



SYLLABI

Courses for Incoming Exchange Students

Master PGE

Paris

SPRING 2023

Last Update: January 10, 2023

Syllabi missing in this document means they are unavailable for the moment.



MANAGING FIRM CONSTRAINTS WITH ACCOUNTING DECISION TECHNIQUES 2081

2022 - 2023	Credit : 2	IÉSEG - School of Manageme					
Class code :	2223_SYL_AC	C_2081	ACC				

Level	Year	Semestre	Campus	Language of instruction
Master	-	S2	L/P	English

Prerequisities

This course presumes fundamental knowledge of financial and managerial accounting reporting and analytic methods covered in principles level courses. Knowledge of variance reporting and costing methods are helpful, as is a basic knowledge of "standard" accounting methods. Proficiency, however, is not required. Students with this a quick mind for quantitative work, and an appreciation for innovative solutions and creative approaches to problems will enjoy and be very successful in this course.

Learning objectives

1. Understand how the creative use of theory of constraints methods applies in managing business outcomes toward optimal decisions and improved firm profits. (Primary Learning Objective)

- 2. Develop a creative outlook in approaching business constraints.
- 3. Master some level of constraint management quantitative techniques.
- 4. Understand how capacity constraints and opportunity costs influence optimal decision outcomes.
- 5. Distinguish between relevant and irrelevant financial decision information.

6. Identify the differentiating characteristics of financial reporting, traditional managerial accounting methods, and TOC methods, -- including their advantages and limitations.

- 7. Understand the differences between absorption and variable cost reporting methods.
- 8. Appreciated the limitations of constraint management methods in certain conditions.
- 9. Further develop analytic, communication, and presentation skills.
- 1.B Successfully collaborate within a intercultural team
- 1.C Communicate effectively in English
- 3.A Breakdown complex organizational problems using the appropriate methodology
- 3.B Propose creative solutions within an organization
- 4.B Compose constructive personal feedback and guidance
- 4.C Convey powerful messages using contemporary presentation techniques
- 5.C Employ state-of-the-art management techniques
- 5.D Make effectual organizational decisions

Course description

This course develops a special topic within "Lean Accounting Methods," focusing on optimizing productivity (profitability) through constraint management methods. These methods, largely Goldratt's Theory of Constraints [TOC], have a large global following, although are not without its critics. It is a controversial area, making it all the more interesting, and relevant. TOC methods focus on direct action, with an emphasis on detecting and eliminating system constraints. Using a systematic, generally linear approach, TOC methods work toward firm optimization through short-term decision modelling. TOC shifts, and in some cases entirely eliminates, traditional financial reporting conventions. For example, absorption costing is not only disregarded, but considered the "enemy" (incongruent with decision optimization). Elements of variance reporting, activity-based costing, standard costing, and product cost reporting are among other

traditional accounting areas that are bypassed in favour throughput analyses. Traditional inventory valuation methods are turned upside down. Inventory is considered a liability, not an asset. Reports that do not directly emphasize variable costs, throughput, operating efficiency, and profit-maximizing results are simply dropped. The result reshapes financial information into relevant, lean-based reports, targeting essential decision elements, and leading toward strategic decision outcomes.

The essence of lean accounting and TOC methods is a philosophy that postulates that the following three questions drive successful firm operations: "(1) what to change, (2) what to change to, and (3) how to cause the change." Managerial accounting reports that target these issues provide the foundation for effective firm management and profit maximizing results. This course explores the foundations of lean accounting and TOC, then works toward developing a set of decision frameworks to facilitate answering those questions.

	Assessment / Feedback													
Rated element	1	2	3	4	5	6	7	8	9	10	11	12	13	14
Type of test	End of term exam	Continuous assessment	Individual project	Exercise	Individual report	Group project	Group report							
Nb of hours if written exam														
2nd session														
Coefficient	20.0	12.0	3.0	3.0	12.0	35.0	15.0							

Evaluation

Quizzes, Individual Projects (homework) & Exercises reviewed immediately in class; Group Work reviewed as presented.

Recommended reading

Two [very] short readings are included in the coursebook. The course is otherwise self-contained.

Work load	
Type of course	Number of hours
Face to face	
Lecture	16.0
Independent study	

Personnal work	6.0							
Collective project	17.0							
Individual project	5.0							
Independent work								
Reading reference manuals	3.0							
Research	3.0							
Total	50.0							

This workload represents a return to face-to-face, active learning environment, in the classroom. The course was shifted to online last year, (a combination of ZOOM and online E-learning, visual & audio, methods), because of the pandemic and its effects in 2020. (Hopefully, spring 2021 will return us to the classroom. If not, we can revert back to the Spring 2020, online / ZOOM, format, and this syllabus will be adjusted accordingly.)



SUSTAINABILITY FOR COMPETITIVE ADVANTAGE 2082

2022 - 2023	Credit : 2	IÉSEG - School	of Management
Class code :	2223_SYL_AC	C_2082	ACC

Level	Year	Semestre	Campus	Language of instruction				
Master	-	S2	L/P	English				

Prerequisities

Student should be familiar with the strategic management process and be able to interpret annual financial reports.

Learning objectives

Identify sustainability goals reported in an annual corporate report Evaluate the strategic planning process through a sustainability lens

- 1.B Successfully collaborate within a intercultural team
- 2.A Assess the values of the organization in which they work
- 2.C Generate sustainable solutions for organizations
- 4.C Convey powerful messages using contemporary presentation techniques

Course description

The strategic planning process is examined through the lens of Sustainability, based upon the business case for value creation through sustainability initiatives. Topics include: theory of competitive advantage; the business case for sustainability; integration of sustainability in strategy; creating a sustainability-focused corporate culture; identifying material issues; measuring, monitoring, and improving sustainability performance.

	Assessment / Feedback													
Rated element	1	2	3	4	5	6	7	8	9	10	11	12	13	14
Type of test	Group project	Continuous assessment	Participation	Group report										
Nb of hours if written exam														
2nd session	true													
Coefficient	30.0	30.0	10.0	30.0										

Evaluation

Recommended reading

The Sustainable MBA (Weybrecht, 2014) selected readings The New Sustainability Advantage (Willard, 2012) selected readings

Global Business Citizenship: A Transformative Framework for Ethics and Sustainable Capitalism (Wood, Logsdon, Lewellyn, and Davenport, 2006) selected readings

Sustainable Value (Laszio 2008) selected readings

Work load	
Type of course	Number of hours
Lecture	8.0
Interactive courses	8.0
Directed work	4.0
Collective project	4.0
Reading reference manuals	3.0
Total	27.0



INFRASTRUCTURE FINANCE 1114

2022 - 2023	Credit : 2.0	IÉSEG - School	EG - School of Management				
Class code :	2223_SYL_FI	N_1114	FIN				

Level	Year	Semestre	Campus	Language of instruction				
Master	-	S2	L/P	English				

Prerequisities

Required skills include:

- Practice of financial modeling in Excel

- Exposure to valuation techniques
- Reading and interpreting financial statements and ratios
- Knowledge of financial markets and derivatives
- Prior basic knowledge of project finance

Learning objectives

At the end of the course, participants will know how to:

- develop analytical skills on complex, multi-faceted transactions that include aspects of finance, marketing, strategy and structured finance

- argue and debate about case studies by acting as the protagonists and experiencing real-life situations where compromise is oftentimes the only route

- manage other forms of finance, apart from traditional corporate finance courses taught at business schools and therefore be better positioned in the structured finance industry

- 1.C Communicate effectively in English
- 5.A Predict how business and economic cycles could affect organizational strategy
- 5.B Construct expert knowledge from cutting-edge information
- 6.A Thoroughly examine a complex business situation

Course description

Course Content

Four basic modules, each containing 2 case studies:

- structuring projects
- valuing projects
- managing project risks
- financing projects

The syllabus includes cases, technical notes, newspaper articles, and readings from professional journals. The case protagonists are corporate managers from a range of industries including mining, energy,

telecommunications, and transportation.

The course consists of 8 sessions plus a written paper on a mutually-agreed topic (done individually or in small groups).

Regular class preparation, attendance and participation are required for this course. Resources will be made available to assist students in writing their paper.

Module 1: Structuring Projects

Class #1 Case: Chad-Cameroon Petroleum Development and Pipeline Project (A) Class #2 Case: Calpine Corporation: The Evolution from Project to Corporate Finance Module 2: Valuing Projects Class #3 Case Airbus A3XX: Developing the World's Largest Commercial Jet

Class #4 Case: Contractual Innovation in the UK Energy Markets: Enron Europe, The Eastern Group, and the Sutton Bridge Project,

Module 3: Managing Project Risks

Class #5 Case: Petrolera Zuata, Petrozuata C.A

Class #6 Case: Financing the Mozal Project

Module 4: Financing Projects

Class # 7 Case: Restructuring Bulong's Project Debt

Class # 8: Case: The International Investor: Islamic Finance and the Equate Project

	Assessment / Feedback													
Rated element	1	2	3	4	5	6	7	8	9	10	11	12	13	14
Type of test	Multiple choice questions	Case study												
Nb of hours if written exam														
2nd session														
Coefficient	60.0	40.0												

Evaluation

Individual written and global vidéo

Recommended reading

None.

Work load

Type of course

Number of hours

Personnal work	24.0
E-learning	24.0
Total	48.0



	THE CDO GAME 2086							
2022 - 2023 Credit : 2 IÉSEG - School of Management								
Class code :	2223_SYL_FI	FIN						

Level	Year	Semestre	Campus	Language of instruction
Master	-	S2	L/P	English

Prerequisities

- preferably, having completed successfully the Introduction to CDO Game

- have a good mastery of corporate finance concepts

Learning objectives

- understand the concepts attached to CDO arbitrage transactions
 -acquire a working knowledge of practical real-life situations faced by a CDO asset manager

- 1.A Demonstrate an international mindset
- 5.A Predict how business and economic cycles could affect organizational strategy
- 5.B Construct expert knowledge from cutting-edge information
- 6.A Thoroughly examine a complex business situation
- 6.B Synthesize multifaceted information from various sources across different functional fields

Course description

- I / Origination Phase
- 1. Source a portfolio of bonds and loans in the market (HYB et Leveraged Loans)
- 2. Proceed to collateral analysis and rating
- 3. Tranching and structuring: the portfolio will be tranched and the risks redistributed in various slices
- 4. Marketing and selling the tranches
- 5. Costing & profitability: an SPV is setup and fees are taken

II / Management Phase > This phase involves several unexpected shocks that will hurt the portfolio. The manager will take appropriate actions to counter these shocks.

III / Wind Down Phase > This phase involves selling and winding the portfolio down and giving the money back to investors. It is also the time to draw the line on the management of the portfolio and its performance.

	Assessment / Feedback													
Rated element	1	2	3	4	5	6	7	8	9	10	11	12	13	14
Type of test	Multiple choice questions	Group project												

Nb of hours if written exam								
2nd session								
Coefficient	40.0	60.0						

Evaluation

Asynchronous vid sessions

Recommended reading

None.

Work load	
Type of course	Number of hours
Personnal work	30.0
E-learning	20.0
Total	50.0



THE PROJECT FINANCE GAME 2087 022 - 2023 Credit : 2 IÉSEG - School of Management

Class code : 2223 SYL FIN 2087 FIN	2022 - 2023	Credit : 2	IESEG - School	of Management		
	Class code	2223_SYL_FI	2223_SYL_FIN_2087			

Level	Year	Semestre	Campus	Language of instruction
Master	-	S2	L/P	English

Prerequisities

Students should have a global understanding of finance and its fundamentals.

Having successfully completed the Introduction to Project Finance Course is a plus.

Learning objectives

- 1. Acquire Fundamental skills in Project Finance.
- 2. Convince and argue when fund raising.
- 3. Develop multi-tasking skills from structuring to modeling to oral presentation.

The course will cover the fundamentals aspects of Project Finance. It will be paced by hurdles to overcome to reach project financial close.

- 1.A Demonstrate an international mindset
- 5.A Predict how business and economic cycles could affect organizational strategy
- 5.B Construct expert knowledge from cutting-edge information
- 6.A Thoroughly examine a complex business situation
- 6.B Synthesize multifaceted information from various sources across different functional fields

Course description

The course will address the rationale for infrastructure finance and its fundamental building blocks and examine project risks, risk mitigation strategies, financing options, and structuring aspects. It will also address cash-flow modeling concepts for Project Finance but will not engage in the mechanics of modeling techniques.

After a quick appraisal of the rules of the game, students dive into more complex project in the form of case studies. Each case study necessitates an analysis and the candidates are tested through regular MCQs.

Instruction is a mixture of online content (once per level) and review and study of materials available on IESEG Online dedicated space

Assessment / Feedback														
Rated element	1	2	3	4	5	6	7	8	9	10	11	12	13	14

Type of test	Multiple choice questions	Case study	Group project						
Nb of hours if written exam									
2nd session									
Coefficient	30.0	40.0	30.0						

Evaluation

Two asynchronous video sessions

Recommended reading

None.

Work load	
Type of course	Number of hours
Personnal work	30.0
E-learning	20.0



j		COMMODITY MARKET 1774								
IT	2022 - 2023	Credit : 2	IÉSEG - School of Management							
	Class code :	2223_SYL_FI	N_1774	FIN						

Lev	/el	Year Semestre		Campus	Language of instruction				
Mas	ster	-	S2	L/P	English				

Prerequisities

-Basics of statistics (key descriptive statistics, and statistical tests such as normality tests) -Basics of Financial Derivatives

Learning objectives

- Understand characteristics and functioning of commodities and commodity markets,
- Gauge and manage risks linked to commodity trading and investing,
- Set up performing investing strategies,
- Potential for the incorporation of ethical investing in commodity markets (e.g. renewable energy).
- 4.C Convey powerful messages using contemporary presentation techniques
- 5.A Predict how business and economic cycles could affect organizational strategy
- 5.B Construct expert knowledge from cutting-edge information
- 6.A Thoroughly examine a complex business situation
- 6.B Synthesize multifaceted information from various sources across different functional fields

Course description

The course will introduce to students key concepts about commodity markets such as their physical characteristics and trading specificities, which describe the current commodity markets and related evolution.

The course will introduce the following topics:

- Fundamentals of commodity markets (description and characteristics),
- Investment, trading and risk in commodity markets (spot and derivatives markets, participants, risks),
- Financialization of commodity markets and its implications (structural changes and consequences),
- Commodity investing (investment vehicles, passive/active strategies, portfolio allocation).

The course will be composed of classic lectures with well-chosen case studies and up to date real life examples, immediate applications in the Bloomberg/Thomson Reuters-Refinitiv room and a group project to which a small part of each lecture will be devoted to help students start and evolve.

The project will be assessed just after the end of the lectures through the delivery of MS Powerpoint slides to be displayed during an oral group presentation and relevant electronic files showing the information treatment.

Assessment / Feedback														
Rated element	1	2	3	4	5	6	7	8	9	10	11	12	13	14

Type of test	Group project							
Nb of hours if written exam								
2nd session	true							
Coefficient	100.0							

Evaluation

Professor-specific and detailed reply to students.

Recommended reading

None.

Work load										
Type of course	Number of hours									
Face to face										
Lecture	8.0									
Interactive courses	8.0									
Personnal work	17.0									
Collective project	17.0									



MARKET RISK MANAGEMENT 2085

2022 - 202			
Class coo	le :	2223_SYL_FIN_2085	FIN

Level	Year	Semestre	Campus	Language of instruction
Master	-	S2	L/P	English

Prerequisities

Basic Financial Mathematics (time value of money, discounting, compounding, interest rates) Basic knowledge in Financial Markets (bonds, equity, options, returns, volatility)

Basic background in Statistics & Probability Theory:

- probability density function (pdf) and cumulative distribution function (cdf);
- expectation, variance, quantiles;
- the normal distribution.

Learning objectives

At the end of this course, the student should be able to:

- Estimate the volatility of financial positions using different econometric models
- Critically describe the characteristics of the basic techniques for measuring market risk
- Determine the exposure of financial positions to market risk and estimate their Value-at-Risk and Expected Shortfall
- Verify the accuracy of a VaR model using backtesting
- 1.B Successfully collaborate within a intercultural team
- 3.B Propose creative solutions within an organization
- 5.B Construct expert knowledge from cutting-edge information

Course description

The course covers a wide range of market risk management topics that are used in day-to-day financial activities:

Introduction to Financial Risks

- What are Financial Risks
- How to Implement Risk Management
- Volatility versus Value-at-Risk
- Financial Regulation on Market Risks

Volatility Estimation

- Moving Average Model
- Exponentially Weighted Moving Average Model
- ARCH/GARCH Model
- Implied Volatility

Value-at-Risk (VaR) Estimation

- Historical VaR
- Hybrid historical VaR
- Gaussian parametric VaR
- Cornish-Fisher VaR
- Value-at-Risk Backtesting

Expected Shortfall (ES) Estimation

- Risk Measure Theory
- Coherent, Convex and Monetary Risk Measures
- Historical ES
- Hybrid ES
- Gaussian Parametric ES

	Assessment / Feedback													
Rated element	1	2	3	4	5	6	7	8	9	10	11	12	13	14
Type of test	Multiple choice questions	Case study												
Nb of hours if written exam														
2nd session														
Coefficient	40.0	60.0												

Evaluation

For in class activities, we will use a student response system to gather students' results and feedback will be given immediately. Multiple-choice questions will validate students understanding of course material progressively. Additional feedback may be given in class regarding MCQ results depending on class performance. A group work will be proposed by the professor to participate to a deeper understanding of market risk measurement concepts through practice and will assess the students' capacity to apply the studied models and techniques.

Recommended reading

Dowd, K. (2005) Measuring market risk, Wiley. Hull, J. (2018) Risk Management and Financial Institutions, 5th Edition, Wiley. Roncalli, T. (2020) Handbook of Financial Risk Management.

Work load									
Type of course	Number of hours								
Lecture	8.0								
Interactive courses	8.0								
Personnal work	16.0								
Collective project	18.0								



	CAREER DEVELOPMENT 2090									
e. Hi	2022 - 2023 Credit : 2 IÉSEG - School of Management									
	Class code :	2223_SYL_HR	RM_2090	HRM						

Level	Year	Semestre	Campus	Language of instruction				
Master	-	S2	L/P	English				

Prerequisities

None.

Learning objectives

At the end of the course, the student should be able to:

- understand career development theory
- understand career management from an HRM perspective
- understand career development practices in companies
- understand emerging career development trends in HRM
- gain insights into their own career
- 1.A Demonstrate an international mindset
- 1.B Successfully collaborate within a intercultural team
- 1.C Communicate effectively in English
- 3.B Propose creative solutions within an organization
- 3.C Organize change management processes
- 4.A Appraise the performance of a team
- 4.B Compose constructive personal feedback and guidance
- 4.C Convey powerful messages using contemporary presentation techniques
- 5.A Predict how business and economic cycles could affect organizational strategy

Course description

This subject will emphasize the active participation of students through discussion, presentations, collaborative exercises, and a workshop. The classes will be carried out in an active learning style thus students are expected to participate by discussing their own views.

Assessment / Feedback														
Rated element	1	2	3	4	5	6	7	8	9	10	11	12	13	14
Type of test	Participation	Group project	Individual report	Group report										

Nb of hours if written exam									
2nd session									
Coefficient	20.0	25.0	40.0	15					

Evaluation

Recommended reading

Greenhaus, J. (2009). Career Management, 4th ed., SAGE Publications. Harrington, B. and Hall, D. (2007). Career Management & Work-Life Integration. SAGE Publications. Swanson, J. and Fouad, N. (2014). Career Theory and Practice: Learning Through Case Studies, 3rd ed., SAGE Publications.

Work load					
Type of course	Number of hours				
Lecture	10.0				
Interactive courses	6.0				
Personnal work	4.0				
Collective project	10.0				
Individual project	10.0				
Independent work					
Research	10.0				



THE ECONOMICS OF ADVERTISING 2091

2022 - 2023	Credit : 2 IÉSEG - School		of Management	
Class code :	2223_SYL_IB	E_2091	IBE	

Level	Year	Semestre	Campus	Language of instruction
Master	-	S2	L/P	English

Prerequisities

Students should be familiar with basic economic concepts such as demand, elasticity, consumer surplus, and economies of scale, The course includes a brief presentation of core economic concepts.

Learning objectives

At the end of the course, the student should be able to:

- Apply the framework of economics to critically examine advertising and to evaluate it effects on demand, prices, competition, and well-being.

- Classify advertisements as persuasive, informative, or complementary and justify the classification.
- Discuss the effects of different types of advertising on social welfare.

- Predict the effect of a change in advertising spending on sales for a good across the product life cycle and for different types of goods in the same phase of the product life cycle.

- Contrast firms' options for signaling the quality of their goods in markets with imperfect information.
- Analyze how the increased demand for consumers' attention affects advertisers.
- Explain the implications of an advertisement's half-life on firms' decisions and tax policy.
- Explain the contribution of behavioral economics to the choice of advertising strategies.
- 1.A Demonstrate an international mindset
- 1.C Communicate effectively in English
- 2.B Solve professional dilemmas using concepts of CSR and ethics
- 2.C Generate sustainable solutions for organizations
- 3.A Breakdown complex organizational problems using the appropriate methodology
- 3.B Propose creative solutions within an organization
- 5.A Predict how business and economic cycles could affect organizational strategy
- 5.B Construct expert knowledge from cutting-edge information
- 5.D Make effectual organizational decisions
- 6.A Thoroughly examine a complex business situation
- 6.B Synthesize multifaceted information from various sources across different functional fields

Course description

The evolution of advertising and it importance in developed economies.

Review relevant economic concepts.

Contrast economists' three treatments of advertising - the persuasive, informative and complementary models.

Derive the profit maximizing level of advertising intensity using price and advertising elasticities.

Determine the effects of advertising on price, price elasticity, sales, and market share.

Understand options for signaling product quality to consumers using adverting, warranties, price, etc.

Determine the duration of advertising's impact on sales and understand its importance.

Analyze the increasing challenges of attracting consumers' scarce attention Evaluate the role of behavioral economics in advertising.

	Assessment / Feedback													
Rated element	1	2	3	4	5	6	7	8	9	10	11	12	13	14
Type of test	End of term exam	Exercise												
Nb of hours if written exam	2.0													
2nd session	true													
Coefficient	70.0	30.0												

Evaluation

Feedback will be given at the last class and by email after the examination

Recommended reading

 The Economic Analysis of Advertising by Kyle Bagwell (available online through The Academic Commons).
 Additional reading materials are provided online; they supplement my PowerPoint slides that will be provided online. - http://www.ieseg-online.com/

Work load					
Type of course	Number of hours				
Interactive courses	16.0				
Personnal work	12.0				
E-learning	6.0				

Reading reference manuals	6.0
Research	10.0
Total	50.0



ENVIRONMENTAL MARKETING 2075						
2022 - 2023	2022 - 2023 Credit : 2 IÉSEG - School of Management					
Class code :	2223_SYL_Mł	МКТ				

Level	Year	Semestre	Campus	Language of instruction
Master	-	S1	L/P	English

Prerequisities

None.

Learning objectives

- 1.A Demonstrate an international mindset
- 1.C Communicate effectively in English
- 2.B Solve professional dilemmas using concepts of CSR and ethics
- 2.C Generate sustainable solutions for organizations
- 5.D Make effectual organizational decisions
- 6.A Thoroughly examine a complex business situation

Course description

Knowledge of Marketing Principles is recommended to study this course, however not essential. Throughout the course students are expected allocate study time to explore selected material and other relevant academic texts and journals to give them the most current view of pressing global environmental issues. Students should be prepared to critically analyse the various approaches that are being debated to address the global concerns that climate change and other environmental sustainability challenges present.

	Assessment / Feedback													
Rated element	1	2	3	4	5	6	7	8	9	10	11	12	13	14
Type of test	Group project	Written exam												
Nb of hours if written exam		2.0												
2nd session														
Coefficient	50.0	50.0												

Evaluation

Recommended reading

Session 1:

United Nations Climate Change (2021): COP26: The Glasgow Climate Pact

Truong. V,D (2014). Social Marketing: A Systematic Review of Research 1998–2012. Social Marketing Quarterly, Vol. 20 (1) 15-34.

McKenzie-Mohr. D (2000). Promoting Sustainable Behavior: An Introduction to Community-Based Social Marketing. Journal of Social Issues. Vol. 56, No. 3, 2000, pp. 543–554.

Session 2:

Fitzgerald, D (2007), 'The savewater® Online Water Conservation Report." (dynamic reporting for the Water Industry) PRESENTED IN CLASS

Haley, Russell. (July 1968) "Benefit Segmentation: A Decision Orientated Research Tool" Journal of Marketing , Vol 32 pp. 30-35

Fitzgerald, D., & Reece, J. (2021). Organising circular transitions sustainability frameworks : investigating consumer decisionmaking in circular economies. In Kopnina, H. and Poldner, K. (2021). Circular Economy: Challenges and opportunities for ethical and sustainable business. Routledge.

Session 3:

Stocker F., de Arruda M.P., de Mascena K.M.C., Boaventura J.M.G. (2020). Stakeholder engagement in sustainability reporting: A classification model. Corporate Social Responsibility and Environmental Management, 27 (5) pp. 2071-2080

Additional resources:

Kollock, P (1998), Social Dilemmas: The Anatomy of Cooperation, Annual Review of Sociology, Vol 24,183-214

Steg.L, Dreijerink.L, Abrahamse.W (2009) Factors inuencing the acceptability of energy policies: A test of VBN theory, Journal of Environmental Psychology 25 (2005) 415–425

Stern, N (2006) Stern Review Final Report: The Economics of Climate Change - (full executive summary)

www.ecomarketing.com.au www.IPCC.ch www.royalsociety.org www.socialdilemmas.org

Work load						
Type of course	Number of hours					
Lecture	10.0					

Interactive courses	6.0
Personnal work	14.0
Collective project	5.0
Individual project	5.0
Reading reference manuals	5.0
Research	5.0
Total	50.0



SPORT MARKETING 2094					
2022 - 2023 Credit : 2 IÉSEG - School of Manager					
Class code :	2223_SYL_MKT_2094		МКТ		

Level	Year	Semestre	Campus	Language of instruction
Master	-	S2	L/P	English

Prerequisities

While it is not compulsory for you to have completed any advanced units in marketing before attempting this course, it is recommended that a basic knowledge of marketing principles to be able to extract value from undertaking this course.

Learning objectives

At the end of the course, the student should be able to:

Understand and define sports marketing and sponsorship concepts (knowledge). 1)

Apply sports marketing and sponsorship theory and research to industry practices (knowledge and 2) skill).

- 3) Prepare and evaluate sponsorship activations (competency).
- 4) Prepare and evaluate sports marketing strategies (competency).
- 5) Link real-world issues and practices to class concepts (knowledge and skill).
- 6) Analyze sports marketing problems and offer recommendations (knowledge and skill).
- 1.A Demonstrate an international mindset
- 1.C Communicate effectively in English
- 3.A Breakdown complex organizational problems using the appropriate methodology
- 4.C Convey powerful messages using contemporary presentation techniques
- 5.B Construct expert knowledge from cutting-edge information

Course description

The sports industry is a strong global industry given the global appeal of sports. This course examines aspects of the marketing of sports (to fans) as well as the marketing of any good or service through sports. Students will learn the theory and research pertaining to sports marketing and sponsorship along with how they apply to cases and practices in the sports industry. Examples and cases from international sports (e.g., Olympics, FIFA, UEFA, and the English Premier League) along with American sports (e.g., NFL and NBA) are incorporated within the course.

The course focuses on understanding the motivations of fans and social identity theory in sports. Additionally, the course places special emphasis on understanding sponsorship (and related concepts like activation and ambush marketing) as part of how any brand can use sports as part of its marketing strategy to achieve its marketing objectives.

In addition to the lectures and class exercises and discussions, the course entails a strong component of insight from sports business professionals through recorded interviews that will be available for the students to watch.

Specific topics that will be covered include the following:

Marketing through sports: Endorsements

Marketing through sports: Sponsorship research and theories

Marketing through sports: Sponsorship activation and ambush marketing

Marketing through sports: Licensing

Consumer (fan) behaviour and sports fandom: Research and theories on motives for following sports Marketing of sports: Marketing strategies for sports properties

	Assessment / Feedback													
Rated element	1	2	3	4	5	6	7	8	9	10	11	12	13	14
Type of test	Group project	Written exam												
Nb of hours if written exam		3.0												
2nd session														
Coefficient	50.0	50.0												

Evaluation

Assessment will include the following:

1) Group assignment, worth 50% of the course grade. Each group can have up to four students maximum. For this assignment, the groups should prepare and submit a business report addressing a sponsorship-related topic that will be given prior to the beginning of the course.

All references used for the analysis must be clearly listed, both within the report and at the end of the report in a Reference List. There is no minimum or a maximum number of pages for the report. You should use as many pages are needed to provide a high-quality analysis answering addressing the topic. Points will be deducted for late submissions.

2) Final exam, worth 50% of the course grade.

Recommended reading

Book chapters:

Bettina Cornwell (2014), Sponsorship in Marketing: chapters 4 (How Sponsorship Works), 5 (Leveraging and Activation), and 9 (Ambushing and Legal Issues in Sponsorship). [Will be available through the course's web page on IESEG Online}.

Articles:

Vassilis Dalakas and Aron Levin (2005), "The balance theory domino: How sponsorships may elicit negative consumer attitudes" in Advances in Consumer Research: http://www.acrwebsite.org/volumes/v32/acr_vol32_48.pdf

Pitt, Leyland, Michael Parent, Pierre Berthon, and Peter Steyn (2010),"Event sponsorship and ambush marketing: Lessons from the Beijing Olympics" in Business Horizons. [Will be available through the course's web page on IESEG Online}.

Vassilis Dalakas (2016), "Why sports fans need villains" in The Conversation: https://theconversation.com/why-sports-fans-need-villains-66725

Bill Sutton (2015), "On my elevator: A new way to think about sport consumption" in Sports Business Journal. [Will be available through the course's web page on IESEG Online}.

Work load								
Type of course	Number of hours							
Interactive courses	16.0							
Personnal work	8.0							
Collective project	12.0							
Reading reference manuals	4.0							
Total	40.0							

Working in a group, you will work on an assignment about sponsorship. This will be presented as a written report. You will also undertake an examination at the end of the week. Each of these assessment tasks will be worth 50% of the final overall score.



NEGOTIATION AND PURCHASING IN AN INTERNATIONAL ENVIRONMENT 2077

2022 - 2023	Credit : 2	IÉSEG - School of Management					
Class code :	2223_SYL_NE	G_2077	NEG				

Level	Year	Semestre	Campus	Language of instruction
Master	-	S1 / S2	L/P	English

Prerequisities

None.

Learning objectives

This course will present tje main aspects of Purchasing and Negotiation in an internant iona environment. Today's business strategies are becoming more and more globalized and international. Today's managers need to understand how the Purchasing/Buying function is crucial in extablishing an internationak business strategy.

At the end of course, the student should be able to:

- understand how Purchasing ties in with the other man business functions in the frim.
- master the key variables in Purchasing: price, quality, delivery and transportation...
- -set up, improve and review an effective Purchasing strategy according to the Firm's global policy.
- link the buying stragtegies with Negotiating scenarios
- understand what makes Internantional Negotiation and Purchasing specific and challenging.
- 1.A Demonstrate an international mindset
- 1.B Successfully collaborate within a intercultural team
- 2.C Generate sustainable solutions for organizations
- 3.A Breakdown complex organizational problems using the appropriate methodology
- 3.B Propose creative solutions within an organization
- 3.C Organize change management processes
- 4.A Appraise the performance of a team
- 4.B Compose constructive personal feedback and guidance
- 4.C Convey powerful messages using contemporary presentation techniques
- 5.A Predict how business and economic cycles could affect organizational strategy
- 5.B Construct expert knowledge from cutting-edge information
- 5.C Employ state-of-the-art management techniques
- 5.D Make effectual organizational decisions
- 6.A Thoroughly examine a complex business situation
- 6.B Synthesize multifaceted information from various sources across different functional fields
- 6.C Combine different skills and management disciplines in support of interdisciplinary responsibilities

Course description

Introducation to Purchasing/ Buying

Purchasing organizations and supply processes

How to manage the price aspect in buying negotiation process.

Supplier selection, indentification and evaluation

Global Supply: what is really behind that concept?

Research in the field of Purchasing and Negotiation: a general update.

International Purchasing strategies: large organisation vs small operates.

	Assessment / Feedback													
Rated element	1	2	3	4	5	6	7	8	9	10	11	12	13	14
Type of test	Group project	Case study	Participation											
Nb of hours if written exam														
2nd session														
Coefficient	60.0	20.0	20											

Evaluation

The assessment is mainly based on class participation, personnal research and group project

Recommended reading

- Purchasing Management- K LYSON , Publisher: Prentice Hall

- Negotiation- R. EWICKI, Publisher: M MCGRAW HILL

Work load							
Type of course	Number of hours						
Interactive courses	16.0						
Personnal work	4.0						
Collective project	10.0						

Individual project	10.0
Reading reference manuals	6.0
Research	4.0
Total	50.0



INTERNATIONAL CONFLICT MANAGEMENT AND PEACE BUILDING 2095

2022 - 2023	Credit : 2	IÉSEG - School of Management				
Class code :	2223_SYL_NE	G_2095	NEG			

Level	Year	Semestre	Campus	Language of instruction
Master	-	S2	L/P	English

Prerequisities

1. Read three pre-posted articles for preparation

Watch following Ted Talk: https://www.ted.com/talks/severine_autesserre_to_solve_mass_violence_look_to_locals
 Critical incident: Identify one international conflict. Describe its main issues and resolution strategies (1 page).

4. Learning goals: It is important to identify in advance of learning specific learning goals you want to achieve by taking this course. List 3-5 goals and the rationale for their selection.

Learning objectives

Identify entry points for peace and security in war-affected societies; Develop an awareness on how business as a peace actor can provide opportunities for peacebuilding and change.

- 1.A Demonstrate an international mindset
- 2.C Generate sustainable solutions for organizations
- 3.C Organize change management processes
- 6.B Synthesize multifaceted information from various sources across different functional fields

Course description

This course will provide students with the theory and practice to engage in international conflict management. It situates the discussion in the aftermath of violent conflict and therefore puts emphasis on the ending of hostilities and the consolidation of short-term peace and long-term nation-building. Students will explore the many levels and multi-dimensional scopes of international mediation, incl. tactics, actors, and dynamics at the negotiation table. Based on applied theory and case studies provided by the course instructor, students will be immersed in the complexities of conflict resolution and peace building on an international scale. Whether Darfur, Syria, Myanmar, or Colombia, students' awareness and understanding of interdependent issues at the international level will be raised.

	Assessment / Feedback													
Rated element	1	2	3	4	5	6	7	8	9	10	11	12	13	14
Type of test	Participation	Individual report	Case study											
Nb of hours if written exam														

2nd session									
Coefficient	40.0	40.0	20.0						

Via Email> p.darocha@ieseg.fr

Feedback will be given within 24 hours of the receipt of a query.

Recommended reading

1. Fisher, R., Ury, W. & Patton, B. (1991). Getting to Yes: Negotiating agreement without giving in, 2nd edition. New York: Penguin.

2. Da Rocha, J.P. (2017). The International Mediator: A Handbook, Lambert LAP Publishing, ISBN-13: 978-620-2-00836-5 3. Da Rocha, J.P. (2019). The International Mediator – A Handbook, (French, Peter Lang Publishing), ISBN: 978-1-4331-6982-3

4. Da Rocha, J.P (2020). The Changing Nature of International Mediation – Special Issue Global Policy, doi:10.1111/1758-5899.12683

5. Da Rocha, J.P (2016). Mediating international conflict – Challenges and opportunities, BPC Policy Brief, Vol 4(1), Jan-April 2016, Rio de Janeiro: BRICS Policy Center.

5. Select readings and case studies

Work load							
Type of course	Number of hours						
Directed work	0.0						
Coaching	0.0						
E-learning	2.0						
Reading reference manuals	10.0						
Research	10.0						
Distance learning							

remote videoconferencing	16.0
remote seminar	2.0
Total	50.0

Due to the topic, preparatory work and coming prepared to each class relies heavily on students' ability and capacity to provide informed inputs. Thus, the number of total hours is the minimum benchmarks for students to be able to browse, research and to digest the information.



BUSINESS ETHICS IN COMMERCE 2097

2022 - 2023	Credit : 2	IÉSEG - School of Management				
Class code :	2223_SYL_NE	G_2097	NEG			

Level	Year	Semestre	Campus	Language of instruction		
Master	-	S2	L/P	English		

Prerequisities

None.

Learning objectives

1. Understand the fundamental ethical principles in business deicsion making

2. Identify the legal, moral, and social values relevant to decision making process

3. Undestand value based management as an avenue to enhance societal good and corporate profits

4. Identify the connection between ethical decision making and important business topics like technology policies in the work place and globalization

- 2.B Solve professional dilemmas using concepts of CSR and ethics
- 2.C Generate sustainable solutions for organizations
- 6.A Thoroughly examine a complex business situation

Course description

This course examine the ethical and social components of business. Utilizing an interdisciplinary approach, the course explores the roles of government, ethics and society in governing business activity in a global context. The ethics component studies the role of individual and corporate ethics and values in business. Students will define and implement an ethical approach to business that governs activities of the firm. The course demonstrates the financial and moral value of an effective ethics program to a company. The social component investigates the role of the business enterprise as a living and contributing member of society and the community.

	Assessment / Feedback													
Rated element	1	2	3	4	5	6	7	8	9	10	11	12	13	14
Type of test	Individual report	Group project	Group report	Participation										
Nb of hours if written exam														
2nd session														
Coefficient	40.0	20.0	30.0	10.0										

Recommended reading

None.

Work load	Work load							
Type of course	Number of hours							
Interactive courses	16.0							
Independent study								
Personnal work	4.0							
Collective project	8.0							
Reading reference manuals	20.0							
Research	4.0							
Total	50.0							



SUPPLY CHAIN DEVELOPMENT 2231

2022 - 2023	Credit : 2	IÉSEG - School of Management				
Class code :	2223_SYL_OF	PS_2231	OPS			

Level	Year	Semestre	Campus	Language of instruction				
Master	-	S2	L_P	English				

Prerequisities

None.

Learning objectives

Appraise the critical issues faced by different organisations; demonstrate how to select the priorities for supply chain performance improvement and plan the means to bring about that improvement. Have confidence to deal with the management of change in supply chain through understanding the critical transitions of both processes and people.

- 2.A Assess the values of the organization in which they work
- 2.C Generate sustainable solutions for organizations
- 6.A Thoroughly examine a complex business situation
- 6.B Synthesize multifaceted information from various sources across different functional fields

Course description

Supply chain development relates to the heart of many organisations; the part which generates value for customers through manufacturing, logistics, or service delivery. The development of supply chain strategy within the organisation has been traditionally viewed as the missing link between operational activities and the realisation of the firm's business strategy. In many business sectors SC development has now become commonly used to answer the key question, 'how can supply chain contribute to the competitive advantage of the business?" Its purpose is to use the particular strengths that have been developed, or plan to be developed, within operations and SC as competitive weapons for the achievement of the overall aspirations of the business. It is about creating the operating competencies and capabilities the business may need now and in the future.

The module draws on key academic contributions in the area as well as our experience with supply chain across a wide range of sectors relating to both service and manufacturing Operations. The principles introduced apply to organisations in public, private, and not-for-profit sectors. The first sessions introduce a framework for linking Corporate and supply chain Strategy and provide the structure for the rest of the module. We then move on to supply chain analysis. A significant part of the module examines current approaches to supply chain performance improvement such as quality management (including 6 Sigma). lean and agile thinking and Innovation management

					Asse	ssmen	t / Fee	dback						
Rated element	1	2	3	4	5	6	7	8	9	10	11	12	13	14

Type of test	Continuous assessment	Group report						
Nb of hours if written exam								
2nd session								
Coefficient	30.0	70.0						

Recommended reading

- Alan Harrison; Heather Skipworth; Remko Van Hoek; James Aitken (2019) Logistics Management and Strategy -Competing through the supply chain - Slack, N., and Brandon-Jones, A., (2019) "Operations Management", 9th Edition., Harlow, England, Pearson.

Work load	
Type of course	Number of hours
Interactive courses	16.0
Personnal work	10.0
Collective project	24.0



GAME THEORY IN BUSINESS 2083 2022 - 2023 Credit : 2 IÉSEG - School of Management Class code : 2223_SYL_STS_2083 STS

Level	Year	Semestre	Campus	Language of instruction
Master	-	S2	L/P	English

Prerequisities

This is an advanced course and students should have a good understanding of the basic functional courses like marketing, finance and operations. Students who sign up for this course, should also have, at the very least a basic knowledge of the key concepts of strategic management. The course requires considerable out of the box thinking and therefore a good grounding in rational thinking and a natural ability to do extensive analysis will be a distinct advantage. It is imperative that they are willing, and able, to study (and then analyze) academic texts on their own. The ability to ask critical questions and to pursue independent work is essential for success in this course.

Learning objectives

At the end of the course, the student should be able to: understand the role of game theory in development of business strategies

- identify key issues and predict outcomes in rational situations
- structure business situations using game-theoretic models which could be used in the decision making process
- work through higher levels of complexity of thinking, analyzing and reasoning
- understand the dynamics of inter-firm interactions
- enhance their ability to think critically
- 3.B Propose creative solutions within an organization
- 5.C Employ state-of-the-art management techniques
- 5.D Make effectual organizational decisions
- 6.A Thoroughly examine a complex business situation

Course description

Classification of games and use of game theory in business strategy Distinguishing games from decisions Extensive form games and rollback equilibrium Prisoners' Dilemma Zero sum games Nash Equilibrium Commitment and Credibility Private and Public auctions

	Assessment / Feedback													
Rated element	1	2	3	4	5	6	7	8	9	10	11	12	13	14
Type of test	Participation	Group project	End of term exam											

Nb of hours if written exam			2.0						
2nd session									
Coefficient	20.0	30.0	50.0						

The assessment would be a combination of continuous assessment through participation in class and group project assignments that will allow assessment of application of concepts covered in class. The students will present their solutions in class and get feedback. There will be a final exam that will comprehensively assess the learnings from the course.

Recommended reading

Martin Osborne "An Introduction to Game Theory" OUP (optional) A set of reading material will be provided

Work load								
Type of course	Number of hours							
Interactive courses	16.0							
Personnal work	6.0							
Collective project	10.0							
Independent work								
Reading reference manuals	18.0							
Total	50.0							



ADVANCED STRATEGY & NEW MANAGEMENT THEORIES 2084

2022 - 2023	Credit : 2	IÉSEG - School	of Management
Class code :	2223_SYL_ST	S_2084	STS

Level	Year	Semestre	Campus	Language of instruction
Master	-	S2	L/P	English

Prerequisities

Students will be required to do a considerable amount of reading and to contribute intelligently to class discussion. Students should have knowledge of the basics of organisation theory and have taken at least (!) one introductory course to strategy. Another imperative prerequisite is a willingness to read, and discuss, a set of articles and book chapters. Good knowledge of current business and political events is definitely helpful for success in this course.

Learning objectives

after completion of the course, students will...

- understand the notion of dynamic, complex organisational systems
- breakdown complex organisational problems using the appropriate methodology
- predict how business and economic cycles could affect organisational strategy
- thoroughly examine a complex business situation
- discuss the "new" meanings of control, management, and strategymaking -realise the limits of any notions of "strategy" and "planning"
- 1.A Demonstrate an international mindset
- 1.C Communicate effectively in English
- 2.C Generate sustainable solutions for organizations
- 3.A Breakdown complex organizational problems using the appropriate methodology
- 3.B Propose creative solutions within an organization
- 3.C Organize change management processes
- 5.A Predict how business and economic cycles could affect organizational strategy
- 5.C Employ state-of-the-art management techniques
- 5.D Make effectual organizational decisions
- 6.A Thoroughly examine a complex business situation
- 6.B Synthesize multifaceted information from various sources across different functional fields

Course description

The post-modern business environment makes it increasingly difficult for managers to pursue the kind of strategies that might have been the base for a firm's success ten or twenty years ago. This course will investigate the meaning of a hyperdynamic environment both inside and outside the organisation, and will critically discuss the implications for strategymaking, "muddling through", and the role of the individual in such a demanding, and ultimately unpredictable, environment. This course will introduce students to the principles of process thinking and draw heavily on the tenets of Systems Theory.

	Assessment / Feedback													
Rated element	1	2	3	4	5	6	7	8	9	10	11	12	13	14
Type of test	Individual report													
Nb of hours if written exam														
2nd session														
Coefficient	100.0													

Feedback on course performance and the final essay will be given to each student by e-mail or via Skype (student's choice)

Recommended reading

Stacey, Ralph D.; Strategic Management and Organizational Dynamics. The Challenge of Complexity. Fifth Edition. Prentice-Hall, (reference copies in library Bâtiment B)

Stacey, R. D. (1995). The Science of Complexity: An Alternative Perspective for Strategic Change Processes. Strategic Management Journal (1986-1998), 16(6), 477.

Cunha, M. P. e., & Cunha, J. V. d. (2006). Towards a complexity theory of strategy. Management Decision, 44(7), 839-850.

Work load	
Type of course	Number of hours
Interactive courses	16.0
Personnal work	12.0
Individual project	10.0

Reading reference manuals	12.0
Total	50.0



J	TESLA THE DISRUPTOR 2697							
	2023 - 2023	Credit : 2	IÉSEG - School of Management					
	Class code :	2223_SYL_AC	C_2697	ACC				

Level	Year	Semestre	Campus	Language of instruction				
Master	-	S2	L/P	English				

Prerequisities

- Financial accounting and financial analysis fundamentals
- Corporate strategy, marketing and financial markets basics
- An interest in engineering, energy transition and social media

Learning objectives

Starting from a given industry and company, being able to understand the fundamental economic laws at play in order to better depict other large-scale disruptive phenomena.

- 3.A Breakdown complex organizational problems using the appropriate methodology
- 5.B Construct expert knowledge from cutting-edge information
- 6.A Thoroughly examine a complex business situation
- 6.B Synthesize multifaceted information from various sources across different functional fields
- 6.C Combine different skills and management disciplines in support of interdisciplinary responsibilities

Course description

The car and energy markets combined are estimated to weigh +/- 6 tn\$ globally, with century-old multinational companies dominating the game. Environmental concerns about climate change and technological advancements in the electric battery field among other factors are putting these titans in front of the biggest challenge of their existence: to reinvent their own business models or disappear.

In this course, we are going to focus on Tesla, the company leading the disruption of the transport and energy markets.

In order to fully comprehend the profound changes at play, we will use some basic engineering concepts from physics and manufacturing and see how they fuel economies of scale which in turn are visible in the financial performance of a company. Disruption will be studied, with examples and the laws that underpin it, to show how Tesla fits this scheme, and what to expect in the future. Marketing and HR will also come in handy as this company does things very differently on these matters too.

This open-elective course targets students that are eager to understand how Tesla operates, and what lessons can benefit other fields. It will help them make informed decisions about their business careers, and sharpen their analytical and critical thinking skills, as we will also study the drawbacks within this model.

A good understanding of financial accounting, financial analysis, corporate strategy, and financial markets is necessary for students to navigate this highly transversal course; a passion for technology, disruption, and lots of curiosity is also a plus!

	Assessment / Feedback													
Rated element	1	2	3	4	5	6	7	8	9	10	11	12	13	14

Type of test	End of term exam	Group project						
Nb of hours if written exam	2.0							
2nd session								
Coefficient	50.0	50.0						

Individual (MCQ and final exam) – 50%

• Group project – 50%

Recommended reading

Recommended books, YT channels and Twitter accounts are (not limited to) the following:

Books:

- "Elon Musk" Ashley Vance
- "How Elon Musk's Tesla Sparked an Electric Revolution to End the Age of Oil" Hamish McKenzie (or
- "La Révolution Tesla" in French)
- "The Innovator's Dilemna" Clayton C. Christensen

Youtube channels:

- Tesla Daily, Rob Maurer https://www.youtube.com/c/TeslaDaily?app=desktop
- BestinTesla, Lars Strandridder https://www.youtube.com/@BestInTESLA

Twitter accounts:

- @alex_avoigt
- @TeslaBoomerMama
- @TroyTeslike

Work load						
Type of course	Number of hours					
Interactive courses	16					
Personnal work	12.0					
Collective project	12.0					

E-learning	10.0
Total	50.0



CONTEMPORARY ISSUES IN FINANCIAL MANAGEMENT CONTROL 1763

2022 - 2023	Credit : 2	IÉSEG - School of Management				
Class code :	2223_SYL_AC	C_1763	ACC			

Level	Year	Semestre	Campus	Language of instruction				
Master	-	S1 / S2	L/P	English				

Prerequisities

Basic knowledge in management control (cost calculation, budgeting...) Knowledge and use of accounting softwares Professional ethics and compliance

Learning objectives

- Know about, and analyze, the latest issues/debates in management control and accounting. Guide decisions under uncertainty and manage risks Understand and manage CSR risks Analyze data, implement and use IT tools to improve the performance Behave with integrity and ethics
- 1.A Demonstrate an international mindset
- 1.B Successfully collaborate within a intercultural team
- 1.C Communicate effectively in English
- 2.A Assess the values of the organization in which they work
- 2.B Solve professional dilemmas using concepts of CSR and ethics
- 2.C Generate sustainable solutions for organizations
- 3.A Breakdown complex organizational problems using the appropriate methodology
- 3.B Propose creative solutions within an organization
- 3.C Organize change management processes
- 4.A Appraise the performance of a team
- 4.B Compose constructive personal feedback and guidance
- 4.C Convey powerful messages using contemporary presentation techniques
- 5.A Predict how business and economic cycles could affect organizational strategy
- 5.B Construct expert knowledge from cutting-edge information
- 5.C Employ state-of-the-art management techniques
- 6.A Thoroughly examine a complex business situation
- 6.B Synthesize multifaceted information from various sources across different functional fields
- 6.C Combine different skills and management disciplines in support of interdisciplinary responsibilities

Course description

The evolution of the French CFO's since the 1980s: compentencies, roles and interlocutors

Decision making under uncertainty: incorporate probabilistic thinking into financial models and business decisions (Decision tree + MonteCarlo simulation).

The control of innovation

Identification and mitigation of ISG related risks (COSO framework)

	Assessment / Feedback													
Rated element	1	2	3	4	5	6	7	8	9	10	11	12	13	14
Type of test	Case study	End of term exam	Participation											
Nb of hours if written exam		1.0												
2nd session														
Coefficient	60	30	10											

Evaluation

Recommended reading

None.

Work load						
Type of course	Number of hours					
Interactive courses	16.0					
Personnal work	15.0					
Collective project	20.0					



FUNDAMENTALS OF FIRM VALUATION 1765

2022 - 2023	Credit : 2	IÉSEG - School	hool of Management		
Class code :	2223_SYL_AC	C_1765	ACC		

Level	Year	Semestre	Campus	Language of instruction
Master	-	S2	L/P	English

Prerequisities

- KNOWLEDGE OF INTERMEDIATE FINANCIAL AND ECONOMIC CONCEPTS SUCH AS TIME VALUE OF MONEY, INTEREST RATES, EQUITIES AND BOND PRICING

- HIGH LEVEL ACCOUNTING KNOWLEDGE AND ABILITY TO INTERPRET ALL FINANCIAL STATEMENTS - SHOULD HAVE KNOW-HOW IN PLATFORMS LIKE THOMSON REUTERS AND BLOOMBERG ALTHOUGH THESE

WILL ALL BE LEARNED IN CLASS

- HIGH COMPETENCE IN EXCEL

- AT LEAST 2 DEVICES (1 LAPTOP PLUS A MOBILE DEVICE FOR COMMUNICATING WITH GROUPS)

Learning objectives

SPECIFIC OBJECTIVES:

At the end of the course, you should be able to:

Critically describe the characteristics of standard valuation techniques

Use Eikon analytics and extract data for determining enterprise or equity value

Estimate the cost of various sources of financing raised by a firm

Assess the sensitivity of value estimates to the model assumptions

Build a spreadsheet valuation model in Microsoft Excel and link it to real-time data

- 2.A Assess the values of the organization in which they work
- 3.A Breakdown complex organizational problems using the appropriate methodology
- 5.A Predict how business and economic cycles could affect organizational strategy
- 5.B Construct expert knowledge from cutting-edge information
- 6.A Thoroughly examine a complex business situation
- 6.B Synthesize multifaceted information from various sources across different functional fields
- 6.C Combine different skills and management disciplines in support of interdisciplinary responsibilities

Course description

Course Outline

- 1. Introductory thoughts on valuation
- 2. A review of financial statements
- 3. Market Multiples
- 4. The enterprise and equity values
- 5. Cash flows: Definition and discounting
- 6. Building growth forecasts
- 7. Estimating the cost of capital
- a. Equity risk and the cost of equity
- b. Default risk and the cost of debt
- c. The cost of preferred stocks
- d. The weighted average cost of capital

	Assessment / Feedback														
Rated element	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
Type of test	Continuous assessment	Exercise	Individual project	Group project											
Nb of hours if written exam															
2nd session															
Coefficient	10.0	20.0	30.0	40.0											

Recommended reading

Main text:

Damodaran, A.: 2012, Investment Valuation: Tools and Techniques for Determining the Value of Any Asset, 3rd Edition, John Wiley and Sons, Inc. (ISBN: 978-1-118-13073-5, www.damodaran.com)

Suggested Readings:

Titman, S. and Martin, J. D.: 2007, Valuation: The Art and Science of Corporate Investment Decisions, Addison-Wesley (ISBN: 0-321-33610-0)

Koller, T., Goedhart, M. and Wessels, D.: 2005, Valuation: Measuring and Managing the Value of Companies, John Wiley and Sons, Inc. (ISBN: 0-471-70218-8)

Work load	Work load											
Type of course	Number of hours											
Lecture	16.0											
Coaching	4.0											
Collective project	15.0											

Individual project	15.0
Distance learning	
remote videoconferencing	10.0
Total	60.0



j		AUDIT DATA ANALYTICS 2409									
NT	2022 - 2022	Credit : 2	IÉSEG - School of Management								
	Class code :	2223_SYL_AC	C_2409	ACC							

Level	Year	Semestre	Campus	Language of instruction
Master	-	S2	L/P	English

Prerequisities

-Knowledge of audit techniques is compulsory (this is an advanced audit course). Therefore, students must either be from the ACCA major or have followed the master elective course "fundamentals of auditing".

-Knowledge of basic statistics

-Knowledge of intermediate-level financial accounting and reporting

Learning objectives

-revise, deepen and apply key Audit concepts
 -master the appropriate techniques and display expertise in audit data analytics using an Audit software
 -analyze and solve complex problems with the appropriate methodology
 -produce professional quality documents

- 1.C Communicate effectively in English
- 5.B Construct expert knowledge from cutting-edge information

Course description

- Throughout the sessins, students will use IDEA, a well-known ADA platform used in audit firms.
- 1. Presentation of Audit Data Analytics and its importance in audit missions.
- 2. Reminder on audit planning
- 3. Then, a single, large case will allow students to:
- a.Conduct the audit of account receivables
- b.Conduct the audit of account payables
- c.Conduct the audit of inventory

At each stage, the writing of an audit report will end the session. Preparatory work will be asked regarding key audit concepts.

	Assessment / Feedback														
Rated element	1	2	3	4	5	6	7	8	9	10	11	12	13	14	
Type of test	Group project	Multiple choice questions	Participation												

Nb of hours if written exam									
2nd session									
Coefficient	75	15	10.0						

Assessment will consist of three group audit reports, complemented by two MCQ and participation. Audit report will be assessed as if student where an audit team delivering their report to their manager. In particular, one MCQ will be devoted to validate personal work before the course.

Recommended reading

None.

Work load	
Type of course	Number of hours
Interactive courses	2.0
Directed work	14.0
Personnal work	34.0
Total	50.0



FUNDAMENTALS OF BANKING & INSURANCE 1107

2022 - 2023	Credit : 2	IÉSEG - School	of Management
Class code :	2223_SYL_FI	N_1107	FIN

Level	Year	Semestre	Campus	Language of instruction
Master	-	S2	L/P	English

Prerequisities

Finance fundamentals, Introduction to financial markets

Learning objectives

At the end of the course the student should be able to :

- understand the structure and the evolution of both the banking and insurance industries (AACSB Learning Goal)

- define the role of banks and insurance firms in the financial system and in the economy (AACSB Learning Goal)

- understand the different types of risk that banks and insurance firms face

- appraise suitable qualitative and quantitative data or characteristics to assess banks and insurance firms' performances and risks

- develop a critical view of the banking industry and assess the current issues related to two industries (AACSB Learning Goal).

- 3.A Breakdown complex organizational problems using the appropriate methodology

- 5.A Predict how business and economic cycles could affect organizational strategy

- 5.C Employ state-of-the-art management techniques

- 6.A Thoroughly examine a complex business situation

- 6.B Synthesize multifaceted information from various sources across different functional fields

- 6.C Combine different skills and management disciplines in support of interdisciplinary responsibilities

Course description

This course delivers an introduction to the economics of banks and insurance firms. The structure puts particular emphasis on the modus operandi of commercial banks, whereas it provides a more general overview of the functioning of both investment banks and insurance firms. It is structured around three main topics. It starts with a general description of financial intermediaries (types, role in managing information asymmetry issues, exposure to risks). The second topic is dedicated to the analysis of banks and insurance firms' balance sheets, as well as some specific banking activities such as loan commitments and securitization. Lastly, the course tackles the different types of risk in banking with a focus on interest risk, credit risk, and liquidity risk. A companion analysis is provided for insurance firms.

	Assessment / Feedback													
Rated element	1	2	3	4	5	6	7	8	9	10	11	12	13	14

Type of test	Multiple choice questions	End of term exam						
Nb of hours if written exam	1.0	2.0						
2nd session		true						
Coefficient	30.0	70.0						

Feedback will be provided in the form of in-class MCQs and on-line MCQs that will be discussed as part of the four teaching days. The Assessment will take the form of quizzes and one final exam with theoretical and practical questions in which students will be asked to define, apply and use concepts learned in class to develop a critical view of both the banking and insurance industry.

Recommended reading

Casu, B. Girardone, C. and Molyneux P. (2015). Introduction to Banking. Pearson Education, 2nd edition. Saunders, A. (2015). Financial Markets and Institutions. McGraw-Hill Education, 6th edition. Mishkin, F. (2013). The economics of money, banking, and financial markets. Pearson Education Inc./Addison-Wesley, 10th edition.

Work load								
Type of course	Number of hours							
Interactive courses	16.0							
Personnal work	20.0							
Independent work								
Reading reference manuals	14.0							

Theory, Exercises, Cases



WORKING CAPITAL MANAGEMENT 1112

-	2022 - 2023	Credit : 2	of Management			
	Class code :	2223_SYL_FI	2223_SYL_FIN_1112			

Level	Year	Semestre	Campus	Language of instruction
Master	-	S2	L/P	English

Prerequisities

Knowledge of present value and future value; risk assessment and measurement; basic familiarity with financial statements. Typically, a student taking this course would have taken basic courses in financial acounting, managerial finance and statistics

Learning objectives

At the end of this course, the student will be able to:

1. Analyze the effects of working capital policies on equity value and default risk.

- 2. Design asset-specific working capital policies (cash, inventory, etc) given the characteristics of the industry and firm
- 3. Determine the best ways to raise and invest short-term funds
- 4. Design a comprehensive optimal working capital policy for the firm
- 1.C Communicate effectively in English
- 2.C Generate sustainable solutions for organizations
- 3.A Breakdown complex organizational problems using the appropriate methodology
- 3.B Propose creative solutions within an organization
- 5.A Predict how business and economic cycles could affect organizational strategy
- 5.C Employ state-of-the-art management techniques
- 6.A Thoroughly examine a complex business situation
- 6.B Synthesize multifaceted information from various sources across different functional fields

Course description

None.

	Assessment / Feedback													
Rated element	1	2	3	4	5	6	7	8	9	10	11	12	13	14
Type of test	Case study	Group report	Presentation	Written exam										

Nb of hours if written exam				2.0					
2nd session									
Coefficient	30.0	20.0	10.0	40.0					

Team assignments (two), group project (with presentation), final exam.

Recommended reading

Short-term Financial Management, 6th Edition, Matthew Hill, Terry Maness and John Zietlow, Cognella Publishing, 2022. ISBN 978-1-5165-9524-5

A course package will be provided to students.

Work load								
Type of course	Number of hours							
Lecture	16.0							
Collective project	24.0							
Research	10.0							



	FINANCIAL ENGIN	EERING 1768			
2022 - 2023	Credit : 2 IÉSEG - School of Management				
Class code :	2223_SYL_FI	FIN			

Level	Year	Semestre	Campus	Language of instruction
Master	-	S2	L/P	English

Prerequisities

There is no prerequisite for this course, but since it is a quantitative course, it is important to review some basic notions of probability and statistics (probability distribution function, cumulative distributions function, mean, variance, Uniform and Gaussian laws, etc...).

Learning objectives

At the end of this course, the student should be able to:

- Understand the language used by quants, traders, risk and portfolio managers.
- Manage the tools to build well-diversified portfolios and estimate the needed risk and return parameters
- Use several approaches to estimate the risk of a portfolio and verify the accuracy of the model
- Apply the Black-Scholes and Merton model to price simple derivatives and hedge derivatives' positions.
- 1.B Successfully collaborate within a intercultural team
- 5.B Construct expert knowledge from cutting-edge information
- 6.C Combine different skills and management disciplines in support of interdisciplinary responsibilities

Course description

The course covers a wide range of financial engineering topics that are used in quantitative day-to-day financial activities:

- Portfolio Management

Buy & Hold, Equally Weighted and Capitalization Weighted Portfolios, Mean-Variance Markowitz portfolio theory, Efficient frontier, Tangency portfolio, Minimum-variance portfolio, Volatility estimation (historical, EWMA and GARCH models), Expected return estimation (CAPM model).

- Risk Management and Regulation

Market and Credit Value-at-Risk (VaR), computation techniques (e.g. historical VaR, hybrid historical VaR, Gaussian parametric VaR), Expected Shortfall (ES), coherent risk measures, convex risk measures, Cornish-Fisher approximation of VaR, Backtesting VaR models, Financial and insurance regulations (Basel and Solvency)

- Trading

Black-Scholes-Merton model (Brownian motion, Martingale, Numeraire), Pricing with BSM, Implied volatility surface (Smile), Greeks, Delta and Gamma hedging, Merton model for the capital structure of firms

Assessment / Feedback														
Rated element	1	2	3	4	5	6	7	8	9	10	11	12	13	14

Type of test	Multiple choice questions	Case study						
Nb of hours if written exam								
2nd session								
Coefficient	30.0	70.0						

For in class activities, we will use a student response system to gather students' results and feedback will be given immediately. Multiple-choice questions will validate students understanding of course material progressively. Additional feedback may be given in class regarding MCQ results depending on class performance. A group work will be proposed by the professor to participate to a deeper understanding of financial engineering concepts through practice and will assess the students' capacity to apply the studied models and techniques.

Recommended reading

Back, K. (2005), A Course in Derivative Securities: Introduction To Theory and Computation, Springer. Dowd, K. (2005) Measuring market risk, Wiley.

Hull, J. (2017) Options, Futures and Other Derivatives, ninth edition, Pearson.

Hull, J. (2018) Risk Management and Financial Institutions, 5th Edition, Wiley.

Work load							
Type of course	Number of hours						
Lecture	10.0						
Interactive courses	6.0						
Personnal work	16.0						
Collective project	18.0						

For in class activities, we will use a student response system to gather students' results and feedback will be given immediately. Multiple-choice questions will validate students understanding of course material progressively. Additional feedback may be given in class regarding MCQ results depending on class performance.



ALTERNATIVE INVESTMENTS 1772

2022 - 2023	Credit : 2	IÉSEG - School	of Management
Class code :	2223_SYL_FI	N_1772	FIN

Level	Year	Semestre	Campus	Language of instruction
Master	-	S2	L/P	English

Prerequisities

Financial Markets

Portfolio Management and Analysis

Learning objectives

At the end of the course, the student should be able to: Understand the alternative ways to manage investment funds Know how hedge funds work : what benefits and what risks ? Know how to assess risks in hedge funds and other alternative investments Know what to take care of when selecting investment funds

- 1.A Demonstrate an international mindset
- 5.B Construct expert knowledge from cutting-edge information
- 5.C Employ state-of-the-art management techniques
- 5.D Make effectual organizational decisions
- 6.A Thoroughly examine a complex business situation

Course description

How to manage funds : investment objective, management style, asset allocation and macro economy, bond and stock picking. The alternative fund management business Hedge funds : benefits and risks Hedge fund strategies in details Risk : how to assess them, how to measure them, how to manage them, how to control them Famous hedge funds blow-ups How to select investment funds

Fund of funds portfolio construction

Assessment / Feedback														
Rated element	1	2	3	4	5	6	7	8	9	10	11	12	13	14
Type of test	End of term exam													
Nb of hours if written exam	3.0													

2nd session								
Coefficient	100.0							

Recommended reading

None.

Work load	
Type of course	Number of hours
Lecture	16.0
Personnal work	24.0
Independent work	
Research	10.0
Total	50.0



AUDITING OF INVESTMENT FIRMS 1775

2022 - 2023	Credit : 2	IÉSEG - School	of Management
Class code :	2223_SYL_FI	N_1775	FIN

Level	Year	Semestre	Campus	Language of instruction
Master	-	S1 / S2	L/P	English

Prerequisities

The course builds on the concepts and methods covered in basic financial markets, asset management and auditing courses. As such, it is at the crossing of finance and audit fields.

Students shall be familiar with common financial products, reading annual reports, accounting concepts such as historical cost vs fair value, and the systems of internal/external audits.

Students shall have general knowledge of asset & risk management, stock markets and the business cycle, statistical analysis.

Learning objectives

- 1.C Communicate effectively in English
- 2.B Solve professional dilemmas using concepts of CSR and ethics
- 2.C Generate sustainable solutions for organizations

Course description

The following topics will be covered during the elective:

- key actors inside/outside an investment management firm
- the changing regulatory landscape surrounding investment management firms
- financial, operational & compliance risk assessment, reporting and monitoring
- investment valuation issues
- performance measurement issues
- investor reporting
- prevention and detection of conflicts of interest
- professional standards and best practices related to the investment management services
- fraud cases and fraud detection techniques in the investment industry
- ESG issues

	Assessment / Feedback													
Rated element	1	2	3	4	5	6	7	8	9	10	11	12	13	14
Type of test	Case study	Multiple choice questions	Presentation	Group project										
Nb of hours if written exam														

2nd session									
Coefficient	20.0	25.0	15.0	40.0					

Assessment will comprise MCQ, case studies, oral presentations and a group project. Oral general feedback on the MCQ, exercises and case studies will be given in class. Written e-mailed detailed feedback on group case studies will be given to each group.

Recommended reading

None.

Work load	
Type of course	Number of hours
Interactive courses	16.0
Personnal work	16.0
Collective project	18.0
Total	50.0



ALTERNATIVE SOURCES OF FUNDING 1780

2022 - 2023	Credit : 2	IÉSEG - School	of Management
Class code :	2223_SYL_FI	N_1780	FIN

Level	Year	Semestre	Campus	Language of instruction
Master	-	S1 / S2	L/P	English

Prerequisities

The student should have some knowledge in Accounting and finance (corporate and market finance, including basic firm valuation methods).

Learning objectives

- 1.A Demonstrate an international mindset
- 1.C Communicate effectively in English
- 4.C Convey powerful messages using contemporary presentation techniques
- 5.A Predict how business and economic cycles could affect organizational strategy
- 5.C Employ state-of-the-art management techniques
- 6.A Thoroughly examine a complex business situation
- 6.C Combine different skills and management disciplines in support of interdisciplinary responsibilities

Course description

This elective course is part of the Financial Transactions and Corporate Strategy major and will focus on sources of funding a company might use.

Topic covered (indicative list) will include the following

- Equity Private placement: how an entrepreneur should start raising equity ? Would include Sponsors, LMBO, financing series (seeds, serie A,...)

- Financing sources for Corporate Ventures (who are the investors ? crowdfunding,...)
- long-term equity and alike financing (IPO, Secondary, ICOs,..) on its processes and valuation issues
- Long-term debt financing (including bank and bonds, subordinated debt, high yield, vulture funds,

Green and social bonds, Hybrid bonds..)

- Real estate: how to value and invest in this alternative to generate funding ?
- short-term financing (Working Capital Management and how to make short-term Financial plannings)

	Assessment / Feedback													
Rated element	1	2	3	4	5	6	7	8	9	10	11	12	13	14
Type of test	Group report	Presentation	Individual report											

Nb of hours if written exam									
2nd session									
Coefficient	50.0	30.0	20.0						

Recommended reading

None.

1

Work load	
Type of course	Number of hours
Interactive courses	16.0
Personnal work	10.0
Collective project	14.0
Independent work	
Reading reference manuals	10.0
Total	50.0



	BLOCKCHAIN FOR E	BUSINESS 2089			
2022 - 2023	Credit : 2 IÉSEG - School of Managen				
Class code :	2223_SYL_FI	FIN			

Level	Year	Semestre	Campus	Language of instruction
Master	-	S2	L/P	English

Prerequisities

None

Learning objectives

By the end of the training, the participants will be able to: Assess the viability of blockchain use-cases Consider the business implications of blockchain Consider the regulatory implications of blockchain Understand the workings of public and permissioned blockchains Understand the potential of blockchain Assess when blockchain is a good solution and when it is not Have a toolbox to move forward within your organization Select the most appropriate blockchain platform depending on the use case Design blockchain solutions

- 3.A Breakdown complex organizational problems using the appropriate methodology

- 3.B Propose creative solutions within an organization

- 5.B Construct expert knowledge from cutting-edge information

- 6.A Thoroughly examine a complex business situation

- 6.C Combine different skills and management disciplines in support of interdisciplinary responsibilities

Course description

- Cryptographic concepts

- Consensus mechanisms

- Token types and features
- Smart-contracts
- Different types of blockchains
- Existing business use-cases
- Business and regulatory implications
- Security aspects
- Development of own or proposed use case

					Asse	ssmen	t / Fee	dback						
Rated element	1	2	3	4	5	6	7	8	9	10	11	12	13	14

Type of test	End of term exam	Group project						
Nb of hours if written exam								
2nd session								
Coefficient	60.0	40.0						

In class feedback

Recommended reading

Bitcoin, the Blockchain and Beyond (J-L Verhelst, 2017)

Work load	
Type of course	Number of hours
Lecture	16.0
Personnal work	10.0
Collective project	10.0
Reading reference manuals	4.0
Research	10.0



EMPLOYEE PERFORMANCE MANAGEMENT 1124

2022 - 2023	Credit : 2.0	IÉSEG - School	of Management		
Class code :	2223_SYL_HR	RM_1124	HRM		

Level	Year	Semestre	Campus	Language of instruction
Master	-	S2	L/P	English

Prerequisities

Organisational Behavior, Human Resource Management

Learning objectives

At the end of the course the student should be able to : - Understand the links between employee performance, team performance and organisational performance - Evaluate and assess performance management systems - Assess the different tools used to set goals and to promote, monitor and appraise employee performance - Be aware of the most common cognitve biases that affect the performance management process and critically identify which tools are relevant to specific situations/ problems of poor performance - Formulate recommendations in specific contexts to optimize current performance management approach - Compose constructive personal feedback and guidance

- 1.B Successfully collaborate within a intercultural team
- 2.C Generate sustainable solutions for organizations
- 3.B Propose creative solutions within an organization
- 4.B Compose constructive personal feedback and guidance
- 4.C Convey powerful messages using contemporary presentation techniques

Course description

This course aims to provide students with a holistic understanding of employee performance management and opportunities for practice of and reflection on tools and techniques to track, monitor and communicate about the performance of employees. By experiencing a simulated work environement, students will become aware that strategic organisational priorities should be aligned with employee performance systems. Additionally, they will be able to assess which of these practices enhance organisational performance and make managerial recommendations accordingly.

					Asse	ssmen	t / Fee	dback						
Rated element	1	2	3	4	5	6	7	8	9	10	11	12	13	14
Type of test	Participation	Individual report	Group project											
Nb of hours if written exam														
2nd session														

Coefficient 20.0 40.0 40.0				I	l.	I.			I.		I.
	Coefficient	20.0	40.0	40.0							

Class participation, Personal assignement, Group assignement with a final presentation and (peer) feedback

Recommended reading

Capita selecta of seminal practical and theoretical journal articles that center on goal-setting, feedback, performance appraisal, cognitive bias and performance management in general.

Work load	
Type of course	Number of hours
Interactive courses	16.0
Personnal work	10.0
Collective project	10.0
Reading reference manuals	7.0
Research	7.0
Total	50.0



GLOBAL LABOUR LAW FOR MANAGERS 1126

2022 - 2023	Credit : 2.0	IÉSEG - School	of Management		
Class code :	2223_SYL_HR	RM_1126	HRM		

Level	Year	Semestre	Campus	Language of instruction
Master	-	S2	L/P	English

Prerequisities

Proficiency in English language.

Basic understanding of any legal system.

Learning objectives

At the end of this course you will:

• Be familiar with the main sources of labour and employment law, at the international, regional (EU) and domestic levels.

- Manage hiring and dismissal situations.
- Prevent harassment and discrimination lawsuits.
- Identify and understand the most important clauses in an employment contract.
- Integrate labour law standards into CSR policies.
- Develop a preventative (legal risk management and compliance) and a proactive managerial
- approach to labour law and employment law (as a source of competitive advantage).
- Minimize labour law-related conflicts and be familiar with dispute resolution methods.

- 1.A Demonstrate an international mindset

- 2.B Solve professional dilemmas using concepts of CSR and ethics
- 3.B Propose creative solutions within an organization
- 4.C Convey powerful messages using contemporary presentation techniques

Course description

1. International and comparative labour law as sources of competitive advantage (ILO, WB databases). Proactive law for global managers.

Sources of Labour Law. International Labor Standards. Domestic law (US and France). EU Labour Law.
 Entering into an employment relationship. Understanding the employment contract. Common contractual clauses (non-

disclosure, non-compete, intellectual property rights, etc.)

- 4. Avoiding discrimination and harassment in the workplace.
- 5. Human Rights, Labour Law and CSR.

	Assessment / Feedback													
Rated element	1	2	3	4	5	6	7	8	9	10	11	12	13	14
Type of test	Continuous assessment	Group project	Written exam											
Nb of hours if written exam														

2nd session									
Coefficient	20.0	30.0	50.0						

Final Exam.

Recommended reading

The professor will provide relevant articles, book chapters and other resources during the course. The students do not need to buy any specific book for this course.

Work load	Work load									
Type of course	Number of hours									
Interactive courses	16.0									
Personnal work	8.0									
Collective project	10.0									
Reading reference manuals	8.0									
Research	8.0									
Total	50.0									



MANAGING WELL-BEING & WORK-LIFE BALANCE 1717

2022 - 2023	Credit : 2	IÉSEG - School	of Management
Class code :	2223_SYL_HR	M_1717	HRM

Level	Year	Semestre	Campus	Language of instruction
Master	-	S2	L/P	English

Prerequisities

An awareness of organisational behaviour. Some experience and capacity to critically engage with peer reviewed research would be helpful.

Learning objectives

Understand the relevance of well being in organizations

Analyze the individual, relational and organizational impact of well being

Apply analytical thinking in identifying organizational issues and critical thinking identify possible corrective actions Understand the definitions of work-life balance and the connected concepts of conflict and enrichment.

Develop knowledge on theories related to well being and work-life balance

Build awareness of the theory of enrichment between domains and the predictors and outcomes of enrichment.

- 1.C Communicate effectively in English
- 2.A Assess the values of the organization in which they work
- 2.C Generate sustainable solutions for organizations
- 3.B Propose creative solutions within an organization

- 6.B Synthesize multifaceted information from various sources across different functional fields

Course description

The course will consist of a combination of lecturing, individual presentations, group discussions and case studies.

	Assessment / Feedback													
Rated element	1	2	3	4	5	6	7	8	9	10	11	12	13	14
Type of test	Participation	Group project	Group report	Individual report										
Nb of hours if written exam														
2nd session														

Coefficient 15.0 20.0 30.0 35

There will be several ways to provide feedback. Individual participation, questions and answers. Group activities during the sessions. Feedback will be provided during class sessions in response to student engagement in discussions. Group level feedback will be provided for the final written assessment.

Recommended reading

Indicative reading:

Beauregard, T. A., & Henry, L. C. (2009). Making the link between work-life balance practices and organizational performance. Human resource management review, 19(1), 9-22.

Brough, P., & O'Driscoll, M. P. (2010). Organizational interventions for balancing work and home demands: An overview. Work & Stress, 24(3), 280-297.

Li, A., McCauley, K. D., & Shaffer, J. A. (2017). The influence of leadership behavior on employee work-family outcomes: A review and research agenda. Human Resource Management Review, 27(3), 458-472.

Campbell, M., & Gavett, G. (2021). What covid-19 has done to our well-being, in 12 charts. Harvard Business Review, 10. Diener, E., & Seligman, M. E. (2004). Beyond money: Toward an economy of well-being. Psychological science in the public interest, 5(1), 1-31.

De Neve, J. E., & Ward, G. (2017). Does work make you happy? evidence from the world happiness report. Harvard Business Review, 4, 1-7.

Work load								
Type of course	Number of hours							
Lecture	8.0							
Interactive courses	8.0							
Personnal work	4.0							
Collective project	7.0							
Individual project	7.0							
E-learning	2.0							
Reading reference manuals	6.0							
Research	8.0							



NEW WORK PRACTISES IN THE DIGITAL AGE 1737

2022 - 2023	Credit : 2	IÉSEG - School of Management					
Class code :	2223_SYL_HR	M_1737	HRM				

Level	Year	Semestre	Campus	Language of instruction
Master	-	S2	L/P	English

Prerequisities

Fundamentals of management, organization theory, management of information systems

Learning objectives

At the end of the course, students should be able to:

- Work in an international and intercultural environment, in a context of digitization, mobility, flexibility and project-based work favored by the use of information technologies;

- Understand the managerial and organizational impacts of new work practices and working arrangements in the digital age;

- Behave ethically and manage responsibly in a globalized, digital and distributed working environment;

- Foster innovation by developing new or creative work practices, working arrangements and modes of management;

- Develop managerial and leadership competences in autonomous, project-based, virtual or distant teams;

-Understand the emergence of new forms of work in the digital age (marked by the collaborative economy and platformbased work);

- 1.A Demonstrate an international mindset
- 1.B Successfully collaborate within a intercultural team
- 2.A Assess the values of the organization in which they work
- 2.B Solve professional dilemmas using concepts of CSR and ethics
- 2.C Generate sustainable solutions for organizations
- 3.B Propose creative solutions within an organization
- 3.C Organize change management processes
- 4.A Appraise the performance of a team
- 4.B Compose constructive personal feedback and guidance
- 4.C Convey powerful messages using contemporary presentation techniques
- 5.A Predict how business and economic cycles could affect organizational strategy
- 5.C Employ state-of-the-art management techniques
- 6.A Thoroughly examine a complex business situation
- 6.B Synthesize multifaceted information from various sources across different functional fields
- 6.C Combine different skills and management disciplines in support of interdisciplinary responsibilities

Course description

This course develops an organizational and managerial approach of new work practices and ways of working in the digital age. It analyzes work transformations (i.e. new work practices and workplace evolutions) in the context of the digitization of our world and the collaborative economy.

Several factors have broken down the nature and form of organizations, as well as their classic boundaries: the increased importance of knowledge work and service industries, the digital revolution & development of information technologies, globalization, evolutions in employee's expectations, as well as mobility issues coupled to costs and space pressures.

These factor, coupled to the covid sanitary crisis, have profoundly disrupted the world of work (towards the development of remote forms of work), and the development of so-called 'new ways of working' ('NWW'). 'New ways of working' impact the social space, territoriality and materiality of organizations and present huge challenges for management and organizations.

We consider in this course that 'new ways of working' require the integrated management of technological, spatiotemporal and organizational cultural changes: i.e. 'Bytes', 'Bricks' and 'Behaviors' (developed in sessions 2, 3, and 4).

This course aims to investigate these transformations in the world of work and to analyze their their impacts at the micro level (in terms of management and organization, power and control issues, humans relations and teamwork) and macro levels (i.e. sociological, digital, ethical, spatiomaterial dimensions).

Overall, this course aims to better understand the evolutions of the world of work, consider the effects of such evolutions on management practices, and, in the end, analyze what the organization of the future will look like.

	Assessment / Feedback													
Rated element	1	2	3	4	5	6	7	8	9	10	11	12	13	14
Type of test	Written exam	Continuous assessment	Group report											
Nb of hours if written exam														
2nd session														
Coefficient	50.0	20.0	30.0											

Evaluation

Regular, oral and written feedback

Recommended reading

None.

Work load

Type of course	Number of hours
Lecture	10.0
Interactive courses	10.0
Personnal work	10.0
Collective project	10.0
Individual project	10.0
Outside training	
Company visit	0.0
Total	50.0



STRATEGY FOR INTERNATIONAL BUSINESS DEVELOPMENT 1130

2022 - 2023	Credit : 2	IÉSEG - School	of Management
Class code :	2223_SYL_IB	E_1130	IBE

Level	Year	Semestre	Campus	Language of instruction
Master	-	S2	L/P	English

Prerequisities

Students should have at succesfully passed undergraduate economics and marketing course in order to understand basic economic and marketing concepts. Notions of geopolitics are required as well as exposure to international news.

Learning objectives

Globalization and digitalization on the economy are leaving compagnies with no choice: they must go international. Large corporations integrated this strategic priority. Still, large number of entrepreneurs are still not comfortable making this strategic move: how and where to sell products or services abroad? This course is dedicated to explore the challenges for going international, the strategies and tools to be implemented to start exporting and then gain additional territories and market shares through channeled partners.

- 1.A Demonstrate an international mindset
- 1.B Successfully collaborate within a intercultural team
- 1.C Communicate effectively in English
- 2.C Generate sustainable solutions for organizations
- 3.B Propose creative solutions within an organization
- 5.A Predict how business and economic cycles could affect organizational strategy
- 5.D Make effectual organizational decisions
- 6.A Thoroughly examine a complex business situation

Course description

Course is following a chronologic logic: 1- Going International: What are the export new comers challenges to be addressed 2- International Business development stategic plan construction 3- Identification of channeled partners 4- Building a B to B partnership abroad 5- Ending a partneship: from channeled sales to local implantation

Assessment / Feedback														
Rated element	1	2	3	4	5	6	7	8	9	10	11	12	13	14
Type of test	Presentation	Group project	Participation											

Nb of hours if written exam									
2nd session	true								
Coefficient	50.0	30.0	20.0						

Recommended reading

Euler Hermes http://www.eulerhermes.com ; World Economic Forum https://www.weforum.org/reports

Digital Marketing (EBG edition)

Authors Hollensen Kotler De Mooij Hofstede

Work load											
Type of course	Number of hours										
Interactive courses	16.0										
Coaching	12.0										
Collective project	16.0										
Independent work											
Research	6.0										

50.0

By email / phone calls



UNDERSTANDING INDIA FOR BUSINESS 1133

2022 - 2023		Credit : 2	IÉSEG - School	IÉSEG - School of Management				
Class code	:	2223_SYL_	BE_1133	IBE				

Level	Year	Semestre	Campus	Language of instruction
Master	-	S1 / S2	L/P	English

Prerequisities

None.

Learning objectives

At the end of the course the student should be able to: - Develop understanding of business environment in India -Differentiate various regions in India and maket features in those regions - Become familiar with major companies in various sectors - Become aware of key issues in managing businesses in India - Understand issues related to engaging with various stakeholders for business in India - Develop awareness of ethics, sustainability and social responsibility issues in doing business in India

- 1.A Demonstrate an international mindset
- 1.B Successfully collaborate within a intercultural team
- 1.C Communicate effectively in English
- 2.B Solve professional dilemmas using concepts of CSR and ethics
- 2.C Generate sustainable solutions for organizations
- 3.A Breakdown complex organizational problems using the appropriate methodology
- 3.C Organize change management processes
- 4.B Compose constructive personal feedback and guidance
- 4.C Convey powerful messages using contemporary presentation techniques
- 5.A Predict how business and economic cycles could affect organizational strategy
- 5.C Employ state-of-the-art management techniques
- 5.D Make effectual organizational decisions
- 6.A Thoroughly examine a complex business situation
- 6.C Combine different skills and management disciplines in support of interdisciplinary responsibilities

Course description

* Key characteristics of contemporary Indian society * The Indian government, politics and bureaucracy * Indian educational system and skill availability * Indian values and their applicability to Marketing, HRM etc. * The Indian markets * Rural urban divide in India * Indian styles of management and leadership * Entrepreneurship and business innovation in India * Challenges for the expatriate executive in India

Assessment / Feedback

Rated element	1	2	3	4	5	6	7	8	9	10	11	12	13	14
Type of test	Individual project	Presentation	Participation											
Nb of hours if written exam														
2nd session	true	true	true											
Coefficient	40.0	30.0	30.0											

Feedback for group presentation within the class hours (collective as a class and for individual groups); Individual feedback by appointment for individual project.

Recommended reading

IESEG online https://www.ieseg-online.com/

Work load									
Type of course	Number of hours								
Interactive courses	16.0								
Personnal work	10.0								
Individual project	14.0								
Research	10.0								



PRODUCTIVITY & BUSINESS PERFORMANCE ANALYSIS 1747

2023 - 2023	Credit : 2	IÉSEG - School	of Management
Class code :	2223_SYL_IB	E_1747	IBE

Level	Year	Semestre	Campus	Language of instruction
Master	-	S2	L/P	English

Prerequisities

Basic accounting

Basic microeconomics

Intermediate descriptive statistics

Intermediate skills on Excel and data manipulation

Learning objectives

measure and explain business financial performance, define and measure productivity gains (LO7A) apply microeconomic analysis to decision methods of businesses or other management units. (LO5C, LO7C) bridge economic theory and management in practice (LO5A) use quantitative techniques such as index numbers, productivity accounting, price recoveries (LO5A) apply productivity accounting tools to real managerial data. (LO5D, LO7B) develop a research project within a multi-cultural student group (LO1A) present results in a professionnal manner (LO1C)

- 1.A Demonstrate an international mindset
- 1.B Successfully collaborate within a intercultural team
- 1.C Communicate effectively in English
- 5.A Predict how business and economic cycles could affect organizational strategy
- 5.B Construct expert knowledge from cutting-edge information
- 5.C Employ state-of-the-art management techniques
- 5.D Make effectual organizational decisions

Course description

The course is divided in two chapters. In the first chapter, performances of DMUs are examined through a decomposition of profit change into quantity and price effects. We present a general methodology based on productivity literature in economics to measure the economic value creation and its distribution among stakeholders. Then, quantitative methodologies such as index numbers are implemented to measure Total Factor Productivity and Price recovery changes over time. In the second chapter, a real world case study applies these productivity accounting tools in an operational and practical manner to US industries over a 32-year period. This study enables to analyze the productive performance of the U.S. economy and the distribution of the fruits of its growth.

Assessment / Feedback														
Rated element	1	2	3	4	5	6	7	8	9	10	11	12	13	14

Type of test	Participation	Group project						
Nb of hours if written exam								
2nd session								
Coefficient	20.0	80.0						

Continuous assessment = participation (20%) •

Final exam = A real world project is developed in groups of several students (80%)

Recommended reading

Productive Accounting, The Economics of Business Performance Emili Grifell-Tatjé, CA Knox Lovell, Cambridge University Press, 2015

Index Number Theory Using Differences Rather Than Ratios, Diewert, W.E. (2005), American Journal of Economics and Sociology, 64(1): 347–395.

An Introduction to Efficiency and Productivity Analysis Tim Coelli, D.S. Prasada Rao and Goerge E. Battese, Kluwer Academic Publishers, Seventh Printing, 2005

Productivité globale et compte de surplus, documents du Centre d'Etudes des Revenus et des Coûts, n°55/56, 1980

Work load								
Type of course	Number of hours							
Lecture	4.0							
Interactive courses	8.0							
Coaching	4.0							
Personnal work	14.0							
Collective project	20.0							



THE ECONOMICS OF ARTIFICIAL INTELLIGENCE 2412

2022 - 2023	Credit : 2	IÉSEG - School of Management					
Class code :	2223_SYL_IB	E_2412	IBE				

Level	Year	Semestre	Campus	Language of instruction
Master	-	S2	L/P	English

Prerequisities

Micro-economics

Learning objectives

At the end of the course, the students should be able to:

- 1. Identify opportunities for AI within a business context.
- 2. Evaluate the potential value, and assessment of inherent risks of AI
- 3. The implication of AI for business managers
- 2.A Assess the values of the organization in which they work
- 3.A Breakdown complex organizational problems using the appropriate methodology
- 3.B Propose creative solutions within an organization
- 4.A Appraise the performance of a team
- 5.B Construct expert knowledge from cutting-edge information
- 5.C Employ state-of-the-art management techniques
- 6.A Thoroughly examine a complex business situation

Course description

Introduction to AI- what is and what can AI do?

Revisiting Economics. Value, value creation and business models The story of cost, quantities and prices updated

Innovation process, disruptive innovation, and technological shifts in an economic context

Strategic implications of AI: Business strategy , network economics and platforms;

Impact of AI on management and organization of the firm

The role of institutions and AI in: Supply of public goods and services, strategic governmental policies In-class assessments: Daily on mandatory readings/videos (quiz)

Case study topics :

- 1. The world's most valuable AI start-up
- 2. Harnessing data to create value
- 3. The voice wars
- 4. Disruptive business models

Assessment / Feedback														
Rated element	1	2	3	4	5	6	7	8	9	10	11	12	13	14

Type of test	Participation	Group report	Case study						
Nb of hours if written exam									
2nd session	true	true	true						
Coefficient	20.0	45.0	35.0						

Recommended reading

Mandatory :

Agrawal, A., Gans, J., Gooldfarb, A., The (surprisingly) simple economics of AI, HBP, Aril2018

Agrawal, A., Gans, J., Gooldfarb, Managing the machines- the challenge ahead, Rothman Magazine,

Agrawal, A., Gans, J., Gooldfarb, Prediction Machines: The Simple Economics of Artificial Intelligence, 8. The Value of Judgment

Brynjolfsson, E;, and Mcafee, A., Artificial intelligence; for real; Harvard Business Review, July, 2017;

Canals, J., Cassi, an, B., Sieber, S., Raes, A., How AI will and won't change the way you manage, IESE insight, 38, 2018. Kietzmann et al. 2020, Deepfake trick or treat, Business Horizons

Kaplan, Andreas & Haenlein, Michael, 2020. "Rulers of the world, unite! The challenges and opportunities of artificial intelligence," Business Horizons, Elsevier, vol. 63(1), pages 37-50.

Milgrom, P., and Tadelis, S., How Articial Intelligence and Machine Learning Can Impact Market Design

Puthiyamadam, T., How the meaning of digital transformation has evolved, Harvard business review, May, 29, 2017 Sjodin, D., Parida, V., Palmie, M., Wincent, J., How AI capabilities enable business model innovation: Scaling AI through coevolutionary processes and feedback loops, Journal of Business

Research 134 (2021) 574-587

Taneja, H., Maney, K., The end of scale MIT Sloan management review, 59(3), 2018

Wallies, J;, Santiagor, D., The future of growth-AI comes of Age

Optional:

Book

The Data Imperative: How Digitalization is Reshaping Management, Organizing, and Work, Hardcover – 29 Oct. 2020 by Henri Schildt

Articles

Szczepanski, M.,: Economic impacts of AI, European parliament, Briefings, PE637.967, July 2019

Shrestha, Y., Krishna, V., von Krogh, G., Augmenting organizational decision-making with deep learning algorithms:

Principles, promises, and challenges, Journal of Business Research, 12, 2021, 588-603

Perez-Vega, Rodrigo, Kaartemo, Valtteri, Lages, Cristiana R., Borghei Razavi, Niloofar, Männistö, Jaakko : Reshaping the contexts of online customer engagement behavior via artificial intelligence: A conceptual framework, Journal of Business Research, Volume 129, May 2021, Pages 902-910

Chakravorti, B., Bhalla, A., Chatturvei, R., Which countries are leading the data economy, Harvard Business Review, January. 24, 2019

Ng, A., How artificial intelligence and data add value to business, Mc Kinsey global institute, March 2018

Work load	
Type of course	Number of hours
Lecture	16.0
Personnal work	10.0
Collective project	10.0
Individual project	6.0
Independent work	
E-learning	4.0
Research	4.0
Total	50.0



DATA ANALYSIS IN PYTHON 1842								
2022 - 2023 Credit : 2 IÉSEG - School of Management								
Class code :	2223_SYL_MIS_1842 MIS							

Level	Year	Semestre	Campus	Language of instruction
Master	-	S1 / S2	L/P	English

Prerequisities

None

Learning objectives

Write basic programs in python Conduct data exploration and visualization in python Scrape data using python Clean data using python Solve basic problems using maching learning techniques in python

- 3.A Breakdown complex organizational problems using the appropriate methodology

- 5.B Construct expert knowledge from cutting-edge information

- 6.A Thoroughly examine a complex business situation

Course description

This course introduces students to the basics of programming with python and it's application in data analytics

	Assessment / Feedback													
Rated element	1	2	3	4	5	6	7	8	9	10	11	12	13	14
Type of test	Multiple choice questions	Individual project												
Nb of hours if written exam														
2nd session														
Coefficient	20.0	80.0												

Evaluation

Recommended reading

None.

Work load									
Type of course	Number of hours								
Personnal work	10.0								
Individual project	20.0								
E-learning	20.0								
Total	50.0								



INTERNATIONAL MARKETING IN EMERGING MARKETS 1172

2022 - 2023	Credit : 2	IÉSEG - School	of Management
Class code :	2223_SYL_M	(T_1172	МКТ

Level	Year	Semestre	Campus	Language of instruction
Master	-	S2	L/P	English

Prerequisities

Students should have the ability to do high-quality secondary research. Further, they should have strong analytical skills to analyse situations and arrive at creative solutions as well as the ability to do teamwork.

Learning objectives

• Identify the key characteristics of an emerging market that are of importance to international marketers and derive implications for marketing to these markets.

• Develop an integrated view of a particular emerging market in terms of its operating environment and consumer behaviour.

• Develop a set of recommendations for the development and/or introduction of products and services in emerging markets.

- Assess and synthesise information from various sources and about different fields.
- Analyse and evaluate the relative importance of the cultural element to work in multicultural environments.
- Demonstrate an intercultural open mindset and work efficiently in an international professional environment.
- Make a professional quality oral presentation by using digital tools and based on academic references.
- 1.A Demonstrate an international mindset
- 1.B Successfully collaborate within a intercultural team
- 1.C Communicate effectively in English
- 2.A Assess the values of the organization in which they work
- 2.B Solve professional dilemmas using concepts of CSR and ethics
- 2.C Generate sustainable solutions for organizations
- 4.A Appraise the performance of a team
- 4.B Compose constructive personal feedback and guidance
- 5.A Predict how business and economic cycles could affect organizational strategy
- 6.C Combine different skills and management disciplines in support of interdisciplinary responsibilities

Course description

The course enables students to understand the particular challenges and opportunities which emerging markets present for international marketers while focusing on marketing aspects (e.g. 4Ps, PEST analysis). In a first instance, the particular context characteristics of emerging markets will be considered, and students, in multicultural teams, will apply this knowledge to research a specific emerging market. Then, the marketing challenges relating to entering and developing products for emerging markets will be considered.

Emerging market strategies will be analysed. The particular role of technology and its disruptive use in

emerging markets will be considered. The bottom of the pyramid will be studied as a special type of emerging market. Students will reflect on what responsible marketing in emerging markets might entail.

Industry insights (via case studies) will provide concrete examples of how, in practice, they enter and compete in emerging markets.

	Assessment / Feedback													
Rated element	1	2	3	4	5	6	7	8	9	10	11	12	13	14
Type of test	Multiple choice questions	Group project	Group project											
Nb of hours if written exam														
2nd session														
Coefficient	20.0	30.0	50.0											

Evaluation

The course uses three assessment mechanisms: In-class contribution and test: 20% Group presentation: 30% Group report: 50%

Recommended reading

Cavusgil, S. Tamer, Pervez N. Ghauri, and Ayse A. Akcal. Doing business in emerging markets. Sage, 2012.

Ghauri, P. and Cateora, P. International Marketing. McGraw Hill Education, 2005

Douglas, Susan P., and C. Samuel Craig. "Convergence and divergence: developing a semiglobal marketing strategy." Journal of International Marketing 19.1 (2011): 82-101.

Additional readings and other materials are posted on ieseg-online

Work load			
Type of course	Number of hours		
Face to face			
Interactive courses	16.0		
Personnal work	9.0		

Collective project	10.0		
Individual project	2.0		
E-learning	4.0		
Reading reference manuals	4.0		
Research	4.0		
Distance learning			
remote videoconferencing	1.0		
Total	50.0		



ESSENTIALS IN DIGITAL COMMUNICATION 1707

2022 - 2023	Credit : 2	IÉSEG - School	of Management
Class code :	2223_SYL_M	KT_1707	МКТ

Level	Year	Semestre	Campus	Language of instruction
Master	-	S2	L/P	English

Prerequisities

Basic marketing management. Some knowledge of advertising or marketing communications is helpful.

Learning objectives

We will explore how to make effective use of the primary tools of digital marketing to enhance brand communications. Specifically, you will learn how to effectively utilize

key aspects of paid-owned-earned ("POE") media, display advertising, and influencer marketing to build and support brand communications. Analyzing and creating powerful social media content will be a focal point of the course. We will also compare and contrast digital communication tools with traditional off-line advertising and their complementary usage.

- 3.A Breakdown complex organizational problems using the appropriate methodology

- 3.B Propose creative solutions within an organization
- 4.C Convey powerful messages using contemporary presentation techniques
- 5.B Construct expert knowledge from cutting-edge information

Course description

The course will be based on lectures, outside readings, in-class exercises and a group project.

	Assessment / Feedback													
Rated element	1	2	3	4	5	6	7	8	9	10	11	12	13	14
Type of test	Group project	Continuous assessment												
Nb of hours if written exam														
2nd session														
Coefficient	80.0	20.0												

Evaluation will be primarily a group project and secondarily in-class activities.

Recommended reading

None.

Work load	
Type of course	Number of hours
Interactive courses	16.0
Personnal work	8.0
Collective project	8.0
Individual project	8.0
E-learning	4.0
Research	6.0
Total	50.0



MARKETING OF ARTS AND CULTURAL INDUSTRIES 1712

2022 - 2023	Credit : 2	Credit : 2 IÉSEG - School				
Class code :	2223_SYL_M	(T_1712	МКТ			

Level	Year	Semestre	Campus	Language of instruction
Master	-	S1 / S2	L/P	English

Prerequisities

It is strongly recommended to have a basic knowledge of marketing principles. No prior experience in or knowledge of the cultural sector is required to succeed in this course.

Learning objectives

At the end of the course, the student should be able to:

- understand the unique issues and challenges for marketers surrounding arts and cultural industries, and understand specificities of various sectors (performing arts, movie, video games, publishing, etc.),

- analyze markets for specific cultural offerings,

- know how to leverage the specificities of cultural markets and cultural consumption to create value for both consumers and organizations,

- be able to suggest innovative and creative solutions to market artistic and cultural products,
- develop efficient marketing strategies for cultural organizations,
- debate on important current issues for cultural organizations.
- 1.C Communicate effectively in English
- 3.B Propose creative solutions within an organization
- 4.C Convey powerful messages using contemporary presentation techniques
- 5.A Predict how business and economic cycles could affect organizational strategy
- 6.A Thoroughly examine a complex business situation
- 6.B Synthesize multifaceted information from various sources across different functional fields

Course description

This course is structured to provide students working knowledge of marketing for the arts, cultural industries and entertainment. We will explore the specificity of cultural products and organizations. In particular, the course will focus on marketing for visual and performing arts, movie, television, music, video games, and publishing. Please note that the course will be restricted to artistic/cultural sectors and will not cover other creative industries (such as design, architecture, media, food/gastronomy). Based on the main characteristics of a) current cultural markets, b) cultural consumption and c) cultural product, we will explore how to develop and adapt an efficient marketing strategy for cultural organizations. We will also debate on current challenges and issues for artistic organizations and cultural industries.

The 4 sessions will be:

- 1. The cultural product
- 2. The cultural consumer
- 3. How marketing strategy for cultural organization differs from traditional marketing approaches
- 4. Debates

Assessment / Feedback

Rated element	1	2	3	4	5	6	7	8	9	10	11	12	13	14
Type of test	Group project	Written exam	Presentation											
Nb of hours if written exam		2.0												
2nd session		true												
Coefficient	20.0	50.0	30.0											

For each debate (in Session 4), two groups will be asked to prepare (at home) on the same topic but with a difference of opinion. The topics will be established during the first session and will cover important and current practical issues in cultural marketing (eg, fixed book price, movie subscription services, competition in streaming services, etc.). During the in-class debate, each group will make points by developing the position presented. They must then respond to arguments presented by the other side. It is essential to not just say that something is so, but to demonstrate why something is so: you need to argue to be convincing (use examples, counter-examples, concepts, philosophical or ethical theories, etc.). Visual support (images, videos, etc.) may be used, but only if they clearly serve and defend the arguments. Also, groups should consider the presence of an audience (the other students and the professor), which is the object of persuasion. At the end of each debate, the audience will vote for the most convincing team. An extra point will be attributed to the winning team. Readings will be provided on IESEG Online but each group is expected to gather additional information on the topic. It is important that you participate to these debates in an appropriate, respectful and professional manner. Healthy disagreement and discussion are a central component of this evaluation, but must be done so on a professional and constructive basis. Please let the other team debate; you will be subject to appropriate penalty for not giving the other side

the opportunity to properly respond to your arguments.

Although the debate will be graded as a group project, each group may decide to be represented by a minimum of two students.

Recommended reading

To keep up with the latest developments in cultural marketing, the requested readings will be posted on IESEG Online and are subject to change. Class discussion is a crucial element in both the learning and enjoyment of the class. Requested readings will be discussion starters in class. Please read them carefully.

Not mandatory readings:

Colbert, F. (ed.), (2012), Marketing Culture and the Arts, HEC Montreal Editions, Fourth Edition.

Kerrigan, F. (2010), Film Marketing, Elsevier, First Edition.

O' Reilly, D. and Kerrigan, F. (ed.), Marketing the Arts: A Fresh Approach, Routledge, Second Edition.

Thompson, J.B. (2101), Merchants of Culture: The Publishing Business in the Twenty-First Century, Plume, Second Edition.

Work load	
Type of course	Number of hours
Interactive courses	16.0

Personnal work	12.0
Collective project	14.0
Reading reference manuals	8.0
Total	50.0



NEGOTIATION AND CONTRACT LAW 1187

2022 - 2023	Credit : 2	IÉSEG - School	of Management
Class code :	2223_SYL_NE	G_1187	NEG

Level	Year	Semestre	Campus	Language of instruction
Master	-	S2	L/P	English

Prerequisities

Interest in acquiring a legal perspective of contracts. Motivation to participate in class and invest time in private study.

Learning objectives

At the end of the course, the student should be able to: - Understand how the law of contracts functions in commercial negotiations and relationships in order to negotiate more effectively, to anticipate contract-related problems and to know when and how to liaise with legal counsel. In particular, students should: - Have a practical understanding of the legal system. - Understand the purpose, basic legal elements and terms of a contract and understand how contracts are made. - Be familiar with the legal framework for contracts. - Identify an unenforceable contract and understand the legal remedies in the event of a dispute

- 1.A Demonstrate an international mindset
- 1.C Communicate effectively in English
- 2.A Assess the values of the organization in which they work

Course description

A skilled negotiator must have a solid understanding of contract law, which lies at the heart of all commercial activity. This foundational course will provide students with insight into the key elements of contract law and negotiations so that they can better manage their commercial relationships and projects. Through in-class discussion and case study analysis as well as take-home assignments, students will learn theory and real-life practice. The course topics will include the legal framework surrounding contracts and the basics thereof such as the formation, performance, breach, termination and interpretation of a contract and the significance of contract towards the parties thereto and third parties. Students will also be introduced to the do?s and don?ts of contract drafting.

	Assessment / Feedback													
Rated element	1	2	3	4	5	6	7	8	9	10	11	12	13	14
Type of test	Participation	Multiple choice questions	Group project											
Nb of hours if written exam		2.0												
2nd session														
Coefficient	20.0	40.0	40.0											

Students' evaluation includes: 30% based on their class performance (presence, punctuality, participation and preparedness), 35% on in-class group assignments and 35% on final MCQ exam.

Recommended reading

Further suggested readings may be provided during class and via the internet

Work load						
Type of course	Number of hours					
Interactive courses	24.0					
Personnal work	12.0					
Individual project	8.0					
Research	6.0					
Total	50.0					



ESSENTIALS OF PRACTICAL NEGOTIATION SKILLS 1191

2022 - 2023	Credit : 2	IÉSEG - School	of Management
Class code :	2223_SYL_NE	G_1191	NEG

Level	Year	Semestre	Campus	Language of instruction
Master	-	S1 / S2	L/P	English

Prerequisities

None.

Learning objectives

At the end of the course, participants would be able to:

- Understand the basics of principled or integrative bargaining strategies, as laid out in the bestselling book Getting to Yes (Roger Fisher & William Ury, 1981) and differentiate them from distributive negotiation strategies.

- Apply the processes unveiled in the class role-play scenarios to real-life negotiations, perceived as all processes aiming for mutually beneficial outcomes and the creation/maintenance of long term relationships.

- Conceptualize the ins-and-outs of negotiation and apply these concepts into planning and preparing all kinds of professional negotiations. - Understand the communication processes taking place at and around the negotiation table.

- Identify the variables in the negotiation process which make principled negotiation possible, especially the key behavioral characteristics of the players.

- 1.C Communicate effectively in English
- 3.A Breakdown complex organizational problems using the appropriate methodology
- 3.B Propose creative solutions within an organization
- 5.D Make effectual organizational decisions
- 6.A Thoroughly examine a complex business situation

Course description

The course will be made of a mix of theory delivered to the students and application exercises, with at least one main role play per day. Those will be based on realistic scenarios and enable participants to practice negotiation in real-life settings. Extended class discussions will be used to guarantee appropriation of the course concepts and the creation of linkages with the participants' own experiences. The course will cover universally applicable negotiation tools, methods and skills. In particular, the following aspects will be presented: integrative (win-win) vs. distributive (e.g. money) negotiation settings, zone of possible agreement, planning and preparation, creativity, communication and process. The objective is to provide students with key analysis grids and tools to better understand negotiation, and hence negotiate more effectively in various settings.

	Assessment / Feedback													
Rated element	1	2	3	4	5	6	7	8	9	10	11	12	13	14

Type of test	Participation	Written exam						
Nb of hours if written exam		2.0						
2nd session								
Coefficient	60.0	40.0						

Students are evaluated based on their performance in negotiation role plays and on their behavior during the course (presence, participation, punctuality, involvement in role plays) and through an exam based both on the course compulsory book and lecture content. Collective feedback will be provided on the different assignments and the negotiation role plays. Whenever applicable, feedback will be related to the learning goals and learning objectives of the course, which will be communicated to all students at the beginning of the course.

Recommended reading

Class book (Required): Fisher R, Ury W & Patton B. Getting to Yes. Penguin Books ; Lewicki, R.J., Barry B. & Saunders D.M. (2009) Negotiation 6th edition. McGraw Hill.

Work load	
Type of course	Number of hours
Interactive courses	16.0
Personnal work	34.0



RELATIONSHIP MANAGEMENT IN EMERGING MARKETS 1740

2022 - 2023	Credit : 2	IÉSEG - School	of Management
Class code :	2223_SYL_NE	G_1740	NEG

Level	Year	Semestre	Campus	Language of instruction
Master	-	S1 / S2	L/P	English

Prerequisities

Marketing

Learning objectives

- differentiate between b2b and b2c marketing
- appreciate the impact that internal and external elements have on b2b purchasing behaviour
- understand the need for b2b firms to coordinate their activities through value chains
- understand how b2b firms are embedded within dynamic b2b networks
- understand and appreciate alternative frameworks for analysing the impact of culture on long-term b2b relationships
- understand the key concepts of trust and social capital within exchange transactions
- describe the key elements of enduring long-term b2b relationships
- appreciate the difficulties in building enduring long-term relationships with exchange partners across national borders
- 1.A Demonstrate an international mindset
- 1.B Successfully collaborate within a intercultural team
- 1.C Communicate effectively in English
- 5.A Predict how business and economic cycles could affect organizational strategy
- 6.A Thoroughly examine a complex business situation

Course description

2 x 2 hour lecture/tutorial/seminar per day for four days

	Assessment / Feedback													
Rated element	1	2	3	4	5	6	7	8	9	10	11	12	13	14
Type of test	End of term exam	Case study												
Nb of hours if written exam	2.0													

2nd session	true	true						
Coefficient	40.0	60.0						

Written evaluation of case study Oral response to guestions/clarification of teaching material

Recommended reading

Ellis, N. 2011. Business-to-business marketing. Relationships, networks and strategies. Oxford University Press. Anderson, J.C., Hakansson, H. and Johanson, J. 1994. Dyadic business relationships within a business network context. Journal of Marketing, 58(4): 1-15.

Batt, P.J. and Rexha, N. 1999. Building trust in agribusiness supply chains: a conceptual model of buyer-seller relationships in the seed potato industry in Asia. Journal of International Food & Agribusiness Marketing, 11(1): 1-17.

Batt, P.J. and Purchase, S. 2004. Managing collaboration within networks and relationships. Industrial Marketing Management 33 (2004) 169–174

Halinen, A. and Tahtinen, J. 2002. A process theory of relationship ending. International Journal of Service Industry Management, 13(2): 163-180.

Hingley, M.K. 1995. Power to all our friends? Living with imbalance in buyer-seller relationships. Industrial Marketing Management, 34: 848-858.

Morgan, R.M. and Hunt, S.D. 1994. The commitment-trust theory of relationship marketing. Journal of Marketing, 58(3): 20-38.

Webster, F.E. 1992. The changing role of marketing in the corporation. Journal of Marketing, 56(4): 1-17.

Wilson, D.T. 1995. An integrated model of buyer-seller relationships. Journal of the Academy of Marketing Science, 23(4): 335-345.

Fletcher, R. and Fang, T. 2006. Assessing the impact of culture on relationship creation and network formation in emerging Asian markets. European Journal of Marketing, 40(3/4): 430-446.

Hofstede, G. 1994. The business of international business is culture. International Business Review, 3(1): I-14.

Hooker, J. 2009. Corruption from a cross-cultural perspective. Cross Cultural Management 16(3): 251-267.

Schwartz, S.H. 1999. A theory of cultural values and some implications for work. Applied Psychology: an International Review, 48(1): 23-47.

Smith, P.B., Dugan, S. and Trompenaars, F. 1996. National culture and the values of organisational employees: a dimensional analysis across 43 nations. Journal of Cross Cultural Psychology, 27(2): 231-264.

Batt, P.J. 2016. Key success factors in mobilising collaborative farmer groups. In Da Silva, C., Mpagalile, J., van Rooyen, J. and Rizzo, C. (ed). Enabling more inclusive and efficient food and agricultural systems in Africa. FAO session at the IFAMA World Forum. 18 June 2014, Cape Town, South Africa. 45-56.

Batt, P.J. 2008. Building social capital in networks. Industrial Marketing Management, 47: 487-491.

Christy, R., Mabaya, E., Wilson, N., Mutambatsere, E. and Mhlanga, N. 2009. Enabling environments for competitive agroindustries. In da Silva, C.A., Baker, D., Shepherd, A.W., Jenane, C. and Miranda da Cruz, S. Agro-industries for Development. CABI and FAO.

Karhunen, P., Kosonen, R., McCarthy, D.J. and Puffe, S.M. 2018. The darker side of social networks in transforming economies: corrupt exchange in Chinese guanxi and Russian blat/svyazi. Management and Organization Review 14:2, 395-419.

Lyon, F. 2000. Trust, networks and norms: the creation of social capital in agricultural economies in Ghana. World Development, 28(4): 663-681.

Berger, R., Silbiger, A., Herstein, R. and Barnes, B.R. 2015. Analysing business-to-business relationships in an Arab context. Journal of World Business, 50: 454-464.

Shaikh, H.A., Purchase, S. and Brush, G. 2019. Arabic business relationship. Journal of Business and Industrial Marketing 34(2): 412-425.

Yen, D.A., Barnes, B.R. and Wang, C.L. 2011. The measurement of guanxi: introducing the GRX scale. Industrial Marketing Management, 40: 97-108.

Work load	
Type of course	Number of hours
Interactive courses	16.0
Collective project	8.0
Independent work	
Reading reference manuals	26.0
Total	50.0



DECISION-MAKING FOR MANAGERS 1845

2022 - 2023	Credit : 2	Credit : 2 IÉSEG - School			
Class code :	2223_SYL_NE	G_1845	HRM		

Level	Year	Semestre	Campus	Language of instruction
Master	-	S2	L/P	English

Prerequisities

+ It is recommended that students attending the course are able to understand and speak English and that they have a basic knowledge of social cognition theories. It is therefore recommended -- but not required -- that students have taken an introductory course to social and/or cognitive psychology before participating in the course on Decision making for Managers.

Learning objectives

+ Understand the socio-cognitive processes underlying the decision-making processes of managers.

+ Apply the processes unveiled in the class role play scenarios to real-life decision-making situations.

+ Use scientific knowledge to appraise possible risks in decision-making situations and implement strategies to improve decision-making processes.

- 1.C Communicate effectively in English
- 3.A Breakdown complex organizational problems using the appropriate methodology
- 3.B Propose creative solutions within an organization
- 5.D Make effectual organizational decisions
- 6.A Thoroughly examine a complex business situation

Course description

The course is highly interactive with many exercises and simulations. The content is learned in a combination of class lectures, practical assignments, simulations, and class discussions.

The following topics will be covered:

- Rules and concepts of decision making in a managerial context
- Heuristics in individual decision-making
- Heuristics in collective decision-making
- + Session 1: Individual decision-making
- + Session 2: Collective decision-making
- + Session 3: Collective decision-making in mixed motive contexts
- + Session 4: Advanced topics

	Assessment / Feedback													
Rated element	1	2	3	4	5	6	7	8	9	10	11	12	13	14
Type of test	Participation	Individual project	End of term exam											

Nb of hours if written exam			2.0						
2nd session									
Coefficient	20.0	35.0	45.0						

Students will receive grades for the main assignments. Students will receive personalized feedback on their performance in class and online activities via the Decision-Making Profiler. This feedback will integrate suggestions about concrete strategies to implement in order to improve the way they make decisions.

Recommended reading

- + Fiske, S. T., & Macrae, C. N. (Eds.). (2012). The SAGE handbook of social cognition. Sage.
- + Stangor, C., Jhangiani, R., & Tarry, H. (2014). Principles of social psychology. BCcampus.

Work load	
Type of course	Number of hours
Lecture	0.0
Interactive courses	16.0
Directed work	0.0
Coaching	0.0
Personnal work	14.0
Collective project	0.0
Individual project	10.0
E-learning	0.0
Reading reference manuals	6.0
Research	0.0
Outside training	
Outside visit	0.0
Company visit	0.0
Distance learning	
remote videoconferencing	0.0
remote seminar	0.0
Total	46.0



BUSINESS PROCESS ANALYSIS 1199

-	2022 - 2023	Credit : 2	dit : 2 IÉSEG - School of Man					
	Class code :	2223_SYL_OF	PS_1199	OPS				

Level	Year	Semestre	Campus	Language of instruction
Master	-	S2	L/P	English

Prerequisities

If you are weak in terms of the below knowledge, Do NOT enroll in this course.

1) General knowledge (e.g., compute average);

2) Basic math. knowledge (e.g., algebra);

3) Substantial knowledge of statistics and probability (e.g., sample size, number of samples, the bell curve of normal distributions);

4) Background knowledge of operations/supply chain management; and

5) Basic problem analysis skills (e.g., understand the meaning of a text).

Learning objectives

At the end of the course, the student should be able to:

- Design processes to serve customers in a timely fashion while maintaining high productivity,

- Understand the role of demand forecasting and generate forecasts using suitable forecasting techniques,

- Understand and further select suitable quantitative models to control processes such as high product quality can be maintained,

- Understand the reasons for queues often seen in business processes and develop quantitative approaches to reduce queues.

- 1.A Demonstrate an international mindset
- 1.B Successfully collaborate within a intercultural team
- 1.C Communicate effectively in English
- 2.C Generate sustainable solutions for organizations
- 3.A Breakdown complex organizational problems using the appropriate methodology
- 3.B Propose creative solutions within an organization
- 4.A Appraise the performance of a team
- 4.B Compose constructive personal feedback and guidance
- 4.C Convey powerful messages using contemporary presentation techniques
- 5.B Construct expert knowledge from cutting-edge information
- 5.C Employ state-of-the-art management techniques
- 5.D Make effectual organizational decisions
- 6.A Thoroughly examine a complex business situation
- 6.B Synthesize multifaceted information from various sources across different functional fields

Course description

Session 1: Process analysis and selection

Session 2: Demand forecasting

Session 3: Quality control Part I: statistical process control

Session 4: Quality control Part II: process capability Additional: Waiting line management

Assessment / Feedback Rated element 1 2 3 4 5 6 7 8 12 9 10 11 13 14 Group project Written exam Participation Type of test Nb of hours if 2.0 written exam 2nd session Coefficient 50 30 20

Evaluation

Feedback will be given both face-to-face and in written communications.

Recommended reading

There are no compulsory textbooks for this course. The below books are recommended for reading. 1. Operations Management, (chapter 4 for demand forecasting, supplement 6 for control charts and process capability) J. Heizer and B. Render, Pearson, ISBN 13: 978-0-27-375595-1, ISBN 10: 0-27-375595-1. 2. Operations Management, W.J. Stevenson, 10th Edition, McGraw-Hill/Irwin, 2009, ISBN: 0070091773, 9780070091771. (Other editions are fine as well.) (chapter 2 for productivity, 3 for demand forecasting, 5 for process selection, 10 for control charts and process capability, and18 for waiting line management)

3. Operations Management for Competitive Advantage with Global Cases, (chapters 5 for process analysis, 6 for process selection, technical note 8 for control charts and process capability) R. B. Chase, R. R. Jacobs, and N.J. Aquilano, McGraw-Hill/Irwin, 2009, ISBN: 0-07-111552-8.

4. An Introduction to Management Science: Quantitative Approaches to Decision Making, D.R. Anderson, Sweeney, D.J., William, T.A., Camm, J.D., and Martin, R.K., 13th Edition, South-Western Gengage Learning, 2011, ISBN-13: 978-111532222. (Other editions are fine as well.) (chapter 12 for waiting line management) ;

4. IESEG ONLINE IESEG ONLINE

Work load

Type of course

Number of hours

Interactive courses	16.0
Personnal work	6.0
Collective project	4.0
Reading reference manuals	6.0
Total	32.0



CLOSED-LOOP SUPPLY CHAINS & REVERSE LOGISTICS 1201

2022 - 2023	Credit : 2	IÉSEG - School of Management					
Class code :	2223_SYL_OF	PS_1201	OPS				

Level	Year	Semestre	Campus	Language of instruction
Master	-	S2	L/P	English

Prerequisities

Supply Chain Management course

Learning objectives

- 1.A Demonstrate an international mindset
- 1.B Successfully collaborate within a intercultural team
- 1.C Communicate effectively in English
- 2.A Assess the values of the organization in which they work
- 2.C Generate sustainable solutions for organizations
- 3.A Breakdown complex organizational problems using the appropriate methodology
- 3.B Propose creative solutions within an organization
- 3.C Organize change management processes
- 5.B Construct expert knowledge from cutting-edge information
- 6.A Thoroughly examine a complex business situation
- 6.C Combine different skills and management disciplines in support of interdisciplinary responsibilities

Course description

Lecture Group Discussions Case Study Group Projects

	Assessment / Feedback													
Rated element	1	2	3	4	5	6	7	8	9	10	11	12	13	14
Type of test	Individual project	End of term exam	Participation											

Nb of hours if written exam		1.0							
2nd session									
Coefficient	45.0	45.0	10.0						

Online Feedback/Teaching Evaluations

Recommended reading

None.

Work load	
Type of course	Number of hours
Lecture	16.0
Personnal work	3.0
Individual project	7.0
E-learning	2.0
Reading reference manuals	10.0
Research	12.0
Total	50.0

There will be quiz/tests, exam, and individual projects as part of the assessment of the student's knowledge.



SUSTAINABILITY MANAGEMENT & REPORTING 1092

2022 - 2023	Credit : 2	IÉSEG - School of Management					
Class code :	2223_SYL_ST	S_1092	STS				

Level	Year	Semestre	Campus	Language of instruction
Master	-	S2	L/P	English

Prerequisities

None.

Learning objectives

- Understand how the concept of sustainability can be integrated into strategic management;

- Understand the methodology of social and ethical accounting, auditing and reporting and of sustainability reporting and assurance;

- Critically analyse the quality of corporate sustainability reports with reference to international standards (e.g. AA1000 and GRI)

- 2.C Generate sustainable solutions for organizations
- 6.A Thoroughly examine a complex business situation

Course description

The core dimensions of sustainability (economic-social-environmental) will be discussed in relation to strategic managagement of the corporation, showing how a stakeholder oriented approach can help managers to create value in a sustainable way. students will then analyse the logic, methodology and international standards for the practice of social and ethical accounting, auditing and reporting (AA1000) and of sustainability management and reporting (GRI). Finally, students will critically analyze real examples of corporate sustainability reporting, assessing their quality in light of the concepts and methodologies discussed in the course.

	Assessment / Feedback													
Rated element	1	2	3	4	5	6	7	8	9	10	11	12	13	14
Type of test	Continuous assessment	Group project	Individual report											
Nb of hours if written exam														
2nd session														
Coefficient	30.0	30.0	40.0											

Evaluation

Recommended reading

- R.E. Freeman, J.S. Harrison, A.C. Wicks, B.L. Parmar and S. de Colle (2010), Stakeholder Theory: The State of the Art, (only Chapter 1, pages 3-29 and Chapter 8, pages: 235-264), Cambridge University Press
- S. Zadek. 1998. 'Balancing Performance, Ethics, and Accountability', Journal of Business Ethics 17: 1421–1441

- AA1000 Principles

Work load	
Type of course	Number of hours
Lecture	16.0
Personnal work	8.0
Collective project	5.0
Individual project	5.0
Reading reference manuals	8.0
Research	8.0
Total	50.0



DATA SCIENCES 1653 2022 - 2023 Credit : 2 IÉSEG - School of Management Class code : 2223_SYL_FIN_1653 FIN

Level	Year	Semestre	Campus	Language of instruction
Master	-	S1 / S2	L/P	English

Prerequisities

None

Learning objectives

Visualize data using Tableau Source data using SQL Analyze data using python Recall basic machine learning concepts

- 3.A Breakdown complex organizational problems using the appropriate methodology
- 4.C Convey powerful messages using contemporary presentation techniques
- 5.B Construct expert knowledge from cutting-edge information
- 5.C Employ state-of-the-art management techniques

Course description

This course explores introductory topics in data analytics including data sourcing using SQL, data data visualization with Tableau, data analytics with python, and a short introduction to Machine Learning.

	Assessment / Feedback													
Rated element	1	2	3	4	5	6	7	8	9	10	11	12	13	14
Type of test	Multiple choice questions	Individual project	Individual project	Individual project										
Nb of hours if written exam														
2nd session														
Coefficient	10.0	30.0	30.0	30.0										

Evaluation

Recommended reading

None.

Work load									
Type of course	Number of hours								
Individual project	25.0								
E-learning	25.0								
Total	50.0								



POSITIVE LEADERSHIP DEVELOPMENT 1652

2022 - 2023	Credit : 4	IÉSEG - School	of Management		
Class code :	2223_SYL_HR	M_1652	HRM		

Level	Year	Semestre	Campus	Language of instruction
Master	-	S2	L/P	English

Prerequisities

To participate in this course students should have knowledge of basic concepts in organizational behavior of which an introduction to leadership theory should be an integral aspect. In other words, as this is an advanced class, students are expected to have basic knowledge/understanding of leadership and OB-concepts and theory. Students enlisting for this course should have the ambition to improve their leadership skills, but more specific should be willing to engage in reflection and feedback (giving and receiving).

Learning objectives

- 2.C Generate sustainable solutions for organizations
- 3.C Organize change management processes
- 4.A Appraise the performance of a team
- 4.B Compose constructive personal feedback and guidance
- 5.C Employ state-of-the-art management techniques
- 5.D Make effectual organizational decisions

Course description

The aim of this class is to develop leadership potential and sharpen leadership competencies through experiential learning: through a series of lectures and exercises. This class develops leadership knowledge, skills, and attitudes in four important leadership domains: task-oriented, relation-oriented, change-oriented, and ethics-oriented leadership. We use a 3D model for leadership development (Leroy-Claeys) that will function as a compass for effective leadership behavior, but will also allow to gain confidence in ones abilities and posture as a positive leader.

	Assessment / Feedback													
Rated element	1	2	3	4	5	6	7	8	9	10	11	12	13	14
Type of test	Multiple choice questions	Presentation	Participation	Individual project										
Nb of hours if written exam														
2nd session														

Coefficient 10 30 30.0 30

Students get feedback while delivering the exercises and assignments in the classroom but a personal coaching session with the professor is also offered.

Recommended reading

The professors will give specific literature for every module, but as a general suggestions we refer to the world our model relies on

Yukl, G. (2012). Effective leadership behavior: What we know and what questions need more attention. The academy of management perspectives. Vol. 26. The academy of management perspectives (pp. 66–85). . https://doi.org/10.5465/amp.2012.0088

Yukl, G., Gordon, A., & Taber, T. (2002). A hierarchical taxonomy of leadership behavior: Integrating a half century of behavior research. Journal of Leadership & Organizational Studies, 9, 15–32. https://doi.org/10.1177/107179190200900102

Leroy, H. et al. (2018), Managing people in organizations: Integrating the study of HRM and leadership. HRMR 28/3, 249-257.

Work load								
Type of course	Number of hours							
Face to face								
Lecture	22.0							
Personnal work	10.0							
Collective project	27.0							
Individual project	20.0							
E-learning	15.0							
Outside training								
Outside visit	6.0							

12/01/23 10:52



PERSONAL DATA PROTECTION AND MANAGEMENT 2586

2023 - 2023	2023 - 2023 Credit : 2		of Management
Class code :	2223_SYL_LA	W_2586	LAW

Level	Year	Semestre	Campus	Language of instruction
Master	-	S1 / S2	L/P	English

Prerequisities

Students must have completed all previous law courses or have a basic understanding of contract law, torts, and company law.

Learning objectives

At the end of the course, the student should be able to:

- Understand the international framework of privacy law, in general, and the EU personal data protection rules, in particular.
- Learn how to safely acquire, process and transfer personal data.
- Be familiar with best practices to achieve GDPR compliance and minimise legal risk.
- Think out of the box and use privacy and data protection law as a source of competitive advantage (bonus).
- 1.A Demonstrate an international mindset
- 2.B Solve professional dilemmas using concepts of CSR and ethics
- 4.C Convey powerful messages using contemporary presentation techniques
- 5.B Construct expert knowledge from cutting-edge information

Course description

1. The international framework (US, Chinese and EU approaches).

2. Privacy, personal data and human rights.

3. GDPR: key concepts, actors and principles. Scope. Lawful bases for processing. Data controllers and data processors' obligations. Data subjects rights. International data transfers.

4. GDPR compliance. Using privacy and data protection laws for competitive advantage.

5. Data protection, Intellectual Property and Artificial Intelligence.

	Assessment / Feedback													
Rated element	1	2	3	4	5	6	7	8	9	10	11	12	13	14
Type of test	Continuous assessment	Group project	End of term exam											
Nb of hours if written exam			2.0											
2nd session			true											
Coefficient	20.0	30.0	50.0											

Individual and in groups, during class and after the examinations.

Recommended reading

The professor will provide relevant articles, book chapters and other resources during the course. The students do not need to buy any specific book for this course.

The works mentioned below are suggested for reference.

- Handbook on European data protection law, 2018 (https://op.europa.eu/en/publication-detail/-/publication/5b0cfa83-63f3-

11e8-ab9c-01aa75ed71a1)

- Paul Voigt, Axel von dem Bussche, The EU General Data Protection Regulation (GDPR) - A Practical Guide, 2017 - Salami, E. A. (2017). An Analysis of the General Data Protection Regulation (EU) 2016/679

[https://papers.ssrn.com/sol3/papers.cfm?abstract_id=2966210]

Mandatory webinar:

- LinkedIn Learning: GDPR Compliance: Essential Training Course (1h 24m)

Work load						
Type of course	Number of hours					
Lecture	16.0					
Personnal work	8.0					
Collective project	8.0					
Reading reference manuals	8.0					
Research	8.0					
Distance learning						

remote seminar	2.0
Total	



PREPARATION AU DELF B1 ET B2 0520

2022 - 2023	Credit : 2	IÉSEG - School	ool of Management		
Class code :	2223_SYL_LAN_	FRE_0520	LAN_FRE		

Level	Year Semestre		Campus	Language of instruction
	Ν	NA	L/P	

Prerequisities

FRENCH Level B1

Learning objectives

At the end of the course, the student should be able to : Organise thoughts and thus an argument based on a written or audio document. Make a written or oral presentation on a given theme. Level B1 or/and B2

- 1.A Demonstrate an international mindset
- 1.B Successfully collaborate within a intercultural team

Course description

Listening, Reading, Speaking and Writing exercices

Assessment / Feedback														
Rated element	1	2	3	4	5	6	7	8	9	10	11	12	13	14
Type of test	Continuous assessment			End of term exam										
Nb of hours if written exam				1.5										
2nd session														
Coefficient	60.0			40.0										

Evaluation

Detailed and regular individual feedback will be provided by professors to students to help them in their progression and help them if necessary

Recommended reading

Réussir le DELF B2, éditions DIDIER ; Réussir le DELF B1, éditions DIDIER ; Intranet de l'école www.ieseg-online.com

Work load	
Type of course	Number of hours
Face to face	
Interactive courses	14.6
Independent study	
Personnal work	9.2
Independent work	
E-learning	1.6
Total	25.0

Readings in order to deepen your understanding of themes done in class as well as written and oral comprehension. A written expression on IESEG-ONLINE with feedback ; Research for presentations and preparation of the exercices



BIEN PRONONCER LE FRANCAIS 0521

2022 - 2023	Credit : 1	IÉSEG - School	of Management
Class code :	2223_SYL_LAN_	FRE_0521	LAN_FRE

Level	Year Semestre		Campus	Language of instruction
	N	NA	L/P	

Prerequisities

no prerequisite

Learning objectives

At the end of the course, the student should be able to : Master mecanisms and the functionning of the French pronunciation, that will enable them to have greater competence in listening and speaking and even writing thanks to the link between written and spoken forms.

- 1.A Demonstrate an international mindset
- 1.B Successfully collaborate within a intercultural team

Course description

Theoritical part : discovering the sounds, the phonatory organs used and comparaison with the students' native languages.
 Practical part : speaking exercices, listening, simultaneous and deferred repetition, role-plays... We will use authentic documents: songs, clips...

	Assessment / Feedback													
Rated element	1	2	3	4	5	6	7	8	9	10	11	12	13	14
Type of test	Continuous assessment	End of term exam												
Nb of hours if written exam														
2nd session														
Coefficient	60.0	40.0												

Evaluation

Continuous assessment : 60% Final exam : 40%

Recommended reading

IESEG Online http://www.ieseg-online.com/

Work load	Work load									
Type of course	Number of hours									
Interactive courses	14.6									
Personnal work	9.2									
E-learning	1.2									
Total	25									



FRENCH AS A FOREIGN LANGUAGE 3209

2023 - 2023	Credit : 2	IÉSEG - School	l of Management		
Class code :	2223_SYL_LAN_	FRE_3209	LAN_FRE		

Level	Year	Semestre	Campus	Language of instruction					
	Ν	NA	L/P	French					
	-								

Prerequisities

Learning objectives

- null

Course description

	Assessment / Feedback													
Rated element	1	2	3	4	5	6	7	8	9	10	11	12	13	14
Type of test	Continuous assessment	Oral assessment	End of term exam											
Nb of hours if written exam														
2nd session														
Coefficient	60	20	20											

Evaluation

None.

Recommended reading

None.

Work load	
Type of course	Number of hours
Interactive courses	22.5
Personnal work	21.5
E-learning	6
Total	50



FRENCH AS A FOREIGN LANGUAGE (AVANCE) 2553

2022 - 2023	Credit : 2	IÉSEG - School	of Management	
Class code :	2223_SYL_LAN_	FRE_2553	LAN_FRE	

Level	Year	Semestre	Campus	Language of instruction				
	Ν	NA	L/P	French				

Prerequisities

The student has completed a semester course preparing for starting level B2 [either at léseg or in another learning context]: At this stage, the student "understands the essential content of concrete or abstract topics in a complex text, including a technical discussion in his/her speciality (...)" Source: Council of Europe (2001)

Learning objectives

The aim of this course is to allow you to use the French language with ease and spontaneity, to be able to follow a complex argumentation et to present your views. At the end of this level, you will be able to express yourself with precision and ease in personal, professional and academic fields.

- 1.A Demonstrate an international mindset
- 1.B Successfully collaborate within a intercultural team

Course description

You will be able to watch a radio, television program and most of the current standard French movies. You will work on documents for the general public rather long, but also on texts or recordings dealing with more specialized fields. You will reformulate complex information you will have read, or heard. You will give presentations. The papers discussed will cover current topics, French society and cultural traits and behaviors. You will write clear, detailed and structured texts.

	Assessment / Feedback													
Rated element	1	2	3	4	5	6	7	8	9	10	11	12	13	14
Type of test	Continuous assessment	Oral assessment	End of term exam											
Nb of hours if written exam														
2nd session														
Coefficient	60.0	20.0	20.0											

Evaluation

A detailed individual and regular feedback will be given to the students in order to allow them to improve and to help them if needed.

Recommended reading

Work load								
Type of course	Number of hours							
Interactive courses	16.5							
Personnal work	31.66							
E-learning	1.84							
Total	50							



FRENCH AS A FOREIGN LANGUAGE (BEGINNER) 2229

2022 - 2023	Credit : 2	IÉSEG - School	of Management
Class code :	2223_SYL_LAN_	FRE_2229	LAN_FRE

Level	Year	Semestre	Campus	Language of instruction
	N	NA	L/P	French

Prerequisities

None.

Learning objectives

The course objective is to improve the writing and the speaking student skills. The CEFR skills : READING/SPEAKING/ UNDERSTANDING will be worked in order to give students the necessary tools to reach an elementary level BEGINNER +. At the end of the course, students should reach BEGINNER + level. [Can understand and use familiar everyday expressions and very basic phrases aimed at the satisfaction of needs of a concrete type. Can introduce him/herself and others and can ask and answer questions about personal details such as where he/she lives, . Can interact in a simple way provided the other person talks slowly and clearly and is prepared to help.]

- 1.A Demonstrate an international mindset
- 1.B Successfully collaborate within a intercultural team

Course description

Students will work on the 4 skills : listening, reading, speaking and writing . We will study the following thematic : Introducing himself-herself/ Buying in food shops/ Ordering and take away in a restaurant.

	Assessment / Feedback													
Rated element	1	2	3	4	5	6	7	8	9	10	11	12	13	14
Type of test	Continuous assessment	Oral assessment	End of term exam											
Nb of hours if written exam														
2nd session														
Coefficient	60.0	20.0	20.0											

Evaluation

Detailed individual and regular feedback will be given to the students in order to allow them to improve and to help them if needed.

Recommended reading

Work load								
Type of course	Number of hours							
Interactive courses	22.5							
Personnal work	21.5							
E-learning	6							
Total	50							



FRENCH AS A FOREIGN LANGUAGE (BEGINNER) 2549

2022 - 2023	Credit : 2	IÉSEG - School	of Management
Class code :	2223_SYL_LAN_	FRE_2549	LAN_FRE

Level	Year	Semestre	Campus	Language of instruction
	N	NA	L/P	French

Prerequisities

None.

Learning objectives

The course objective is to improve the writing and the speaking student skills. The CEFR skills : READING/SPEAKING/ UNDERSTANDING will be worked in order to give students the necessary tools to reach an elementary level BEGINNER +. At the end of the course, students should reach BEGINNER + level.

[Can understand and use familiar everyday expressions and very basic phrases aimed at the satisfaction of needs of a concrete type.

Can introduce him/herself and others and can ask and answer questions about personal details such as where he/she lives,

Can interact in a simple way provided the other person talks slowly and clearly and is prepared to help.]

- 1.A Demonstrate an international mindset
- 1.B Successfully collaborate within a intercultural team

Course description

Students will work on the 4 skills : listening, reading, speaking and writing . We will study the following thematic : Introducing himself-herself/ Buying in food shops/ Ordering and take away in a restaurant.

	Assessment / Feedback													
Rated element	1	2	3	4	5	6	7	8	9	10	11	12	13	14
Type of test	Continuous assessment			End of term exam	Oral assessment									
Nb of hours if written exam				1.5										
2nd session														
Coefficient	60.0			20.0	20.0									

Evaluation

Detailed individual and regular feedback will be given to the students in order to allow them to improve and to help them if needed.

Recommended reading

Work load								
Type of course	Number of hours							
Interactive courses	22.5							
Personnal work	21.5							
E-learning	6							
Total	50							



FRENCH AS A FOREIGN LANGUAGE (BEGINNER +) 2550

2022 - 2023	Credit : 2	IÉSEG - School	of Management
Class code :	2223_SYL_LAN_	FRE_2550	LAN_FRE

Level	Year	Semestre	Campus	Language of instruction					
	Ν	NA	L/P	French					
	-								

Prerequisities

None.

Learning objectives

- 1.A Demonstrate an international mindset

- 1.B Successfully collaborate within a intercultural team

Course description

None.

	Assessment / Feedback													
Rated element	1	2	3	4	5	6	7	8	9	10	11	12	13	14
Type of test	Continuous assessment	Oral assessment	End of term exam	No assessment	No assessment									
Nb of hours if written exam														
2nd session														
Coefficient	60.0	20.0	20.0											

Evaluation

None.

Recommended reading

Work load								
Type of course	Number of hours							
Interactive courses	16.5							
Personnal work	31.66							
E-learning	1.84							
Total	50							



FRENCH AS A FOREIGN LANGUAGE (INTERMEDIATE) 2551

2022 - 2023	Credit : 2	IÉSEG - School	of Management
Class code :	2223_SYL_LAN_	FRE_2551	LAN_FRE

Level	Year	Semestre	Campus	Language of instruction
	N	NA	L/P	French

Prerequisities

Beginner + level

Learning objectives

Can understand sentences and frequently used expressions related to areas of most immediate relevance (e.g. very basic personal and family information, shopping, local geography, employment). Can communicate in simple and routine tasks requiring a simple and direct exchange of information on familiar and routine matters. Can describe in simple terms aspects of his/her background, immediate environment and matters in areas of immediate need.

https://www.coe.int/en/web/common-european-framework-reference-languages/table-1-cefr-3.3-common-reference-levels-global-scale

- 1.A Demonstrate an international mindset
- 1.B Successfully collaborate within a intercultural team

Course description

1st topic: Travel

Tell a travel memory and give impressions. Talk about your daily life and tastes. Prepare a future trip.

2nd topic: Current affairs

Discuss current affairs, read and listen to the news, discuss about medias. Give your opinion and organize your thoughts and point.

					Asse	ssmen	nt / Fee	dback	(
Rated element	1	2	3	4	5	6	7	8	9	10	11	12	13	14
Type of test	Continuous assessment	Oral assessment	End of term exam											
Nb of hours if written exam														
2nd session														

Coefficient 60.0 20.0 20.0
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Evaluation

Continuous assessments

- 1 Speaking exam during the semester 1 Final exam

Recommended reading

- Défi 2, EMDL - ICI 2, Clé International
- VO 2, EMDL
- Communication Progressive du Français, niveau intermédiaire, Clé International
 Le DELF A2 100% réussite, didier

Work load								
Type of course	Number of hours							
Interactive courses	16.5							
Personnal work	31.66							
E-learning	1.84							
Total	50							



FRENCH AS A FOREIGN LANGUAGE (INTERMEDIATE +) 2552

2022 - 2023	Credit : 2	IÉSEG - School	of Management
Class code :	2223_SYL_LAN_	FRE_2552	LAN_FRE

Level	Year	Semestre	Campus	Language of instruction
	N	NA	L/P	French

Prerequisities

Intermédiaire

Learning objectives

At the end of the course, the student should be able to:

*Refering to the learning goal of school : - Work in an international and intercultural environment - Demonstrate an intercultural open mindset - Produce professional quality documents (appropriate to the language level) - Make professional quality oral presentations using adapted tools

*Refering to the Common European Framework of Reference for Languages and depending on the level: - Understand key points when clear and regular language is used while discussing familiar subjects -understand everyday language in written texts, descriptions of events, expressions of feelings and wishes in personal letters - Express themselves in an uncomplicated way when describing experiences and events, hopes and objectives in the context of explaining projects and opinions -writing a simple and coherent text about familiar subjects, as well as personal letters that describe experiences and impressions - Master both oral and written French which can be used in the world of work - Master both oral and written French which can be used in the business world

- 1.A Demonstrate an international mindset
- 1.B Successfully collaborate within a intercultural team

Course description

Theme 1: Culture, society and identities Compare and comment on lifestyles Generational differences Cultural symbols and stereotypes (Express your opinion and feelings) Theme 2: The revolutions Sociales, politiques and technologique Theme 3 : Learning Scholare and professional background; French School system

					Asse	ssmen	t / Fee	dback						
Rated element	1	2	3	4	5	6	7	8	9	10	11	12	13	14
Type of test	Continuous assessment	Oral assessment	End of term exam											

Nb of hours if written exam			1.5						
2nd session									
Coefficient	60.0	20.0	20.0						

Evaluation

A detailed individual and regular feedback will be given to the students in order to allow them to improve and to help them if needed.

CONTINUOUS ASSESSMENT : 60 %

FINAL EXAM : 40 % > Written exam : 20% : oral speaking exam : 20%

Recommended reading

GRAMMAIRE PROGRESSIVE DU FRANÇAIS/CLE INTERNATIONAL ; IESEG Online http://www.ieseg-online.com/

Work load							
Type of course	Number of hours						
Interactive courses	16.5						
Personnal work	31.66						
E-learning	1.84						
Total	50						