Jose Benedicto DUHAYLONGSOD

Ph.D. in Business Administration – Operations Management and Decision Sciences

Assistant Professor, Operations Management

j.duhaylongsod@ieseg.fr

EDUCATION

2019 Ph.D. in Business Administration – Operations Management and Decision Sciences, ESSEC Business School, France

2019 Doctorat ESSEC en Sciences de Gestion (French doctorate), ESSEC Business School, France

2015 Advanced Master in Business Administration Research (Mastère Spécialisé ®/M.Phil.), ESSEC Business School, France

2013 Master of Science in Operations Research, Rutgers University , USA

2010 Master of Applied Mathematics, Major in Mathematical Finance, Ateneo de Manila University, Philippines

2009 Bachelor of Science in Applied Mathematics, Major in Mathematical Finance, Ateneo de Manila University, Philippines

RESEARCH INTERESTS

Behavioral Operations, Operations and Human Resources Management Interface

PROFESSIONAL EXPERIENCE

ACADEMIC:

2022 - Present Assistant Professor, IÉSEG School of Management, France

2019 - 2022 Postdoctoral Research and Teaching Scholar, University of Cologne, Cologne, Germany

2017 - 2018 Adjunct and Associate Lecturer, ESSEC Business School, Cergy Pontoise, France

2017 - 2018 Administrative Manager of the Behavioral Research Laboratory, ESSEC Business School, Cergy Pontoise, France

2009 - 2011 Assistant and Full-Time Instructor, Ateneo de Manila University, Quezon City, Philippines

COURSES TAUGHT

- Operations management, Grande ecole (bachelor cycle)
- Digital operations management, Grande ecole (bachelor cycle)

- Project management, Grande ecole (bachelor cycle)

INTELLECTUAL CONTRIBUTIONS

Papers in refereed journals

Published

Duhaylongsod J. B., Zhao Y., (2024), Characterizing the Retailer's Preference for Demand–Control and Demand–Promotion Efforts, *Production and Operations Management*, 33(2), pp. 530–549

Duhaylongsod J. B., Papier F., Onculer A., (2023), Reference-dependent preferences in flat penalty service-level contracts, *Journal of Operations Management*, 69(8), pp. 1219–1234

Duhaylongsod J. B., De Giovanni P., (2019), The impact of innovation strategies on the relationship between supplier integration and operational performance, *International Journal of Physical Distribution and Logistics Management*, 49(2), pp. 156-177

Communications in refereed conferences

International

Duhaylongsod J. B., Zhao Y., (2026), *The Effect of Transfer Payments on Service Level Contract Preferences and Performance* Academy of Management Annual Meeting, Philadelphia, USA

Duhaylongsod J. B., Dufurrena S., Carvalho S., De Pater I., (2025), *Problem Prevention Behavior among Operations Managers* Academy of Management Annual Meeting, Copenhagen, Denmark

Duhaylongsod J. B., Carvalho S., De Pater I., (2024), *Learning organization and product quality performance: A moderated mediation model* Academy of Management Annual Meeting, Chicago, USA

Other conference and seminar presentations

International

Duhaylongsod J. B., Zhao Y., (2026), *The Effect of Transfer Payments on Service Level Contract Preferences and Performance: Theory and Experiments* 36th Annual Production and Operations Management Society (POMS) Conference, Reno, USA

Duhaylongsod J. B., Dufurrena S., Carvalho S., De Pater I., (2025), *Problem Prevention Behavior among Operations Managers: Interaction of Proactive Personality and Developmental Job Experience* 35th Annual Production and Operations Management Society (POMS) Conference, Atlanta, USA

Duhaylongsod J. B., Zhao Y., (2025), *The Effect of Transfer Payments on Service Level Contract Preferences and Performance: Theory and Experiments* 18th Annual Behavioral Operations Conference, Hamburg, Germany

Duhaylongsod J. B., Carvalho S., De Pater I., (2024), *Learning organization and product quality performance: A moderated mediation model* 33rd European Conference on Operational Research, Copenhagen, Denmark

Duhaylongsod J. B., Carvalho S., De Pater I., (2024), *Learning organization and product quality performance: A moderated mediation model* 34th Annual Production and Operations Management Society (POMS) Conference, Minneapolis, USA

Duhaylongsod J. B., Carvalho S., De Pater I., (2023), *Training intensity and supply chain learning: A moderated mediation model* Production and Operations Management Society (POMS) 2023 International Conference, Paris, France