for analysis and problem solving



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