



# ANNUAIRE DE LA RECHERCHE 2015 RESEARCH YEARBOOK 2015



# INTRODUCTION

Cet annuaire de la recherche reprend toutes les publications des membres du centre de recherche lÉSEG RESEARCH pendant l'année 2015.

Le centre de recherche IÉSEG RESEARCH rassemble tous les enseignants permanents¹ de l'IÉSEG School of Management qui ont une activité de recherche significative. Provenant de 30 pays différents, ces enseignants-chercheurs forment une véritable équipe multiculturelle et contribuent directement au projet résolument international de l'Ecole.

La vocation d'IÉSEG RESEARCH est de faire progresser les connaissances dans les différents domaines du management et de l'économie appliquée. Ses membres visent à publier les résultats de leurs recherches dans des revues scientifiques reconnues internationalement, ou des ouvrages publiés par des maisons d'édition de renom.

DR RUBEN CHUMPITAZ
DIRECTEUR DE LA RECHERCHE



This Research Yearbook presents all the scientific publications made by our Research Center, called IÉSEG RESEARCH, during the year 2015. This Research Center gathers all the regular professors<sup>2</sup> of IÉSEG School of Management who display a significant research activity. Coming from 30 different countries, our researchers work in a true multicultural environment, and directly contribute to the international project of the School.

The mission of IÉSEG RESEARCH is to contribute to the increase in scientific knowledge in the fields of management and applied economics. Members of IÉSEG RESEARCH conduct projects which are designed to lead to significant contributors, in the form of papers leading academic journals or books edited by major publishing houses.

<sup>&</sup>lt;sup>1</sup> Les enseignants permanents sont des salariés de l'IÉSEG. Leurs activités de recherche sont financées par L'IÉSEG. Cet annuaire ne reprend donc pas les publications réalisées par les enseignants vacataires de l'IÉSEG, dont les activités de recherche sont financées par leur employeur principal (Université Etrangère, Université Publique Française, Entreprise,.....).

<sup>&</sup>lt;sup>2</sup> The regular professors are employees of IÉSEG. Their research activity is financed by IÉSEG. This yearbook does not contain the publications made by free lance professors of IÉSEG, since their research activity is financed by their principal employer (Foreign University, Public French University, Corporate Firm,...)

# ARTICLES DANS DES REVUES A COMITE DE LECTURE / PAPERS IN REFEERED JOURNALS

## **ECONOMICS AND QUANTITATIVE METHODS**

#### **FORTHCOMING**

Crainich D., (2015), Self-insurance with genetic testing tools, Journal of Risk and Insurance

#### **PUBLISHED**

Boussemart J.-P., Crainich D., Leleu H., (2015), A decomposition of profit loss under output price uncertainty, *European Journal of Operational Research*, 243(3), pp. 1016-1027

Boussemart J.-P., Leleu H., Valdmanis V., (2015), A two-stage translog marginal cost pricing approach for Floridian hospital outputs, *Applied Economics*, 47(38), pp. 4116-4127

Boussemart J.-P., Leleu H., Shen Z., (2015), Environmental Growth Convergence among Chinese Regions, *China Economic Review*, 34, pp. 1-18

Courtois P., Nessah R., Tazdaït T., (2015), How to Play Games? Nash Versus Berge Behavior Rules, *Economics and Philosophy*, 31(1), pp. 123-139

Crainich D., Eeckhoudt L., Hammitt J., (2015), The value of risk reduction: new tools for an old problem, *Theory and Decision*, 79(3), pp. 403-413

Dor E., (2015), Il n'y a pas d'urgence à restructurer la dette de la Grèce, Revue Banque, (784)

Dor E., (2015), Dette argentine: jusqu'où porte la juridiction auto-proclamée de la justice américaine?, *Outre-Terre: Revue Européenne de Géopolitique*, 43(2), pp. 22-44

Eeckhoudt L., Laeven R., (2015), The probability premium: A graphical representation, Economics Letters, 136, pp. 39-41

Kablan S., Boussemart J.-P., (2015), Bootstrapping efficiency scores of microfinance institutions in West African economic and monetary union, *Economics Bulletin*, 35(4), pp. 2220-2232

Kerstens K., Brandouy O., Van de Woestyne I., (2015), Frontier-based vs. Traditional Mutual Fund Ratings: A First Backtesting Analysis, *European Journal of Operational Research*, 242(1), pp. 332-342

Nessah R., Larbani M., Tazdaït T., (2015), Coalitional ZP-equilibrium in games and its existence, *International Game Theory Review*, 17(3), pp. 15500021-155000218

#### FINANCE, AUDIT AND CONTROL

#### **FORTHCOMING**

Beuselinck C., Cao L., Deloof M., Xia X., (2015), The value of government ownership during the global financial crisis, *Journal of Corporate Finance* 

Braouezec Y., (2015), On the welfare effects of regulating the number of discriminatory prices, Research in Economics

Endenich C., Hoffjan A., Schlichting T., Trapp R., (2015), Harmonizing Management Accounting in International Business Units for Consistent Strategy Implementation, *Journal of Business Strategy* 

Lee J. H., Lee J.-W., (2015), Analyst Herding Behavior and Analyst Affiliation: Evidence from Business groups, *Journal of Behavioral Finance*, 16(4), pp. 373-386

Mazur M., Wu B., (2015), Managerial Incentives and Investment Policy in Family Firms: Evidence from a Structural Analysis, *Journal of Small Business Management* 

## **PUBLISHED**

Belmondo C., Deltour F., Roussel-Sargis C., (2015), La performance des groupes de travail. Une analyse par le capital social et la routinisation, *Revue Française de Gestion*, 247, pp. 11-25

Belmondo C., Roussel-Sargis C., (2015), Negotiating Language, Meaning and Intention: Strategy Infrastructure as the Outcome of Using a Strategy Tool through Transforming Strategy Objects, *British Journal of Management*, 26(S1), pp. 90-104

Beuselinck C., Deloof M., Vanstraelen A., (2015), Cross-jurisdictional income shifting and tax enforcement: Evidence from public versus private multinationals, *Review of Accounting Studies*, 20(2), pp. 710-746

Bouten L., Everaert P., (2015), Social and environmental reporting in Belgium: pour vivre heureux, vivons cachés, *Critical Perspectives on Accounting*, 33, pp. 24-43

Bouten L., Hoozée S., (2015), Challenges in Sustainability and Integrated Reporting, *Issues in Accounting Education*, 30(4), pp. 373-381

D'Hondt C., Majois C., Mazza P., (2015), Commonality on Euronext: Do Location and Account Type Matter?, *International Review of Financial Analysis*, 42, pp. 183-198

Erdemlioglu D., Laurent S., Neely C., (2015), Which continuous-time model is most appropriate for exchange rates?, *Journal of Banking & Finance*, 61(2), pp. 256–268

Gatfaoui H., (2015), Pricing the (European) option to switch between two energy sources: An application to crude oil and natural gas, *Energy Policy*, 87, pp. 270–283

Joliet R., Muller A., (2015), Dividends and foreign performance signaling, Multinational Finance Journal, 19(2), pp. 77-107

Mazur M., (2015), Creating M&A Opportunities through Corporate Spin-offs, *Journal of Applied Corporate Finance*, 27(3), pp. 122-128

Mazur M., Zhang S., (2015), Diversification Discount over a Long-Run: New Perspectives, *Finance Research Letters*, 15, pp. 93-98

Mazza P., Petitjean M., (2015), How integrated is the European carbon derivatives market?, *Finance Research Letters*, 15, pp. 18-30

Mazza P., (2015), Rethinking Zero Returns in the Liquidity Puzzle of a Limit Order Market, Finance, 36, pp. 7-36

Mazza P., (2015), Price Dynamics and Market Liquidity: An Intraday Event Study on Euronext, *The Quarterly Review of Economics and Finance*, 56, pp. 139–153

#### MANAGEMENT

#### **FORTHCOMING**

de Colle S., Freeman R., Parmar B., de Colle L., (2015), Practicing Human Dignity: Ethical Lessons from Commedia dell'Arte and Theatre, *Journal of Business Ethics* 

Leclercq-Vandelannoitte A., (2015), An Ethical Perspective on Emerging Forms of Ubiquitous IT-Based Control, *Journal of Business Ethics* 

Lecocq X., Demil B., (2015), Crafting an innovative business model in an established company: The role of artifacts, *Advances in Strategic Management*, 33, pp. 31-58

Lecocq X., Frery F., Warnier V., (2015), Competing with ordinary resources, MIT Sloan Management Review

Maon F., Swaen V., Lindgreen A., (2015), One vision, different paths: An investigation of corporate social responsibility initiatives in Europe, *Journal of Business Ethics* 

# **PUBLISHED**

Angot J., Plé L., (2015), Serving Poor People in Rich Countries: The Bottom-of-the-Pyramid Business Model Solution, *Journal of Business Strategy*, 36(2), pp. 3-15

Ardelet C., Slavich B., De Kerviller G., (2015), Self-referencing narratives to predict consumers' preferences in the luxury industry: a longitudinal study, *Journal of Business Research*, 68(9), pp. 2037–2044

Bayle-Cordier J., Mirvis P., Moingeon B., (2015), Projecting Different Identities: A Longitudinal Study of the Whipsaw Effects of Changing Leadership Discourse about the Triple Bottom Line, *The Journal of Applied Behavioral Science*, 51(3), pp. 336-374

Ben-Hafaïedh C., Hamelin A., (2015), L'ambition est-elle la clé du succès ? Une étude de PME européennes, *Revue de l'Entrepreneuriat*, 14(4), pp. 17-46

Canato A., Ravasi D., (2015), Managing long-lasting cultural changes, Organizational Dynamics, 44(1), pp. 75-82

Conway C., (2015), Why do prototypical times affect performance?, Procedia - Social Behavioral Sciences, 213, pp. 740-745

Creemers S., (2015), Minimizing the expected makespan of a project with stochastic activity durations under resource constraints, *Journal of Scheduling*, 18(3), pp. 263-274

Creemers S., De Reyck B., Leus R., (2015), Project planning with alternative technologies in uncertain environments, *European Journal of Operational Research*, 242(2), pp. 465-476

Debrulle J., Maes J., (2015), Start-ups' Internationalization: The Impact of Business Owners' Management Experience, Start-up Experience and Professional Network on Export Intensity, *European Management Review*, 12(3), pp. 171-187

Demil B., Lecocq X., Ricart J., Zott C., (2015), Introduction to the SEJ special issue: Business models within the domain of strategic entrepreneurship, *Strategic Entrepreneurship Journal*, 9(1), pp. 1-11

Fagnot I., Stanton J., (2015), Enhancing Retention of Future Information Professionals Using Attitude Inoculation, Systèmes d'Information et Management, 20(2), pp. 9-37

Leclercq-Vandelannoitte A., (2015), Managing BYOD: How do organizations incorporate user-driven IT innovations?, *Information Technology and People*, 28(1), pp. 2-33

Leclercq-Vandelanoitte A., (2015), Leaving employees to their own devices: new practices in the workplace, *Journal of Business Strategy*, 36(5), pp. 18-24

Maon F., Lindgreen A., (2015), Reclaiming the child left behind: The case for corporate cultural responsibility, *Journal of Business Ethics*, 130(4), pp. 755-766

Mola L., Rossignoli C., Carugati A., Giangreco A., (2015), Business Intelligence System Design and its Consequences for Knowledge Sharing, Collaboration, and Decision-Making: An Exploratory Study, *International Journal of Technology and Human Interaction*, 11(4), pp. 1-25

Plé L., Lecocq X., (2015), Customers as creative resources: their influence on firm freedom, *Journal of Business Strategy*, 36(4), pp. 11-22

Vakkayil J., Canato A., (2015), Muddling through: Searching for the ideal in the coal mining fields of Meghalaya, *The Extractive Industries and Society*, 2(3), pp. 419-425

Van den Broeke M., Boute R., Samii B., (2015), Evaluation of product-platform decisions based on total supply chain costs., *International Journal of Production Research*, 53(18), pp. 5545-5563

Zhang L., Jiang N., Yu Y., (2015), Optimizing cooperative advertising, profit sharing, and inventory policies in a VMI supply chain: A Nash bargaining model and hybrid algorithm, *IEEE Transactions on Engineering Management*, 62(4), pp. 449-461

Zhang L., Hao J., Yu Y., (2015), Optimal design of a 3D compact storage system with the I/O port at the lower midpoint of the storage rack, *International Journal of Production Research*, 53(17), pp. 5153–5173

#### MARKETING AND NEGOTIATION

# **FORTHCOMING**

El Akremi A., Gond J.-P., Swaen V., De Roeck K., Igalens J., (2015), How Do Employees Perceive Corporate Responsibility? Development and Validation of a Multidimensional Corporate Stakeholder Responsibility Scale, *Journal of Management* 

Hota M., Derbaix M., (2015), A Real Kid In A Virtual World: Exploring Whether Children's Participation in MMORPGS Transforms Them Into Virtual Retail Shoppers, *International Journal of Retail & Distribution Management* 

Sankaran K., Demangeot C., (2015), Conceptualizing virtual communities as enablers of community-based entrepreneurship and resilience, *Journal of Enterprising Communities: People and Places in the Global Economy* 

#### **PUBLISHED**

Al-Husan F., Baddar AlHussan F., Perkins S., (2015), Multilevel HRM systems and intermediating variables in MNCs: longitudinal case study research in Middle Eastern settings, *International Journal of Human Resource Management*, 25(2), pp. 234-251

Coussement K., Harrigan P., Benoit D., (2015), Improving Direct Mail Targeting Through Customer Response Modelling, *Expert Systems with Applications*, 42(22), pp. 8403–8412

Coussement K., Benoit D., Antioco M., (2015), A Bayesian Approach for Incorporating Expert Opinions into Decision Support Systems: A Case Study of Online Consumer-Satisfaction Detection, *Decision Support Systems*, 79, pp. 24-32

De Kerviler G., Butori R., (2015), Se considérer comme un client fidèle affecte-t-il l'évaluation des bénéfices reçus?, *Recherche et Applications en Marketing*, 30(4), pp. 4-24

Demangeot C., Broderick A., Craig C., (2015), Multicultural marketplaces: New territory for international marketing and consumer research, *International Marketing Review*, 32(2), pp. 118-140

Elgoibar P., (2015), How to promote positive social dialogue in European organizations, HR Magazine

Janssen C., Vanhamme J., (2015), Theoretical lenses for understanding the CSR-consumer paradox, *Journal of Business Ethics*, 130(4), pp. 775-787

Janssen C., Sen S., Bhattacharya C., (2015), Corporate crises in the age of corporate social responsibility, *Business Horizons*, 58(2), pp. 183-192

Mogos-Descotes R., Pauwels-Delassus V., (2015), The impact of consumer resistance to brand substitution on brand relationship, *Journal of Consumer Marketing*, 32(1), pp. 34 - 42

Pez V., Butori R., De Kerviler G., (2015), Because I'm worth it: The impact of given versus self-perceived status on preferential treatment efficiency, *Journal of Business Research*, 68(12), pp. 2477-2483

Rossi P., Borges A., Bakpayev M., (2015), Private Labels versus National Brands: The Effects of Branding on Sensory Perceptions and Purchase Intentions, *Journal of Retailing and Consumer Services*, 27(6), pp. 74-79

Vanhamme J., Swaen V., Berens G., Janssen C., (2015), Playing with fire: aggravating and buffering effects of ex ante CSR communication campaigns for companies facing allegations of social irresponsibility, *Marketing Letters*, 26(4), pp. 565-578

Zafari K., Allison G., Demangeot C., (2015), Practising conviviality: Social uses of ethnic cuisine in an Asian multicultural environment, *Journal of Consumer Marketing*, 32(7), pp. 564-575

Zeugner-Roth K., Žabkar V., (2015), Bridging the gap between country and destination image: An assessment of common facets and their predictive validity, *Journal of Business Research*, 68(9), pp. 1844-1853

Zeugner-Roth K., Zabkar V., Diamantopoulos A., (2015), Consumer Ethnocentrism, National Identity, and Consumer Cosmopolitanism as Drivers of Consumer Behavior: A Social Identity Theory Perspective, *Journal of International Marketing*, 23(2), pp. 25-54

# ARTICLES DANS D'AUTRES REVUES / PAPERS IN OTHER JOURNALS

# FINANCE, AUDIT AND CONTROL

#### **PUBLISHED**

Braouezec Y., Joliet R., (2015), Taux de facilité négatif, marché interbancaire, et arbitrages, *Banque & Stratégie*, 333, pp. 34-38

## **MANAGEMENT**

#### **PUBLISHED**

Zhang L., (2015), A literature review on multitype platforming and framework for future research, *International Journal of Production Economics*, 168, pp. 1-12

Zhang L., (2015), Applying platforming concept in healthcare services development: Comparison, issues, and future Research, *Management Review: An International Journal*, 10(1), pp. 29-60

## MARKETING AND NEGOTIATION

#### **PUBLISHED**

Fletcher-Chen C., (2015), Impact of Language Diversity and Social Interaction on Knowledge Transfer, *Journal of US-China Education Review*, 5(3), pp. 159-180

Moysan Y., (2015), Des ventes d'assurance finalisées en ligne marginales, Courtage News, pp. 56-57

Rod M., Baddar F., Beal T., (2015), Conventional and Islamic Banking: Perspectives from Malaysian Islamic Bank Managers, *International Journal of Islamic Marketing and Branding*, 1(1), pp. 36-54

## LIVRES / BOOKS

#### MARKETING AND NEGOTIATION

#### **PUBLISHED**

Euwema M., Munduate L., Elgoibar P., Garcia A., Pender E., (2015), *Promoting social dialogue in European organizations. Human Resources management and constructive conflict behavior*, 978-3-319-08604-0, Springer, Dordrecht, 199 pages

Fletcher-Chen C., Baber W., (2015), Practical Business Negotiation, 978-1-138-78147-1, Routledge, London, 256 pages

Moysan Y., Grynbaum L., (2015), e assurance / m assurance, 978-2-35474-214-0, Les Éditions de L'Argus de l'assurance, Paris

Zarantonello L., Pauwels-Delassus V., (2015), *Handbook of Brand Management Scales*, 978-1-315-81399-8 , Routledge, London, 330 pages

## CHAPITRES DANS DES LIVRES COLLECTIFS / CHAPTERS IN COLLECTIVE BOOKS

## **MANAGEMENT**

## **FORTHCOMING**

Giangreco A., Vakkayil J., (2015), Performance appraisal in the Middle East, in: Budhwar P. and K. Mellahi(Eds.), *Handbook of Human Resources Management in the Middle East, forthcoming, Edward Elgar Publishing, Cheltenham* 

Newlands D. J., Hota M., (2015), Starbucks Philippines: Brewing a Filipino-American Experience, in: Sanjit Kumar Roy, Dilip Mutum, Bang Nguyen (Eds.), Services Marketing Cases in Emerging Markets – An Asian Perspective, ., Springer, Dordrecht

## **PUBLISHED**

Creemers S., Van de Vonder S., Demeulemeester E., (2015), Ranking Indices for Mitigating Project Risks, in: Schwindt Christoph & Zimmermann Jürgen(Eds.), *Handbook on Project Management and Scheduling Vol. 2, 978-3-319-05914-3, Springer, New York, chapter 63, pp. 1135-1153* 

Maon F., (2015), Commanded aspirations and half-hearted enactment: The (yet) unfulfilled promises of French-style CSR, in: S. Idowu, R. Schmidpeter, M. Fifka(Eds.), *Corporate Social Responsibility in Europe - United in Sustainable Diversity, 978-3-319-13565-6*, *Springer, Berlin, chapter 4, pp. 81-92* 

Slavich B., Castellucci F., (2015), Falling from the tree. The determinants of identity construction in the haute cuisine field., in: Francesca Visintin, Daniel Pittino, Giancarlo Lauto, Paola Mazzurana(Eds.), *Organizing for Growth theories and Practices*, 978-1502474896, *CreateSpace-Uniud*, *Udine*, pp. 399-412

## MARKETING AND NEGOTIATION

#### **FORTHCOMING**

Borbély A., (2015), Comprendre la médiation interentreprises et la lenteur de son développement en France, in: Béatrice Brenneur & Paola Cecchi-Dimeglio(Eds.), *Manuel interdisciplinaire des modes amiables de résolution des conflits*, 9782804462901, Bruylant, Brussels, pp. 915-938

Hota M., Newlands D. J., (2015), Häagen Dazs China: The Luxury Icing On The Cream, in: Sanjit Kumar Roy, Dilip Mutum, Bang Nguyen(Eds.), Services Marketing Cases in Emerging Markets - An Asian Perspective, xxxx, Springer, Berlin

## **ACTES DANS DES COLLOQUES / CONFERENCE PROCEEDINGS**

# **MANAGEMENT**

#### **PUBLISHED**

Micheli M. R., Berchicci L., (2015), How managerial attention shapes business model innovation: evidence from the design industry, in: Academy of Management. Annual Meeting Proceedings 2015(Eds.) in Academy of Management. Annual Meeting Proceedings 2015, Academy of Management, New York, chapter 1, pp. 13407

# **MARKETING AND NEGOTIATION**

#### **PUBLISHED**

Hota M., De Juan Vigaray M., (2015), The Impact of Corporate Brand Success on The Country of Origin Effect and Perceived Quality of Fashion Apparel, in: Luk Warlop, Steve Muylle(Eds.) in *Proceedings of the EMAC 2015, European Marketing Academy (EMAC), Bruxelles* 

Hota M., Derbaix M., Charry K., (2015), A Real Child In A Virtual World: Children's Motives For Participating in Virtual Gaming Communities, in: Brigitte de Faultrier(Eds.) in *Proceedings of International Colloquium on Kids and Retailing, International Colloquium on Kids and Retailing 2015, Budapest* 

Tessitore T., Van Kerckhove A., Geuens M., (2015), Starting off with an apology: Paving the way to consumer persuasion., in: Luk Warlop & Steve Muylle(Eds.) in *Collaboration in Research, European Marketing Academy (EMAC), Bruxelles* 

Zeugner-Roth K., Fischer P., (2015), The Role of Product Ethnicity in Domestic Country Bias, in: Warlop, Luk and Muylle, Steve(Eds.) in *Collaboration in Research, European Marketing Academy (EMAC), Bruxelles, pp. 48* 

# COMMUNICATIONS SCIENTIFIQUES DANS DES COLLOQUES A COMITE DE LECTURE / CONFERENCE PRESENTATIONS

#### **ECONOMICS AND QUANTITATIVE METHODS**

Bierla I., Douglas G., (2015), L'intelligence Culturelle comme levier de développement de la compétence interculturelle : cas de l'IÉSEG School of Management "Management interculturel, gestion de la diversité et formes émergentes de coopération" HEG Arc. Neuchâtel. Switzerland

Bierla I., Douglas G., (2015), From international to intercultural: promoting cultural intelligence throughout the school. The case of IÉSEG School of Management Interculturality: applied and critical perspectives, Anvers, Belgium

Ferrier G., Leleu H., Valdmanis V., Vardanyan M., (2015), *A Directional Distance Function Approach for Identifying the Input/Output Status of Medical Residents* 14th European Workshop on Efficiency and Productivity Analysis, Helsinki, Finland

Kerstens K., O'Donnell C., Van de Woestyne I., (2015), *Frontier Metatechnologies and Convexity: A Restatement* Fourteenth European Workshop on Efficiency and Productivity Measurement, Helsinki, Finland

Kerstens K., O'Donnell C., Van de Woestyne I., (2015), *Frontier Metatechnologies and Convexity: A Restatement* 13th International Conference on Data Envelopment Analysis, Braunschweig, Germany

Kerstens K., O'Donnell C., Van de Woestyne I., (2015), Frontier Metatechnologies and Convexity: A Restatement OR2015, Wien, Austria

Parvulescu R., Boussemart J.-P., Leleu H., Lefer H., (2015), Effects of direct payments on technical catching-up and structural convergence processes in a selection of French farms 9èmes Journées de Recherches en Sciences Sociales, Nancy, France

Parvulescu R., Nessah R., (2015), Characterization of pure Nash equilibria with price-setting firms and production in advance OLIGO 2015 Workshop, Madrid, Spain

Renault T., (2015), *Pump-and-Dump or News? Twitter Postings and OTC Markets* Journée Inter-Universitaire de Recherche en Finance 2015 - IRG-UPEC, Créteil, France

# FINANCE, AUDIT AND CONTROL

Beldi A., Karmani K., De la Villarmois O., Mansouri F., (2015), *The relationship between control and innovation: An explanataion based on knowledge creation* 38th European Accounting Association Annual Congress. Glasgow. United Kingdom

Bouten L., Hoozée S., (2015), On the role of accountants in the CSR assurance process CSEAR France, Paris, France

Bouten L., Hoozée S., (2015), *The changing role of internal audit in the CSR assurance process* International Congress on Social and Environmental Accounting Research, London, United Kingdom

Bouten L., Bayle-Cordier J., Beldi A., (2015), *On the influence of non-executive directors on the CSR disclosure policy* CSEAR Spain, Seville, Spain

Braouezec Y., (2015), Public versus Private Insurance Contracts with (and without) Transaction Costs: The optimal Segmentation Policy of an Informed Insurer IIOC, Boston, USA

Braouezec Y., (2015), A New Elementary Geometric Approach to Option Pricing Bounds in Discrete Time Models World Finance Conference, Buenos Aires, Argentina

Burietz A., Ureche-Rangau L., (2015), Bank lending characteristics and the impact of the recent global financial crisis 79th International Atlantic Economic Conference, Milan, Italy

Erdemlioglu D., (2015), *Heterogeneous investment horizons, jump risk and market fear* European Financial Management Association Meeting, Amsterdam, Netherlands

Erdemlioglu D., (2015), *Financial flights, stock market linkages and jump excitation* 16th Oxmetrics Financial Econometrics Conference, Aix-en-Provence, France

Gatfaoui H., (2015), *Pricing the (European) option to switch between two energy sources: An application to crude oil and natural gas* Computational and Financial Econometrics (CFE), London, United Kingdom

Gejadze M., (2015), Agency Problems and Internal Syndication of Venture Capital Investments 2015 Financial Markets & Corporate Governance Conference, Fremantle, Australia

Mazur M., Salganik G., (2015), Teaming-up and quiet intervention: The impact of institutional investors on executive compensation pilicies World Finance & Banking Symposium, Hanoi, Vietnam

Mazza P., Marsh I., (2015), Common Factors in Market Quality: Evidence from European Stocks, 3rd IFMA Finance Conference, Sanur (Bali-IND), Indonesia

Roussel-Sargis C., Belmondo C., (2015), Strategy formation as collective knowing: Overcoming differences between strategy practitioners and non practitioners OLKC, Milano, Italy

Titova Y., (2015), *Are board characteristics relevant for banking efficiency? Evidence from the US* 5th International Conference of the Financial Engineering and Banking Society (FEBS), Nantes, France

Wagalath L., (2015), Lost In Contagion: Building a liquidation index from covariance dynamics Research In Options, Rio, Brazil Wagalath L., (2015), Institutional Investors and the Dependence Structure of Asset Returns MFPDE, New-Brunswick, USA

#### **MANAGEMENT**

Byrne J., Fattoum S., Balachandra L., (2015), The Lenses of Gender: A Narrative Analysis of Succession in Family Business 75th Academy of Management Conference, Vancouver, Canada

Creemers S., Padilla Tinoco S., Boute R., (2015), *A new algorithm to optimize a can-order inventory policy for two companies in a horizontal partnership* 26th Annual POMS Conference (POMS 2015), Washington DC, USA

De Roeck K., El Akremi A., Swaen V., (2015), *Integrating Social Identity and Justice Perspectives to Explain Employees'* Responses to CSR 2015 Annual meeting of the Academy of Management, Vancouver, Canada

Fagnot I., (2015), *Impact of Mobile Technologies on Patients' Health Information Security* Pre-ICIS Workshop on Information Security and Privacy, Dallas, USA

Gasparin M., Micheli M. R., Campana M., (2015), *Users as Part of Firm's Strategic Human Capital: The 3D Printing Revolution* Strategic Management Society Conference, Denver, USA

Giangreco A., Lageais W., Vakkayil J., Della Torre E., (2015), *Do Italians really do it better? Performance, pay and nationality-effect in the top Italian Football League Serie A* 2nd Global Conference on International HRM, PennState, USA

Giangreco A., Carugati A., Mola L., Vieira da Cunha J., (2015), *An institutionalisation story of a healthcare system: the case of the long term care sector in Italy* EGOS 2015, Athens, Greece

Glaize A., Duenas A., Di Martinelly C., Fagnot I., (2015), MCDA applied to health care decision-making: a systematic review EUHEA Conference, Paris, France

Maes J., (2015), How to transform entrepreneurial intentions into behavior? Dag van de Economie, Kortrijk, Belgium

Maon F., (2015), How to take the joke? Understanding the strategic use and role of Humor in counter-corporate social movements 75th Annual Meeting of the Academy of Management, Vancouver, Canada

Marescaux E., Forrier A., De cuyper N., De winne S., (2015), *Supervisor- and employee-rated employability explaining developing leadership behaviour and work engagement* The 9th International Conference of the Dutch HRM Network, Utrecht, Netherlands

Marescaux E., Van den broeck A., De winne S., (2015), *Empowering leadership and task i-deals: an explanation from self-determination theory* The 9th International Conference of the Dutch HRM Network, Utrecht, Netherlands

Mitra P., (2015), A study towards understanding the processes underlying Social Entrepreneurship RENT-ECSB Doctoral Seminar and Conference, Zagreb, Croatia

Padilla Tinoco S., Creemers S., Boute R., (2015), Bundling of transport and its impact on inventories and cost allocation in horizontal supply chain partnership 26th Annual POMS Conference (POMS 2015), Washington DC, USA

Padilla Tinoco S. V., Boute R., Creemers S., (2015), *Bundling of orders in a horizontal supply chain coordination* 22nd EUROMA Conference on Operations Management for Sustainable Competitiveness (EUROMA 2015). Neuchâtel. Switzerland

Rostami S., Creemers S., Leus R., (2015), *New benchmark results for the stochastic resource-constrained project scheduling problem* IEEE International Conference on Industrial Engineering and Engineering Management (IEEM2015), Singapore, Singapore

Rostami S., Garaix T., Xie X., (2015), *Outpatient appointment scheduling for chemotherapy sessions* International Conference on Industrial Engineering and Systems Management (IESM15), Sevilla, Spain

Savoli A., Barki H., (2015), *Emotional consequences of patient centric health information systems* Administrative Sciences Association of Canada, Halifax, Canada

Slavich B., Castellucci F., (2015), Cooking up an artistic identity: The case of high-end chefs. EURAM, Warsaw, Poland

Stervinou S., Bayle-Cordier J., Narvaiza L., Aragon C., Iturrioz C., (2015), Worker cooperatives, a status to survive in a changing world or a status to change the world? Spain and France, two worldviews on worker cooperatives International Cooperative Alliance (ICA) Conference, Paris, France

Tamayo K., Giangreco A., Maes J., Sels L., (2015), *Line manager involvement in Human Resource Development: achievements, issues, and future research agenda* 16th International Conference on Human Resource Development Research and Practice, Cork, Ireland

Vakkayil J., (2015), Indigenous alternative or disguised capitalism? Economic experiments on frontier lands 31st EGOS Colloquium, Athens, Greece

Van den Broeke M., Devoldere B., Creemers S., Boute R., (2015), *The interplay of operations, marketing, and product innovation: a dynamic and interdependent simulation decision model* 22nd Innovation and Product Development Management Conference (EIASM 2015), Copenhagen, Denmark

Van zijl A., De winne S., Marescaux E., Brebels L., Sels L., (2015), *Introducing the concept of strategic HR differentiation: a literature review and research agenda* The 9th International Conference of the Dutch HRM Network, Utrecht, Netherlands

Weemaes S., Bruneel J., Debrulle J., Gaeremynck A., Verriest A., (2015), *An empirical investigation of the impact of external knowledge sources on new firm growth* Academy of Management Meeting, Vancouver, Canada

Weemaes S., Gaeremynck A., Bruneel J., Verriest A., Debrulle J., (2015), Consultants, outside board members, or both? An empirical investigation of the impact of external knowledge sources on new firm growth Babson College Entrepreneurship Research Conference, Babson Park, USA

Zhang L., (2015), Supply Chain Planning with Integrated Decision Making in Resource Allocation The Fifth International Conference on Industrial Engineering and Operations Management (IEOM 2015), Dubai, United Arab Emirates

## MARKETING AND NEGOTIATION

Baddar F., (2015), The Benefits of Wasta Network: The Arab Middle East Region, Kolding, Denmark

Baumann A., Lessmann S., Coussement K., De Bock K. W., (2015), *Maximize What Matters: Predicting Customer Churn with Decision-Centric Ensemble Selection* the 23rd European Conference on Information Systems, Münster, Germany

Borbély A., Caputo A., (2015), When Organizations Negotiate. An Agenda for Studying Negotiation as a Corporate Capability International Association for Conflict Management 2015, Clearwater, FL, USA

Borbély A., (2015), Sales in a Negotiation program – or vice versa: bridges and complementarities 4th Sales Educator Academy, Winter Park, FL, USA

Cadario R., Parguel B., Benoit-Moreau F., (2015), *Is bigger always better? The unit effect in green advertising* EMAC Conference, Leuven, Belgium

Cadario R., Parguel B., Benoit-Moreau F., (2015), *Is bigger always better? The unit effect in green advertising* ANZMAC Conference, Sydney, Australia

Claus B., Vanhouche W., Dewitte S., Warlop L., (2015), *The Tree is Mine, the Forrest isn't: The Construal Level of Possessions* SCP International, Vienna, Austria

Claus B., Vanhouche W., Dewitte S., Warlop L., (2015), *The Tree is Mine, The Forest isn't : Ownership as Psychological Distance* La Londe Marketing and Communication Conference, La Londe Les Maures, France

Coussement K., Verstraeten G., (2015), *A Bagging-Based Undersampling Strategy for Classification: A Customer Churn Prediction Application* the International Conference on Contemporary Thinking in Marketing: Big Data Analytics in Marketing, Mumbai, India

Coussement K., Harrigan P., Daly T., Lee J., Soutar G., (2015), *Identification of Market Mavens on Social Media* the International Conference on Contemporary Thinking in Marketing: Big Data Analytics in Marketing, Mumbai, India

Coussement K., Demoulin N., (2015), *Identifying text-mining adoption drivers* 27th European Conference on Operational Research (EURO), University of Strathclyde, Glasgow, United Kingdom

De Kerviler G., Demoulin N., Zidda P., (2015), *Pourquoi les acheteurs utilisent leur smartphone pour un achat en magasin ?* 31e Congrès International de l'AFM, Marrakech., Morocco

De Kerviler G., Demoulin N., Zidda P., (2015), *Drivers of smartphone adoption as a shopping assistant* EMAC 2015: Collaboration in Research, Leuven, Belgium

De Kerviler G., Demoulin N., Zidda P., (2015), Why shoppers use their smartphone for an in-store purchase ? 31ème Conférence de l'Association Française du Marketing, Marrakech, Morocco

De Kerviler G., Audrezet A., (2015), The effect of contextualized background picture in the context of an online purchase of clothes 44th EMAC Conference, Leuven, Belgium

De Kerviler G., Demoulin N., Zidda P., (2015), *Drivers of smartphone adoption as a shopping assistant* 44th EMAC Conference, Leuven, Belgium

De Pauw A.-S., (2015), Do employer preferences contribute to sticky floors?, Vancouver, Canada

De Pauw A.-S., (2015) 6th International Mediation conference, Paris, France

Debaere S., Coussement K., De Ruyck T., (2015), A Churn Prediction Decision Support System as an Effective Weapon to Sustain Healthy Online Research Communities the 2nd Business Analytics in Finance and Industry Conference, Santiago, Chile

Debaere S., Coussement K., De Ruyck T., (2015), Sustaining Structural Co-creation: Proactive Churn Identification in Innovation Communities the 22nd Innovation Product Development Management Conference, Copenhagen, Denmark

Demangeot C., Zafari K., Allison G., (2015), *Journeys towards the adoption of non-native cuisines: Examples of lived multiculturalism* Cross-Cultural Research Conference, Playa del Carmen, Mexico

Demangeot C., De Kerviler G., (2015), *How do we write about places? An analysis of place narrative styles in consumer reviews* Perspectives Symposium – The Marketing of Place and Space: Trends, Theories and Technologies,, Leicester, United Kingdom

Elgoibar P., Euwema M., (2015), *Building trust and constructive conflict management in industrial relations* International Association for Conflict Management conference (IACM), Clearwater, Florida, USA

Euwema M., Elgoibar P., (2015), *Promoting social dialogue in European organizations. Employee Representatives' Conflict Behavior approach* European Network of Organizational Psychology (ENOP), Paris, France

Garcia A., Elgoibar P., Euwema M., Wendt H., Munduate L., (2015), Competences and Conflict Behavior promoting the Impact of Employee Representatives in Organizational Decision Making International Association for Conflict Management Conference (IACM), Clearwater, Florida, USA

Geuens S., Coussement K., De Bock K. W., (2015), An Evaluation Framework for Collaborative Filtering on Purchase information in Recommendation Systems Conference on Business Analytics in Finance and Industry, Santiago, Chile

Geuens S., De Bock K., Coussement K., (2015), *Integrating Behavioral, Product, and Customer Data in Hybrid Recommendation Systems Based on Factorization Machines* Conference on Business Analytics in Finance and Industry, Santiago, Chile

Geuens S., De Bock K. W., Coussement K., (2015), *Integrating Behavioral, Product, and Customer Data in Hybrid Recommendation Systems Based on Factorization Machines* the 2nd Business Analytics in Finance and Industry Conference, Santiago, Chile

Geuens S., Coussement K., De Bock K. W., (2015), An Evaluation Framework for Collaborative Filtering on Purchase information in Recommendation Systems the 2nd Business Analytics in Finance and Industry Conference, Santiago, Chile

Heuvinck N., Van den Bergh B., Schellekens G., Vermeir I., (2015), *A change of pace: Goal gradients in locomotor behavior* EMAC 2015 Conference, Leuven, Belgium

Heuvinck N., Cornelis E., (2015), Anyway the wind blows - Manufacturing consent: How refutational messages two-sided messages steer ambivalent attitudes SCP 2015 Conference, Phoenix, USA

Hota M., De Juan Vigaray M., (2015), *The Impact of Corporate Brand Success on The Country of Origin Effect and Perceived Quality of Fashion Apparel* EMAC 2015, Leuven, Belgium

Hota M., (2015), Real Kids In A Virtual World: Children's Motives For Participating In Virtual Gaming Communities Kids and Retailing Colloquium 2015, Budapest, Hungary

Janssen C., Sen S., (2015), What's so funny about corporate social responsibility? Consumer responses to humor in CSR communication campaigns 44th European Marketing Academy (EMAC) Conference, Leuven, Belgium

Janssen C., Sen S., (2015), What's so funny about corporate social responsibility? Consumer responses to humor in CSR communication campaigns International Marketing Ethics and Corporate Social Responsibility: An Academic Symposium, Rome, Italy

Janssen C., Swaen V., Vanhamme J., (2015), *There's more to corporate crises than meets the eye: A consumer-oriented perspective and the link to corporate social responsibility* C(I)RC - Corporate (Ir-)Responsibility and its Consequences in a globalized world Interdisciplinary workshop, Bochum, Germany

Janssen C., Vanhamme J., Leblanc S., (2015), Should Luxury Brands Shout or Whisper? The Effects of Brand Prominence on Consumer Perceptions of Responsible Luxury 2015 Association for Consumer Research (ACR) Conference, New Orleans, USA

Lewicki R., Elgoibar P., (2015), *Trust repair after conflicts in an industrial relations context* International Association for Conflict Management (IACM), Tampa, USA

Moysan Y., (2015), How wearables can both improve customer experience in branches and enhance network sales effectiveness? EFMA Distribution Summit, Barcelona, Spain

Moysan Y., (2015), Banking on wearables: how does it differ compare to mobile banking? EFMA Distribution Summit, Barcelona, Spain

Moysan Y., (2015), *Panorama international sur les initiatives Digitales dans le secteur de l'assurance* La transformation Digitale pour l'Assurance, Paris, France

Moysan Y., (2015), Will Mobile Payments Future be on your wrist? EFMA Mobile Banking Advisory Council, Paris, France

Moysan Y., (2015), Le digital en 2020 : quelles perspectives dans le secteur Bancassurance ? Le digital en 2020 : quelles perspectives dans le secteur Bancassurance ?, Paris, France

Moysan Y., (2015), *How wearable tech could change insurance and banking industries in the near future?* dialogkonferansen 2015. Strömstad. Sweden

Moysan Y., (2015), Exploring the future for wearable technology in retail e tail france 2015, Versailles, France

Moysan Y., (2015), 360° Perspective - A critical assessment of the mobile payment sphere: Who's going to lead the payment revolution? Mobile Shopping Europe, Londres, United Kingdom

Pender E., Elgoibar P., Euwema M., Munduate L., (2015), *Trustworthiness, trust and influence in organizational decision making processes*. European Association of Work and Organizational Psychology (EAWOP), Oslo, Norway

Ramirez Marin J., Barragan Diaz A., (2015), Fashionable Feelings: Emotions generate concessions in French intra and intercultural negotiations IACM 2015, Clearwater, USA

Rossi P., Pantoja F., Kim K., Yoon S., (2015), *The Mind of the Beholder: How Luxury Associations Moderate Product-Environment Congruence Effects in Product Placement* Global Fashion Management 2015, Florence, Italy

Rossi P., Pantoja F., Borges A., (2015), What a Delicious Name!" Biasing Food Perceptions through Embodiment ACR 2015, New Orleans, USA

Rossi P., Herter M., Costa D., Gonçalves D., (2015), Saving the Planet or Saving the Brand? How Brand Strength Influences Consumers' Perceptions of Brand Sustainability 2015 AMS World Marketing Congress, Bari, Italy

Rossi P., Fornerino M., Cuny C., (2015), Does a Spoonful of Sugar-Free Make Food Look Healthier? Healthy Implicit Associations for Sugar-Free and Alternative Products 2015 AMS Annual Conference, Denver, USA

Rossi P., Pantoja F., Borges A., Yamim A., (2015), Shining Bright Like a Diamond? It Might Be Rich, but Only in Calories! A Structured Abstract 2015 AMS Annual Conference, Denver, USA

Swaen V., Janssen C., Dupont B., (2015), CSR communication and the sceptical consumer: An investigation of the roles of third-party labels and type of appeal across two product categories, 44th European Marketing Academy (EMAC) conference, Leuven, Belgium

Tessitore T., Van Kerckhove A., Geuens M., (2015), Starting off with an apology: Paving the way to consumer persuasion? 44th EMAC Conference, Leuven, Belgium

Van den Bergh B., Heuvinck N., Schellekens G., Vermeir I., (2015), *A change of pace: Goal gradients in locomotor behavior* International SCP 2015 Conference, Vienna, Austria

Van den Bergh B., Heuvinck N., Schellekens G., Vermeir I., (2015), *A change of pace: Goal gradients in locomotor behavior* La Londe 2015 Conference in Marketing Communications and Consumer Behavior, La Londe les Maures, France

Willems K., Jeroen S., Demoulin N., (2015), Lost in store navigation: What's the bottom line of irritation, shortfall, and unplanned purchases EMAC 2015: Collaboration in Research, Leuven, Belgium

Zeugner-Roth K., Fischer P. M., (2015), *The Role of Product Ethnicity in Domestic Country Bias* 44th European Marketing Academy Conference, Leuven, Belgium

# COMMUNICATIONS SCIENTIFIQUES DANS D'AUTRES COLLOQUES ET SEMINAIRES / OTHER CONFERENCE AND SEMINAR PRESENTATIONS

## **ECONOMICS AND QUANTITATIVE METHODS**

Berger L., Emmerling J., (2015), *Integrated Assessment Modeling beyond Utilitarianism: Dynasties, hedging, risk sharing* Equity and Risk in Integrated Assessment Models, EquiRisk Project, Paris, France

## FINANCE. AUDIT AND CONTROL

Beaupain R., Durré A., (2015), Excess liquidity and the money market in the euro area GREQAM - Aix-Marseille Université, Aix-en-Provence, France

Beuselinck C., Blanco B., Garcia Lara J., (2015), *The Role of Foreign Shareholders in Disciplining Financial Reporting* University of Padova, Padova, Italy

Bouten L., Cho C., Michelon G., Roberts R., (2015), *Does the choice of CSR rating provider matter?* Amsterdam Business School, Amsterdam, Netherlands

Braouezec Y., (2015), Public versus private insurance contracts with (and without) transaction costs: The optimal segmentation policy of an informed insurer GATE Seminar, Lyon, France

Erdemlioglu D., (2015), Financial flights, stock market linkages and jump excitation The Federal Reserve Bank, St. Louis, USA

# **MANAGEMENT**

De Colle S., (2015), *The Trouble with Shareholder Value Ideology: New Insights from Economics and Corporate Law* IÉSEG School of Management, Paris - 5th Annual CSR Research Days International Seminar, Paris, France

Mlinar T., (2015), *Dynamic capacity control for manufacturing environments* 3rd Seminar of Stochastic Optimization and Control working group GdT COS, Paris, France

## MARKETING AND NEGOTIATION

Barragan Diaz A., Ramirez Marin J., (2015), Selecting You, Selecting Me: Similarity Biases In Personnel Selection. IÉSEG School of Management, Lille, France

Fletcher-Chen C., Xia Z., (2015), Customer as an initiator in B2B service network: Value co-creation/co-destruction, Paris, France

Fletcher-Chen C., (2015), Customer as an initiator in B2B service network: Value co-creation/co-destruction, Paris, France

Geuens S., (2015), Recommendation Systems for E-Commerce, Evaluating Collaborative Filtering in a Binary Purchase Setting IÉSEG School of Management, Lille, France

Moysan Y., (2015), Objets connectés: appropriation, expérience et plateformes lÉSEG School of Managemement, Paris, France

Swaen V., (2015), The psychological micro-foundations of corporate social responsibility: A systematic review focused on employees, Research seminar, IOS Axis, LEM, IAE, November 20, Lille, France

## **ETUDES DE CAS / CASE STUDIES**

## **ECONOMICS AND QUANTITATIVE METHODS**

Parvulescu R., Drapier C., Jaume O., (2015), *A strategic geographical implantation: audacity vs security.*, Case Centre, case study 215-056-1, teaching note 215-056-8, teaching note supplement F215-056-8

## **MANAGEMENT**

Angot J., Plé L., (2015), Cresus: Preventing problem debt and over- indebtedness through a high social impact hybrid model with La Banque Postale, Case Centre, case study 715-001-1, teaching note 715-001-8

Fagnot I., Savoli A., (2015), IT Implementation - A Success or A Failure?, Case Centre, case study 915-025-1, teaching note 915-025-8

Giangreco A., Lauwers M., Vakkayil J., (2015), *I believe I can't fly! Piloting changes at Air France*, Case Centre, case study 315-149-1, teaching note 315-149-8

Goethals F., (2015), A non-IT person starting an online shop in the fashion industry - The case of Goldfish.be, Case Centre, case study 915-014-1, teaching note 915-014-8

Mitra P., Slavich B., (2015), From zero to plus size: The growth story of the CUBjeans start-up, Case Centre, case study 315-138-1, teaching note 315-138-8

Newlands D. J., (2015), Reengineering a Mobile Phone Cover Supply Chain, Case Centre, case study 615-021-1, teaching note 615-021-8

#### MARKETING AND NEGOTIATION

Coussement K., Vindevogel B., (2015), *Global.com: Building Analytical Capabilities in the Mobile Telecom Market*, Case Centre, case study 315-096-1, teaching note 315-096-8

Elgoibar P., Lindholst M., (2015), Why Should a Broken Ankle Stop you from Making Progress? Case and teaching note, Case Centre, case study 415-028-1, teaching note 415-028-8

Fletcher-Chen C., (2015), Value co-creation in communication, Case Centre, case study 415-117-1, teaching note 415-117-8

Fletcher-Chen C., (2015), *Mind reading for uncertainty reduction in communication*, *The Case Centre*, case study 415-126-1, teaching note 415-126-8

## RAPPORTS DE RECHERCHE / RESEARCH REPORTS

# FINANCE, AUDIT AND CONTROL

Beldi A., Joliet R., Goullet C., De la Pallière N., (2015), Etude de la variabilité des structures capitalistiques franchisantes, incidences sur la gouvernance des réseaux de franchise, Fédération Française de la Franchise (FFF)

Beuselinck C., (2015), Nieuwe belastingen hebben ook een prijskaartje (in Dutch), opinion report prepared for Trends/Tendances

# **DOCUMENTS DE TRAVAIL / WORKING PAPERS**

# FINANCE, AUDIT AND CONTROL

Gatfaoui H., (2015), Investigating the Linkages between U.S. CDS Spreads and Both the Equity Market Price and Equity Market Volatility Channels: A Quantile Cointegrating Regression Approach, SYRTO Working Paper Series

Tarnaud A., Leleu H., (2015), A DEA-financial technology: prior to portfolio analysis with DEA, IÉSEG Working Paper Series 2015-EQM-02, LEM Working Paper 201502, IÉSEG School of Management

#### **MANAGEMENT**

Mitra P., Slavich B., (2015), Plus size denim jeans: A case study on a fashion start-up called Cub Jeans, Case Centre, IÉSEG School of Management

## MARKETING AND NEGOTIATION

Coussement K., Lessmann S., Verstraeten G., (2015), *Data Preparation Techniques for Customer Churn Prediction*, LEM Working Paper LEM-DP 2015-03, LEM

# COMPOSITION DU CENTRE DE RECHERCHE EN 2015 / MEMBERS OF THE RESEARCH CENTER IN 2015

#### **ECONOMICS AND QUANTITATIVE METHODS**

# Jean-Philippe BOUSSEMART (Full Professor)

Ph.D. in Economics, University of Paris I Panthéon-Sorbonne, France

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Ph.D. in Economics, Facultés Universitaires Saint-Louis, Belgium

Research domains: risk theory - health economics

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Research domains: Monetary macroeconomics, financial macroeconomics, business cycles analysis, empirical econometrics

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Ph.D. in Applied Economics, Ghent University, Belgium Research domains: Social and environmental accounting

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#### Yannick DE HARLEZ (Assistant Professor)

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#### **Christoph ENDENICH (Assistant Professor)**

Ph.D. in Accounting, TU Dortmund, Germany

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Ph.D., Management Sciences, Innovation and entrepreneurship, Queensland University of Technology, Australia

Research domains: New venture creation, Business owner characteristics, Start-up innovation management

#### **Christine DI MARTINELLY (Assistant Professor)**

Ph.D. in Economic and Management Sciences, Louvain School of Management, Belgium

Research domains: Operations Management

#### Alejandra DUENAS (Full Professor)

Ph.D. in Automatic Control and Systems Engineering, University of Sheffield, United Kingdom

Research domains: Operations Research and Health Economics

#### **Isabelle FAGNOT (Assistant Professor)**

Ph.D. in information science and technology, Syracuse University, USA

Research domains: Behavioral issues in Information Systems and Information Technology, Organizational Information security, Culture of Information Professional, mHealth(mobile technologies in the health sector)

#### **Christophe GARONNE (Assistant Professor)**

Ph.D. in Management Sciences, Entrepreneurship, Queensland University of Technology, Australia

Research domains: New venture creation process, Business planning, New venture strategies, Non predictive theories (such as Effectuation)

## **Antonio GIANGRECO (Full Professor)**

Ph.D. in Industrial Relations, London School of Economics, United Kingdom

Research domains: performance assessment, training evaluation, organisational change and resistance, human resource practices, IT driven change

#### **Annabelle GLAIZE (Teaching and Research Assistant)**

Master of International Business Economy and Strategy, IÉSEG School of Management, France

Research domains: Management, Operations Management

#### Frank GOETHALS (Associate Professor)

Ph.D. in Applied Economics, KU Leuven, Belgium

Research domains: IS adoption and resistance, Trends in new technologies

#### **Birgit KLEYMANN (Associate Professor)**

Doctor of Philosophy, Helsinki School of Economics, Finland

Research domains: Systems perspective on the responsibility of the firm, Critical Management Studies, Organisation Theory

#### Marion LAUWERS (Teaching and Research Assistant)

Ph.D. Student, Management Sciences, Management, University of Lille 1, France

Research domains: Management, Management Information Systems

#### Aurélie LECLERCQ-VANDELANNOITTE (Full Professor)

Ph.D. in Management Sciences, University Paris Dauphine, France

Research domains: Management, Management Information Systems, Human Resource Management

## Xavier LECOCQ (Full Professor)

Ph.D. in Strategic Management, IAE of Lille, France

Research domains: Innovation and Entrepreneurship, Strategy and Ethics

#### Libo LI (Teaching and Research Assistant)

Ph.D. Student, KU Leuven, Belgium

Research domains: Management Information Systems

#### Johan MAES (Full Professor)

Ph.D. in Applied Economics, KU Leuven, Belgium

Research domains: Strategic Human Resource Management, Turnover and retention, Human capital theory, Entrepreneurship and corporate entrepreneurship

#### François MAON (Associate Professor)

Ph.D. in Management Sciences, Louvain School of Management, Belgium

Research domains: Corporate social responsibility; stakeholder engagement practices; stakeholder influence processes; cross-sector social partnerships; corporate branding and identity management

#### Paulami MITRA (Teaching and Research Assistant)

Ph.D. Student, Université Catholique de Louvain- Mons, Belgium

Research domains: Management and Strategy

### **Thierry NADISIC (Associate Professor)**

Ph.D. in Management, HEC Paris Business School, France

Research domains: Organizational justice

#### **David NEWLANDS (Associate Professor)**

Ph.D. in Developing supply chain improvement methodologies, Coventry University, United Kingdom

Research domains: Supply Chain Management, Operations Management, Supplier Development, Static micro-economic cost models, Performance and Efficiency, Services Marketing

#### Loic PLE (Associate Professor)

Ph.D. in management sciences, University Paris Dauphine, France

Research domains: Service marketing and management, Customer Participation and co-creation strategies and organizations, Coordination theories, Multichannel distribution management and strategies, Retail banking, Video Game Industry

#### Salim ROSTAMI (Teaching and Research Assistant)

Ph.D. Student, Management Sciences, Operations Research, KU Leuven, Belgium

Research domains: Sequencing and scheduling, Scheduling under uncertainty, Project planning and scheduling, Combinatorial optimization

#### Benoît ROUX (Teaching and Research Assistant)

Ph.D., Management Sciences, Strategy, University of Lille 1, France

Research domains: Strategy and Organizations

#### **Azadeh SAVOLI (Assistant Professor)**

Ph.D. in Information Systems, HEC Montreal, Canada

Research domains: IT usage and adoption, Healthcare Information Systems, IT Security, Users' emotions and perceptions

## **Amanda SHANTZ (Assistant Professor)**

Ph.D. in Human Resource Management, University of Toronto, Canada

Research domains: Human Resource Management, Management

## **Barbara SLAVICH (Associate Professor)**

Ph.D. in Management sciences, ESADE Business School, Spain

Research domains: Creativity management, managing and growing ventures in creative industries, organizational and social mechanisms in highly creative and symbolic industries.

## Kristine TAMAYO (Teaching and Research Assistant)

Ph.D. Student, KU Leuven, Belgium

Research domains: Human Resource Management

# Jacob VAKKAYIL (Assistant Professor)

Ph.D. in Fellow Program in Management, Xavier Institute of Management, India

Research domains: Collaboration across boundaries, Institutions and organizations

#### **Gert WOUMANS (Teaching and Research Assistant)**

Research domains: Operations Management

#### **Huan YU (Teaching and Research Assistant)**

Master, Management Sciences, Operations, Hefei University of Technology, China

Research domains: Operations Management

#### **Linda ZHANG (Full Professor)**

Ph.D.in Industrial Engineering, Nanyang Technological University, Singapore

Research domains: Warehousing systems, Healthcare service design and management, The design and development of high value-added, customer driven products and the corresponding systems

## MARKETING AND NEGOTIATION

## Fawaz BADDAR (Assistant Professor)

Ph.D. in Strategic Sales and Account Management, Cranfield University, United Kingdom

Research domains: Marketing, Management, International Negotiation

#### Adrian BARRAGAN DIAZ (Teaching and Research Assistant)

Master, Management Sciences, Human Resource Management, University of Seville, Spain

Research domains: International Negotiation, Human Resource Management

#### Adrian BORBELY (Assistant Professor)

Ph.D. in Management, ESSEC Business School, France

Research domains: Negotiation processes (esp. internal negotiations), Management of the legal function and the dispute resolution activities

## **Elke CABOOTER (Assistant Professor)**

Ph.D. in Applied Economics, Ghent University, Belgium

Research domains: Consumer behavior, Response styles, Survey design, Consumer psychology

#### Karine CHARRY (Associate Professor)

Ph.D. in Applied Economics and Management, Louvain School of Management - UCLouvain-Mons, Belgium

Research domains: Consumer Behavior, Children, Social Marketing, Communication

## Chavi (Chi Yun) CHEN (Assistant Professor)

Ph.D. in Business Administration, University of Manchester, United Kingdom

Research domains: Key Account Management, Business Network, Social Capital, B2B Sales Management

## **Ruben CHUMPITAZ (Full Professor)**

Ph.D. in Marketing, Université catholique de Louvain, Belgium

Research domains: Marketing, Quantitative Methods, CRM, Strategic Marketing

## **Bart CLAUS (Assistant Professor)**

Ph.D. in Business Economics, KU Leuven, Belgium

Research domains: Choice architecture, Consumer Identities, Ownership and the sharing economy, Shopper behavior, New technologies

### Helen COCCO (Teaching and Research Assistant)

Ph.D. Student, Management Sciences, Marketing, University of Lille 1, France

Research domains: Customer Experience, omnichannel, consumer behaviour

## **Kristof COUSSEMENT (Full Professor)**

Ph.D. in Applied Economics, Ghent University, Belgium

Research domains: Marketing Analytics, Data Mining, Machine Learning, Text Mining

#### Koen DE BOCK (Associate Professor)

Ph.D. in Applied Economics, Ghent University, Belgium

Research domains: Marketing

#### **Gwarlann DE KERVILER (Assistant Professor)**

Ph.D. in Marketing, University of Paris Dauphine, France

Research domains: Luxury Marketing, Fashion Management, Customer Relationship management, Mobile Marketing

## Steven DEBAERE (Teaching and Research Assistant)

Master, Engineering, Computer Science, Ghent University, Belgium

Research domains: Marketing, Quantitative Methods

#### **Catherine DEMANGEOT (Associate Professor)**

Ph.D., Sales and Marketing, Aston Business School, United Kingdom

Research domains: Multicultural marketplaces, Online communities, Consumer empowerment, Intercultural competences

#### Nathalie DEMOULIN (Associate Professor)

Ph.D. in Management sciences, Louvain School of Management - UCLouvain-Mons, Belgium

Research domains: Marketing

## Patricia ELGOIBAR (Assistant Professor)

Ph.D. in Organizational Psychology, KU Leuven, Belgium

Research domains: International Negotiation, Human Resource Management, Management

#### **Nico HEUVINCK (Assistant Professor)**

Ph.D. in Marketing, Applied Economic Sciences, Ghent University, Belgium

Research domains: Consumer Behavior, Attitude theory, Judgment and decision making, Store atmospherics, Nostalgia

#### **Monali HOTA (Assistant Professor)**

Ph.D. in Marketing, University of Western Sydney, Australia

Research domains: Marketing

#### **Catherine JANSSEN (Assistant Professor)**

Ph.D. in Management Sciences, Louvain School of Management, Belgium

Research domains: Consumer behavior, Corporate communication, Corporate Social Responsibility

## Yvon MOYSAN (Lecturer)

MSc, ESSEC Business School, France

Research domains: Marketing

## Valon MURTEZAJ (Assistant Professor)

Doctorate of Diplomacy, SMC University, Switzerland

Research domains: International Negotiation, Management

#### Nicholas PAPAROIDAMIS (Associate Professor)

Ph.D. in Marketing, Cardiff Business School, Cardiff University, United Kingdom

Research domains: Services Marketing, B2B Marketing, Sales Management, Ethics

# Véronique PAUWELS (Associate Professor)

Ph.D. in Management, University of Lille 2, France

Research domains: Brand management, Brand Equity, CSR, Brand values creation, strategic marketing

## **Jimena RAMIREZ MARIN (Assistant Professor)**

Ph.D. in Work and Organizational Psychology, University of Seville, Spain

Research domains: International Negotiation, Culture

## Valérie SWAEN (Full Professor)

Ph.D. in Management sciences, Université catholique de Louvain, Belgium

Research domains: Marketing, Human Resource Management, Quantitative Methods, Strategy and Ethics

## **Tina TESSITORE (Assistant Professor)**

Ph.D. in Applied Economic Sciences, Ghent University, Belgium

Research domains: Consumer Behavior, Consumer Psychology, Marketing communications, Public policy in marketing

# Katharina ZEUGNER-ROTH (Associate Professor)

Ph.D. in Management, University of Vienna, Austria

Research domains: Country-of-Origin Effects, International Marketing, Ethical Consumer Behavior, Global Branding